

ANGLICARE  
VICTORIA  
ANNUAL  
REPORT  
2011



## OUR MISSION

ANGLICARE VICTORIA EXISTS TO CREATE A MORE JUST SOCIETY BY EXPRESSING GOD'S LOVE THROUGH SERVICE, EDUCATION AND ADVOCACY.

## OUR VISION

TO RESOURCE AND EMPOWER CHILDREN, YOUNG PEOPLE AND FAMILIES TO ACHIEVE THEIR FULL POTENTIAL THROUGH:

- THE PROMOTION OF SOCIAL JUSTICE
- THE STRENGTHENING OF LOCAL COMMUNITIES
- THE PROVISION OF QUALITY INNOVATIVE SERVICES



## OUR COMMITMENT TO PEOPLE

### IN THE PAST YEAR...

- we coordinated 1,205 foster care placements
- we helped 4,741 parents learn new skills and develop positive relationships with their children
- we gave 22 unaccompanied young asylum seekers a home and support connecting to the community
- we helped 141 young people make a planned transition from our care to independent living
- we responded to the needs of families 11,503 times through our frontline family support services
- we provided Emergency Relief to more than 60,000 people in need
- we provided financial counselling to 10,553 people facing hardship. This represented a rise of 52% over the previous 12 months



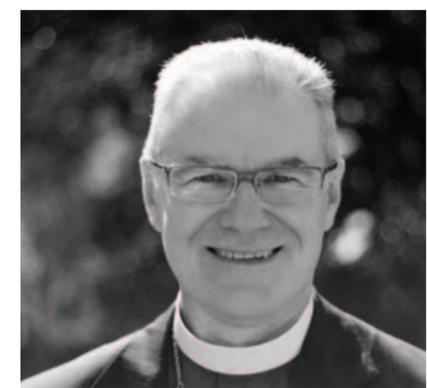
Anglicare Victoria recognises the traditional owners and custodians of the lands and waters we operate on. We wish to pay our respects to Elders past and present.

OFFICES IN MELBOURNE AND ACROSS RURAL VICTORIA

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## MESSAGE FROM THE ARCHBISHOP



Anglicare Victoria continues its vital work as one of the State's largest child and family welfare providers.

The Agency's mission is to create a more just society by expressing God's love through service, education and advocacy.

In the pages of this Annual Report you will read how this mission is brought to life and about the lives of the people affected by the work of the Agency.

You will see that Anglicare Victoria has touched the lives of more than 60,000 of the State's most vulnerable children, young people and families. But perhaps more importantly, you will get a snapshot of how that help can alleviate hardship, transform lives and create new opportunities.

This work can only be carried out in partnership. Just as 60,000 people rely on Anglicare Victoria to deliver services, Anglicare relies on more than 800 staff and a large number of volunteers, donors and various other supports to provide the programs which serve these people's needs.

The Anglican community plays a large role in this work and Anglicare has continued to grow its relationship with local parishes across the State in order to remain connected to the community and to offer grassroots actions to tackle emerging needs.

In this way, the Agency places itself in the unique position of being both large and local, able to respond to the needs of Government and community alike and to be both flexible in its approach and rigorous in its development and delivery of services.

I trust that you will be encouraged by the work of Anglicare Victoria and will find hope in these pages.

I commend the 2010/11 Anglicare Victoria Annual Report to you.

The Most Reverend Dr Philip Freier  
Archbishop of Melbourne

# MESSAGE FROM OUR CHAIRMAN



The past 12 months have been a time of both consolidation and forward planning for Anglicare Victoria.

After a year of significant change in which the Agency appointed a new Chief Executive Officer and a new Chairman of the Board, Anglicare Victoria has sought to strengthen its reputation as a trusted provider of high quality services to families and individuals in need and at the same time lay the groundwork for future growth.

The cornerstone of this has been the preparation of a new Strategic Plan that will carry the Agency forward over the next five years.

The Agency will remain committed to delivering life-changing services for the most vulnerable in our community and will speak out on their behalf to advocate for long term solutions.

But this work is being carried out in an ever-changing environment.

The needs of our clients are changing and in turn so are the needs of our workforce, our supporters and our funding bodies.

Families and individuals who turn to Anglicare Victoria for support are experiencing increasingly complex issues and are in need of more comprehensive and innovative support than in the past.

Our family service programs are working together with vulnerable parents to strengthen their capacity to provide the best environment for their children to grow and thrive in, utilising a range of creative strategies.

Many in the community continue to feel the effects of the Global Financial Crisis. In the past 12 months we have seen a staggering 52 per cent increase in demand for financial counselling and provided emergency food and material aid to more than 60,000 people. We continue to see the stress of hardship manifest itself in family breakdown, violence, alcohol abuse and other destructive behaviour.

Children and young people in State care remain a focus for the Agency. We continue to undertake important research in this area to build a better understanding of children's needs and to speak to government about the best ways to improve outcomes for this vulnerable group.

This year we released the report *All Together Now* which uncovered the extent to which siblings were separated within the care system and the impact this can have on children's lives in the long term.

The Victorian Minister for Community Services, Mary Wooldridge, launched the report and the findings received widespread media coverage.

Our previous report *Care system Impacts on Academic Outcomes* continues to receive attention for its findings on the education outcomes of children in care. It has provided us with the impetus to campaign for improved government funding and joined up services to ensure children in care receive all the opportunities a good education can provide.

Thanks to funding from the Leith Trust, we have been able to develop a ground breaking program to support young people leaving State care with education, employment, housing or other life skills through to the age of 21 rather than the current age of 18.

The breadth and depth of our practice wisdom, our research and our advocacy was drawn together recently for our submission to the Protecting Victoria's Vulnerable Children Inquiry. The results of the Panel's findings will not be known until early next year. In the meantime, we will continue to respond to the needs of young people in care and advocate to improve outcomes in their lives.

The continuing debate around refugees and the Federal Government's decision to release all unaccompanied minors into community detention has provided Anglicare Victoria with an opportunity to expand its work and offer housing and support to this particularly vulnerable group.

Our experience working with young people in residential care provided us with the perfect foundation for our growth into this area.

Our work, of course, would not be possible without our dedicated staff, passionate volunteers, generous supporters, Board, senior management and other service providers. I would like to extend my heartfelt thanks to all those involved with Anglicare Victoria for their commitment over the past 12 months.

We endeavour to continually improve our relationships with key stakeholders and our resources in order to deliver the most effective services for Victorians in need.

To this end, we have undergone a restructure of our regional management team and undertaken a full review of administration within the Agency including work to significantly upgrade our IT infrastructure.

With this work soon to be completed, Anglicare Victoria will be well placed to continue serving the needs of the State's most vulnerable children, young people and families over the coming 12 months and beyond.

Damian Neylon  
Chairman

# MESSAGE FROM OUR CEO



It is with great pleasure that we present our Annual Report for 2010/11.

In last year's Annual Report I wrote about our desire to be an organisation that is aspirational for its clients, developmental in its programs and relationship driven with its stakeholders and funding bodies.

It is very pleasing that over the past year we have begun to take some significant steps in this direction. We have restructured the operations of the organisation to a regional arrangement in line with government regions to bring better management, leadership and government contact to our service delivery.

We have developed new streams of service delivery in the areas of unaccompanied minors housing and support, an innovative new leaving care service, and a widening delivery of no interest loan schemes or low cost credit to our many families in financial hardship. We have also developed new thinking in child and family welfare reforms as is highlighted by our submissions to government and research, and placing Anglicare into the online and social media world through Twitter, Facebook and YouTube. And importantly we continue to develop our message to our many donors and supporters on what we want to achieve for children and young people within Anglicare.

Whilst these developments represent a good start, we really have only taken early steps in further strengthening and growing Anglicare Victoria.

Fundamentally as an organisation we want to be ambitious for the clients with whom we work. I believe that if we are clearly ambitious for them, we will push ourselves to develop the right programs that can positively and directly influence their future life trajectory.

This involves us changing the way we think about the children and young people in our out-of-home care. During their involvement with us, it is also the time where the building blocks to adult life are formed. Thus we want to make sure we are doing everything possible to cement a life course that is upward and achieving.

We also want to be active in stabilising young vulnerable or struggling family units affected by dysfunction or lack of capability to be on a more firm and 'routine' footing. We want to mobilise work to the 'closing the gap' goals for Indigenous Australians and overall, we want to continue to encourage our significant service delivery platform and bring new life opportunities for our client group.

In the coming year we will create a new five year strategy that will develop such action in new and exciting ways for the organisation and our work with children, youth and families.

I would like to take this opportunity to thank all of the Anglicare Victoria staff, our volunteers and the Board who have made such a difference to the many children, youth, adults and families that have sought care, shelter or support from Anglicare over the course of the year.

We want to continue this commitment and be a reliable, vibrant, responsive and thinking organisation for the children, young people and families we work with.

Paul McDonald  
CEO



OUR CREATIVE RESPONSES TO THE COMPLEX NEEDS OF YOUNG PEOPLE ARE FOCUSED ON LONG TERM OUTCOMES TO IMPROVE LIVES AND PROVIDE FRESH OPPORTUNITIES.

OUR PLACEMENT AND SUPPORT SERVICES GIVE STABILITY AND A SENSE OF HOPE TO CHILDREN AND YOUNG PEOPLE IN OUT-OF-HOME CARE.

# GIVING STABILITY AND HOPE TO CHILDREN AND YOUNG PEOPLE

## OUR PROGRAMS

- foster care
- kinship care
- therapeutic foster care
- adoption and permanent care
- residential care
- lead tenant programs
- crisis accommodation
- Unaccompanied Minor program
- youth support, case management and mediation
- intensive youth support

# GIVING STABILITY AND HOPE TO CHILDREN AND YOUNG PEOPLE

## HELPING YOUNG PEOPLE STAND ON THEIR OWN TWO FEET

Traditionally, young people in out-of-home care receive little real support once they turn 18. Anglicare Victoria recognises this is a critical time in any young person's life and particularly for someone who has experienced significant trauma.

With this in mind, Anglicare sought and secured funding from the Leith Trust to develop a ground breaking Leaving Care Program to prepare young people leaving State care and support them until the age of 21 with employment, education and housing opportunities.

The pilot program will run for the next three years.

## OPENING UP NEW POSSIBILITIES

Young people from disadvantaged backgrounds are often exposed to poor role models and sometimes see little future for themselves other than the life their parents and elders have lived.

Anglicare Victoria is seeking to show young people what is possible by taking children living in residential care on short interstate 'learning holidays'.

In the past year, we took one group to the Northern Territory while another group went to Queensland. The trips offer a therapeutic adventure, taking the young people outside normal routines and introducing them to new and challenging social and learning situations in a supported way.

The travel allows young people to grow from their new experiences – and sometimes spurs them into making changes in their lives and relationships.



## THERAPEUTIC SUPPORT TO OVERCOME TRAUMA

Anglicare Victoria has partnered with the Australian Childhood Foundation to offer intensive support including qualified therapists and other professionals for children who have suffered significant trauma as well as the families that care for them in the foster system.

The goal of these targeted programs (Circle and TraCK) is to keep children in stable placements so progress can be made on their behavioural and psychological issues.

The programs have proven a great success in helping foster families provide long term nurturing homes for some of our most vulnerable children.

## LEARNING TO PARENT AGAIN

Kinship carers are grandparents, aunts, uncles, siblings or close family friends who agree to care for children when their parents can't due to injury, mental illness, drug and alcohol issues or a sudden death.

While the number of kinship carers continues to grow, there is little support to help them learn the skills they need to parent again after years without children of their own.

Anglicare Victoria supports 73 kinship families and offers a program called Parenting Again to help them on their journey. The program teaches kinship carers about working with children and the grief, loss and trauma they have experienced in their lives.

The workshops link carers into support services and provide access to counsellors and child protection experts.

# 429

WE SUPPORT 429 FOSTER CARE FAMILIES

# 1,205

WE COORDINATED 1,205 FOSTER CARE PLACEMENTS IN THE PAST 12 MONTHS

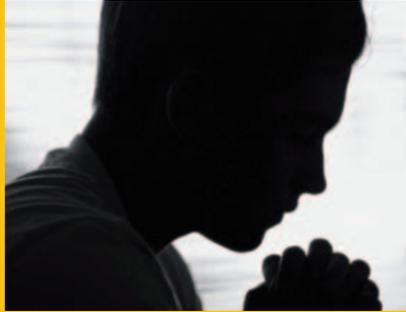
# 141

141 YOUNG PEOPLE MADE A PLANNED TRANSITION FROM OUR CARE TO INDEPENDENT LIVING LAST YEAR

# 22

WE GAVE 22 UNACCOMPANIED YOUNG ASYLUM SEEKERS A HOME AND SUPPORT CONNECTING TO THE COMMUNITY

## GIVING STABILITY AND HOPE TO CHILDREN AND YOUNG PEOPLE



# TURNING LIFE AROUND

Tom\* is 17 years old and began living in a residential care unit in 2007. He suffered sustained neglect and abuse as a child, causing him significant trauma.

His mother's partner was violent and there was drug abuse by both adults. Tom doesn't remember much of his childhood except for repeated beatings, often whilst trying to protect his mother. He often starved and was handcuffed to chairs for punishment.

At the age of just ten, Tom found his mother in bed and was unable to wake her. He rang an ambulance and went alone with her to the hospital where she was pronounced dead.

When Tom came to us he was very quiet and removed. Tom's Anglicare case worker arranged for one-on-one therapy to help him overcome his grief, loss and attachment issues. This therapy lasted two years.

Due to his neglect and other issues, Tom spent a long time out of school. Getting him back into education was a priority and our education specialist

worked hard to find a day program that suited his needs. We are happy to report that Tom was able to slowly build up his attendance to full time and is now completing his senior VCAL (VCE equivalent).

As his life began to turn around, Tom wanted to try to find his biological father. Through an extensive search by his care team, Tom's records were recovered, DNA tests carried out and Tom reunited with his dad.

His father and his extended paternal family were shocked to hear about his past and have embraced Tom. After much counselling and support, Tom has transitioned into the family home and he and his father are building their relationship.



## PARENTING AGAIN

Four-year-old twins Pia and Claudia, and their older brother Alex\*, have been through a lot for children so young.

Their mother is unable to care for them due to substance abuse issues and has not always provided a safe home for her children.

As a result, Alex had taken on a caring role for his sisters and the burden weighed heavily on his young shoulders.

The children now live with their grandmother, Lynne, but she has had to face a range of new challenges to care for these children she loves dearly.

Lynne says the girls often break down and cry for no obvious reason and have attachment issues which limit her ability to leave them in the care of others.

Alex still struggles with his fear and anger resulting from taking on adult responsibilities at the age of eight. Previously, when the girls misbehaved, it was Alex who was punished.

After struggling to manage the children's behaviour and meet their emotional needs, Lynne was told about Anglicare Victoria's Parenting Again program for kinship carers. She was able to access a case worker, therapeutic and practical support to help her understand what the children were going through and offer them the support they needed.

Lynne says that by learning these coping skills she has been able to focus on parenting and creating a new life together with her grandchildren.

\*The children's names have been changed to protect their privacy





ANGLICARE VICTORIA HELPS FAMILIES DEAL WITH A RANGE OF ISSUES, INCLUDING MENTAL ILLNESS, VIOLENCE, DRUG AND ALCOHOL ADDICTION, DISABILITY AND POVERTY.

WE HELP SOME PARENTS OVERCOME SERIOUS ISSUES SO THEY CAN PROVIDE A SAFE AND NURTURING HOME FOR THEIR CHILDREN.

WE OFFER OTHER PARENTS SUPPORT TO DEAL WITH THE CHALLENGING AND RISKY BEHAVIOUR OF THEIR CHILDREN. SO YOUNG PEOPLE CAN GROW INTO HEALTHY ADULTS AND CONTRIBUTE TO THEIR COMMUNITY. BY OFFERING SUCH A BROAD RANGE OF SERVICES WE ARE ABLE TO SUPPORT FAMILIES WHO COME TO US WITH COMPLEX AND MULTI-DIMENSIONAL NEEDS.

## WORKING ALONGSIDE FAMILIES IN NEED



### OUR PROGRAMS

- Child FIRST Integrated Family Services
- children's contact centre
- disability support services
- family counselling
- family violence support
- parent education
- mentoring for boys and adolescents



## WORKING ALONGSIDE FAMILIES IN NEED

WE HELPED 4,741 PARENTS LEARN NEW SKILLS AND DEVELOP POSITIVE RELATIONSHIPS WITH THEIR CHILDREN

# 4,741

WE WORKED WITH 226 MEN WITH A HISTORY OF FAMILY VIOLENCE TO UNDERSTAND AND CHANGE THEIR BEHAVIOUR

# 226

WE RESPONDED TO THE NEEDS OF FAMILIES 11,503 TIMES THROUGH OUR FRONTLINE FAMILY SUPPORT SERVICES

# 11,503

WE PROVIDED DISABILITY SUPPORT TO 532 PEOPLE

# 532

### HELPING PARENTS WITH SUBSTANCE ABUSE ISSUES AND MENTAL ILLNESS

The 'Emerge' program in the Yarra Ranges helps parents with mental health, substance abuse and neglect issues reconnect with their children and build positive relationships. Family therapy facilitators provide therapeutic, educational and psycho-social support to improve parents' mental and emotional health and develop positive coping strategies for parenting and living. The program aims to help before families reach crisis point. Transport and childcare are provided.

### SUPPORTING PARENTS, STRENGTHENING FAMILIES

Anglicare Victoria's Parentzone programs work with more than 4,500 parents each year to avoid family breakdown and strengthen families.

Our programs give parents skills to overcome conflict, to manage work/life balance and to be a positive influence in their child's life.

Parents share their stories and discover they're not alone in the complex job of raising children. The support often brings about change and helps individuals connect with others in the community.

### RESPONDING TO CHILDHOOD EXPOSURE TO FAMILY VIOLENCE AND TRAUMA

The Child Focused Counselling & Support Team in Broadmeadows has been developed to respond to the trauma children face from witnessing or experiencing family violence.

Children growing up with violence are at increased risk of mental health, behavioral and learning difficulties and often have significant issues with relationships. The team work specifically with children between three and 18 years of age in the Northern metropolitan region in partnership with Berry Street Family Services.

### BUILDING NETWORKS TO SUPPORT FAMILIES IN CARDINIA

Anglicare Victoria is working in the Shire of Cardinia to help build a network of services to ensure children with complex needs are able to access support.

We have secured funding for a range of local programs including

- Beyond the violence – training for staff dealing with parents and children affected by violence
- Library has legs – a program to encourage reading and form a bond between child and parent in homes that are at risk of intervention by Child Protection
- Pregnant and parenting – a program for expecting and new parents at risk of intervention by Child Protection to teach parenting skills and provide therapy and case management for ongoing issues. The program continues until children are six months old.
- School attendance program – a practical program to encourage 'at risk' children to attend school. A case worker ensures clear communication between home and school and often helps facilitate attendance through actions such as turning up at the child's house to make sure the child is out of bed and on their way.



## EMERGING FROM DARK TIMES

Sam\* joined the Emerge group during a very stressful period in her life. She suffered from a mental illness, her relationship with her partner had broken down shortly after the birth of her daughter and she was finding it difficult to cope.

Sam was also anxious about the judgments she experienced from both her family and the outside world. Her stress was compounded by the fact that she lived alone and didn't drive. At times she got caught up in what she refers to as a 'don't care spiral,' by isolating herself and getting tangled in old patterns of behaviour.

Coming to the Emerge program was a relief for Sam. She had space for herself and time to bond with her new daughter, Alice. It was a place where she could make friends and relax. In the playgroup, she watched how the facilitators communicated with Alice.

"It taught me to communicate more appropriately," says Sam. "In the group, I could talk about my difficulties and explore ways of resolving them."

"I formed friendships that will never go away because we have something in common and we understand each other. I wouldn't have built these friendships without the group; I would have isolated myself."

Now Sam has a second child. She says, "This mothering experience is very different to my first. I am a lot more relaxed and feel happier. I can enjoy being a mum – before it was just stress – always thinking about what I had to do and where I had to go. My son is a very happy baby too".



## BECAUSE DADS MATTER TOO

Darryl Appleton was not happy with the way he was parenting. He didn't understand where his children were coming from, and says too often he would react in anger or walk away.

Recognising that he and his kids were drifting apart, he wanted to make some big changes.

On the suggestion of his wife, Darryl attended the Dads Matter workshop run by Anglicare Victoria's Parentzone program. It changed everything.

The six week course is run by a skilled facilitator in partnership with Mensline. Dads come together in a supportive place to speak of the challenges they face, such as work/life balance and better communicating with their kids.

Darryl says input and practical advice from the other men and program coordinators gave him an understanding of his children and the different way they think.

"I used to get angry over things building up and then walk out and never let my kids know how I was feeling. With the help of Dads Matter I now talk to them all the time. I'll say 'let's see if we can work this out'. I want to help them," says Darryl.

The family dynamic has improved dramatically and along the way, Darryl has made good friends with several other Dads from the group. He says the program allows men to feel relaxed and safe about sharing their parenting stories.

"The kids say I've changed and they are more open with me. Our relationship is so much better."







OUR SPECIALIST PROGRAMS SUPPORT MARGINALISED YOUNG PEOPLE AND FAMILIES BY PROVIDING THEM WITH SERVICES THAT ADDRESS THEIR PARTICULAR AND ACUTE NEEDS.

THERE IS NO 'ONE SIZE FITS ALL' SOLUTION AND AS A RESULT OUR SERVICE RESPONSE IS WIDE RANGING AND COMPREHENSIVE. OUR PROGRAMS INCLUDE NO INTEREST LOANS, LEGAL ADVICE, DRUG AND ALCOHOL COUNSELLING, CRIMINAL JUSTICE MINISTRY AND MORE.

## SPECIALIST SUPPORT FOR YOUTH, FAMILIES AND ADULTS

### OUR PROGRAMS

- drug and alcohol services
- emergency relief and material aid
- financial counselling
- Gippsland Community Legal Service
- Koori offender youth justice and mentor programs
- no interest loans
- low interest loans
- victims assistance counselling
- Criminal Justice Ministry
- vulnerable groups grants

# SPECIALIST SUPPORT FOR YOUTH, FAMILIES AND ADULTS

## CRIMINAL JUSTICE MINISTRY

Anglican Criminal Justice Ministry provides support for prisoners and their families in Victoria's 13 prisons and Youth Detention centres. We held Church services for 2,844 prisoners and provided pastoral care to 6,638 prisoners, family members and prison staff in the past year.

It costs on average \$90,000 per annum to hold each person in Victoria's prisons. The greater but more difficult cost to measure is the effect of removing people from their families and the community. Family breakdown and loss of social networks contributes to the challenging task of establishing a positive life path on release from prison. Accommodation, employment and a supportive community are essential.

Working with the other Faith Communities involved in Prison Chaplaincy, Anglicare is currently exploring ways to assist in the provision of more effective post release support to deliver sustainable rehabilitation for the wellbeing of the entire community.

## ALLEVIATING FINANCIAL HARDSHIP

Demand for financial counselling continues to be very high across all areas, particularly in rural centres such as Wangaratta, Gippsland and Melbourne's West. In the past 12 months our financial counselling teams have delivered advice to, and negotiated on behalf of, 10,553 Victorians facing significant hardship.

We are pleased to have secured extra funding for these services which operate from 13 locations across the State.

## KEEPING PEOPLE OUT OF THE JUSTICE SYSTEM

Anglicare Victoria aims to tackle the over-representation of Indigenous people in the juvenile justice system by encouraging young Aboriginal people to improve cultural awareness, connectedness and identity.

The Koori Youth Justice program, in partnership with the Department of Youth Justice and Koori community groups and elders, works with Indigenous young people aged 10-20 currently on Youth Justice Orders. The program also seeks to keep young people out of the justice system and avoid ongoing contact with the system by supporting Indigenous elders in their efforts to ensure young people see out their community service and probation sentences.

## COMMUNITY LEGAL SERVICE

Anglicare Victoria's Community Legal Service in Gippsland offers free legal advice and limited case work to disadvantaged members of the local community.

We supported 561 people in the past 12 months with advice, advocacy and case work on issues such as family law, discrimination and equal opportunity, fines and court proceedings. We also provided support for victims of crime.

The Legal Service has been running for 10 years and is the only service of its kind in the entire region which covers a land mass equal to 18 per cent of the state.

# 60,000

WE PROVIDED EMERGENCY RELIEF FOOD AND MATERIAL AID TO MORE THAN 60,000 VICTORIANS IN NEED

# 10,553

WE GAVE FINANCIAL COUNSELLING TO 10,553 PEOPLE FACING FINANCIAL HARDSHIP

# 1,061

WE PROVIDED ALCOHOL AND DRUG COUNSELLING TO 1,061 PEOPLE

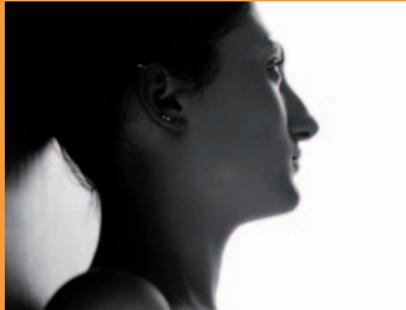
# 1,270

OUR VICTIMS ASSISTANCE PROGRAM IN GIPPSLAND GAVE COUNSELLING AND SUPPORT TO 1,270 LOCAL PEOPLE



OVER TIME MARY BECAME DEPENDENT ON ALCOHOL AND DRUGS TO HELP HER DEAL WITH THE PRESSURES OF SCHOOL AND HER RESPONSIBILITIES AT HOME.

## HELPING TEENAGE SUBSTANCE ABUSERS GET BACK ON TRACK



Mary\* was in grade five when she was taken out of school to become a full-time carer for her younger brother and her mum who suffers from a debilitating mental illness.

At age 13 Mary returned to school but struggled to cope with the transition and had difficulties making friends. Eventually she fell in with a group of peers and felt she had to drink and smoke cannabis in order to be accepted.

Over time Mary became dependent on alcohol and drugs to help her deal with the pressures of school and her responsibilities at home. It was then Mary was referred to Anglicare Victoria's Linking Youth and Families Together (LYFT) program.

For five months Mary was part of LYFT, which provides education, rehabilitation and treatment for teenagers with substance abuse issues as well as support for their families.

Although Mary still has a long way to go, her case worker says she is well on the way to getting her life back on track. She is no longer drinking or smoking cannabis and is making progress at school.

Mary and her family are now receiving the help they need and are free to enjoy being together.

\*Name has been changed for privacy







OUR COMMUNITY DEVELOPMENT PROGRAMS AND SERVICES AIM TO STRENGTHEN LOCAL AND BROADER COMMUNITIES BY PROVIDING EDUCATION, SUPPORT AND ADVICE FOR INDIVIDUALS AND FAMILIES. WE GIVE PEOPLE A PLACE TO COME TOGETHER TO SHARE THEIR CHALLENGES AND SUPPORT OTHERS THROUGH HARD TIMES.

## CONNECTING INDIVIDUALS TO THE COMMUNITY

### OUR PROGRAMS

- community centre and homeless services
- refugee settlement program
- English literacy and numeracy for refugees and migrants
- Komall Indigenous community centre
- Blue Healers suicide prevention program
- broadband for seniors
- music education classes
- sewing group for migrant women
- art therapy

## CONNECTING INDIVIDUALS TO THE COMMUNITY

WE HELPED 770 REFUGEES AND NEW MIGRANTS SETTLE IN AUSTRALIA AND CONNECT WITH THEIR COMMUNITY VIA EMPLOYMENT, EDUCATION, SPORTS AND OTHER ACTIVITIES

# 770

WE PROVIDED FACILITIES FOR THE HOMELESS TO WASH CLOTHES, SHOWER AND RECEIVE REFERRALS TO OTHER SERVICES ON 9,596 OCCASIONS

# 9,596

WE SERVED 18,813 BREAKFASTS TO PEOPLE EXPERIENCING HOMELESSNESS IN AND AROUND MELBOURNE'S CBD

# 18,813

VOLUNTEERS CONTRIBUTED MORE THAN 14,000 HOURS OF WORK TO OUR PARISH PARTNERSHIP PROGRAMS

# 14,000

## KEEPING YOUNG PEOPLE SAFE FROM SUICIDE

Our Blue Heelers Children and Youth Program is a suicide prevention service for high risk Indigenous children aged 8-12 years old in regional Victoria.

The program runs every Monday after school and the children have a meal, play sport, create art and talk about their challenges, hopes and concerns with a dedicated group of volunteers.

The program has shown initial success and there are plans to expand the service to include conflict resolution and life skills workshops.

## SUPPORTING REFUGEES AND MIGRANTS

Anglicare Victoria, in partnership with the Federal Government Refugee Settlement Grants Program, assesses the needs of refugees in the Gippsland area and works on a case-by-case basis to address these needs.

This may involve referring individuals or families to housing, education and employment services as well as putting them in touch with other community programs such as English language classes. The program aims to help newly arrived refugees become active members of their local communities.

## HELPING YOUNG MOTHERS MAKE CONNECTIONS

Doctors and mental health professionals have recently started referring single or isolated young mothers to our Mainly Music™ playgroup to alleviate social isolation in regional Victoria.

More than 200 families now take part in the music classes for pre-school aged children and as a result of this success, the Bendigo Bank in Heyfield, Gippsland, has donated \$12,000 to build a playground near the church centre where one of the groups gathers.

## HELPING REFUGEE CHILDREN PREPARE FOR SCHOOL

What started as a sewing group for Sudanese women at a Church in Box Hill has blossomed into child care, a kindergarten and a small social enterprise that has helped an entire community learn new skills and prepare their children for the Australian education system.

The group employs a professional kinder teacher and together with volunteers they care for the children and teach them social and academic skills in preparation for school.

This leaves the women free to learn sewing skills to make clothes for their families as well as robes for the Anglican clergy.



TO OVERCOME HER ISOLATION, JANE JOINED ANGLICARE VICTORIA'S SUDANESE SEWING GROUP IN BOX HILL. THE GROUP MEET WEEKLY AND, WITH HELP FROM OUR VOLUNTEERS, JANE HAS LEARNT THE SKILLS TO MAKE CLOTHES FOR HER FAMILY.

## LEARNING YOU'RE NOT ALONE



Jane left war torn Sudan to find a better life in Australia. But when she arrived here she found herself feeling alone and raising her children without the support of her family and friends.

"I'm just here by myself," says Jane. "I haven't got my parents or family here."

To overcome this isolation, Jane joined Anglicare Victoria's Sudanese sewing group in Box Hill. The group meet weekly and, with help from our volunteers, has learnt the skills to make clothing for their families and for sale.

"For me, sewing group is a good time to be with other women. When we come together as a group you can hear different stories and some are similar to yours, then you can say, 'I am not only by myself, there are a lot of us like me'.

"Sewing group means a lot to me because it gives me lots of skills and experience. Now I can make robes for priests, last year I made robes for the Bishop," says Jane.

"It really makes me feel happier because this is something I would've really liked to do when I was growing up and I didn't get the opportunity."

The volunteers have helped set up child care and kindergarten with a paid professional teacher, so while the women are learning to sew, their pre-school aged children can learn important life and social skills.

"The group helps them so they are ready to go to kinder or school, they get a lot of experience here."



# OUR RESEARCH AND ADVOCACY

RESULTS OF OUR FOSTER CARE SURVEY REVEALED THAT 43 PER CENT OF SIBLINGS IN CARE WERE SEPARATED FROM ALL THEIR BROTHERS AND SISTERS WHILE 81 PER CENT OF CHILDREN WERE SEPARATED FROM AT LEAST ONE SIBLING.

The role of Anglicare Victoria's Policy, Research and Innovation (PRI) unit is to drive innovation in service delivery and influence directions in social policy. It does so by undertaking research, service development and advocacy that is informed by the wisdom and experience of our staff and clients.

In 2010-11 the PRI unit completed several research activities on social issues.

The **Foster Carer Survey 2010** explored the issue of sibling separation in out-of-home care. Results of the survey revealed that 43 per cent of siblings in care were separated from all their brothers and sisters while 81 per cent of children were separated from at least one sibling. The report from the survey, called *All Together Now*, was the subject of multiple feature articles in *The Age*. The launch of the report also received TV and radio coverage.

The **Hardship Survey 2011** included a regular monitor of deprivation and explored how people receiving emergency relief services were spending government allowances. The survey showed that cost of living pressures were leading many people to overspend and slide into debt just to pay for basic items such as housing, food and utilities. The research was the subject of news stories on three TV stations. It also received coverage in the *Herald Sun* and on radio as well as a feature article and an Op Ed online.

The **Rental Affordability Snapshot 2011** showed less than 1 per cent of rental housing in metropolitan Melbourne was

affordable to those on income support. This research was covered on two TV stations and six radio stations.

The **Gippsland Legal Needs Analysis** revealed a population with a high level of legal needs and barriers to justice. Almost three-quarters of people surveyed from a variety of community service locations experienced a legal issue with more than half of these issues having occurred within the past 12 months.

The Unit also evaluated new service models and programs. This included local evaluations of the Communities for Children and Communities for Children Plus programs in North Frankston and Cardinia.

The Agency's reputation for delivering quality out-of-home care services was enhanced through development and delivery of new training in the use of Looking After Children – a best practice approach to improving outcomes among children and young people in out-of-home care.

Findings from research on the education outcomes of children in out-of-home care were widely disseminated to promote an evidence-informed approach to service development.

The Agency emphasised its wisdom and influence on social issues through publication of Opinion pieces from both CEO Paul McDonald and GM Policy, Research and Innovation Dr Sarah Wise in *The Age* on issues including out-of-home care and equitable wealth distribution.

OUR SUBMISSION ESTABLISHED A SET OF RECOMMENDATIONS FOR A SYSTEM THAT PROTECTS VULNERABLE CHILDREN AND PROMOTES DEVELOPMENT AND RECOVERY AMONG CHILDREN, YOUTH AND FAMILIES WHO HAVE EXPERIENCED DISADVANTAGE, DYSFUNCTION, ABUSE AND/OR NEGLECT.

## INFLUENCING POLICY TO IMPROVE OUTCOMES FOR CHILDREN AND FAMILIES

Early in 2011 the Victorian Government established the **Protecting Victoria's Vulnerable Children Inquiry** to comprehensively investigate systemic problems in Victoria's child protection system and to make recommendations to strengthen and improve the protection and support of vulnerable young Victorians.

Anglicare Victoria prepared a 45 page written submission that responded to the Inquiry's overall focus. The submission established a set of recommendations for a system that protects vulnerable children and promotes development and recovery among children, youth and families who have experienced disadvantage, dysfunction, abuse and/or neglect.

The submission is punctuated with case studies provided by Anglicare Victoria practitioners that highlight and evidence the Agency's position on challenges that are manifest within the system. Anglicare Victoria's written submission was followed-up with a verbal submission at the Public Sitting in Melbourne.

Anglicare Victoria also initiated a process with key providers and other experts in child and family welfare that resulted in a combined submission to the Vulnerable Children's Inquiry from a coalition of Community Service Agencies including MacKillop Family Services,

Berry Street Victoria, VACCA, the Salvation Army and the Centre for Excellence in Child and Family Welfare. A verbal submission was also made at the Public Sitting in Melbourne.

Anglicare Victoria also made a submission in response to the CREATE Foundation's **Learn or Earn Discussion Paper**, which aimed to advance thinking on how to achieve better educational, training and employment outcomes for children and young people in care or post-care. The submission, prepared with Wesley Mission Victoria, was based on the extensive experience of both Agencies delivering out-of-home care as well as research both Agencies have undertaken in the out-of-home care and leaving care areas.



# OUR STAFF

IT IS ONLY THROUGH THE COMMITMENT, PASSION AND CAPABILITIES OF MORE THAN 800 STAFF THAT WE ARE ABLE TO DELIVER LIFE CHANGING SERVICES TO VULNERABLE CHILDREN, FAMILIES AND INDIVIDUALS ACROSS THE STATE.



A number of initiatives have contributed to the professional development of our staff in the past year and are making a solid contribution to our key organisational objective of becoming an employer of first choice.

- Our Learning @ Anglicare Victoria is a comprehensive professional development program that is centred on further enhancing the knowledge and practices of an already skilled workforce. With over 30 professional development activities, the program had over 557 participants in the past year.
- Our Graduate Certificate in Advanced Family Support Practice was developed in conjunction with RMIT and is designed to develop the skills of program managers, team leaders and practitioners. The innovative program is now attracting interest from other community service organisations.
- A new format was introduced for the annual Chairman's Awards with eight exciting categories. There are now awards for individual staff members, staff teams, for volunteers and client achievements.



- We commenced the development of our next strategic plan with a two day leadership conference to discuss the future directions for Anglicare Victoria. The ideas, themes and suggestions that came from this two day conference were discussed with over 200 staff during a series of consultation sessions.
- We developed an induction program for staff commencing our Community Detention Unaccompanied Minors Program. The program will be progressively conducted for relevant staff on a regional basis.

VOLUNTEERS ARE A VITAL PART OF THE ANGLICARE VICTORIA TEAM. WE HAVE OVER 700 VOLUNTEERS ACROSS THE STATE WHO CONTRIBUTED MORE THAN 14,000 HOURS OF WORK OVER THE PAST YEAR.

WE ALSO SUPPORT 429 VOLUNTEER FOSTER CARE FAMILIES IN MELBOURNE'S NORTH, EAST, WEST AND THE GIPPSLAND REGION.

# OUR VOLUNTEERS



## FOSTER CARE

Foster families are our most important asset to help turn around the lives of children who have suffered serious abuse and neglect. Carers are supported with training and professional support to cope with particularly challenging children.

## MENTORS FOR BOYS

Volunteers in the Yarra Ranges act as mentors to guide socially disadvantaged and at-risk boys from adolescence to manhood. The men and boys complete activities such as mountain bike riding, a ropes course, bush walking and camping to build their relationship and demonstrate positive behaviour.



## EMERGENCY RELIEF

Hundreds of volunteers across the state help families and individuals access emergency food and other material aid when times are tough. Without these dedicated volunteers, these services could not operate.

## HOMELESS SERVICES

With the support of volunteers, Anglicare Victoria offers a range of services to the homeless including meals, a drop in centre, referrals to specialists and a place to shower and clean clothes.

## HELPING REFUGEES AND MIGRANT CONNECT

Through programs such as sewing groups, community gardens, cooking classes and parenting classes, volunteers are helping refugees and recently arrived migrants settle into local communities and learn new skills. Volunteers also help us run child care and kindergarten programs for refugee and migrant children in Melbourne's East.

## OTHER VOLUNTEER SERVICES

Volunteers also support our work in local communities by running homework clubs, computer classes, art groups and much more. For further information call Anglicare Victoria on (03) 9412 6133.

# OUR BOARD

The Board of Anglicare Victoria provides leadership to ensure we remain focused on providing effective services that make a real difference in the lives of vulnerable children, young people and families across the state.

It does this by exercising governance and strategic leadership through establishing and monitoring Anglicare Victoria's Strategic Plan, responding to dynamic and changing environments both internally and externally so that the Agency's mission and objectives are fulfilled.

The Board of Anglicare Victoria is committed to achieving the highest service and ethical standards in the welfare and family services sector.

## BOARD

- Mr Damian Neylon (Chair)
- Mr John Unkles (Deputy Chair)
- Dr Barbara Fary OAM
- Ms Caroline Johnston (from May 2011)
- Archdeacon Ray McInnes
- Mr John McKenzie
- The Hon Chris Pearce
- Ms Renée Roberts (from May 2011)
- Dr Winsome Roberts
- Mr David Stewart
- Mr Richard Tudor
- Ms Angie Were
- Ms Susan McCarthy (until May 2011)
- Professor Ruth Webber (until August 2010)

### 1. Damian Neylon – Chairman BCom, LLB Board member since October 2007

Damian is a principal of Russell Kennedy, a medium-sized firm of lawyers based in Melbourne. He has practised as a lawyer for 25 years, principally in the area of commercial litigation and dispute resolution. He has been a Board member of Banksia Palliative Care Service Inc. since 1994.

### 2. John Unkles – Deputy Chair DBS(Ins)(P Admin) Board member since February 2009

John has over 25 years experience as CEO of industry associations including the Australasian Institute of Banking and Finance and the Taxation Institute of Australia. He is a Senior Fellow of the Financial Services Institute of Australasia, an Honorary Fellow of the Australian and New Zealand Institute of Insurance and Finance and Member of the Australian Institute of Company Directors.

### 3. Dr Barbara Fary OAM BA, BEd, MEd, PhD Board member since October 1992

Barbara has been a Board member since 1992 and is Past Chairman of The Invergowrie Foundation, a charitable body advancing the education of girls and women. She was a member of the Council of Melbourne Grammar School from 2002 to 2011. She was awarded a Medal of the Order of Australia in 2002 for her services to education in Victoria.

### 4. Caroline Johnston LLB(Hons), MBA Board member since May 2011

Caroline is a member of the Financial Sustainability Committee at the Walter & Eliza Hall Institute of Medical Research and the Board of the Melbourne Chamber Orchestra. She was previously Executive Director of AMPLA: The Resources and Energy Law Association; COO of the Australian Davos Connection; and Manager, Office of the Secretary, Victorian Dept of Human Services.

### 5. John McKenzie MEngSci, BE(Mech), GradDip H&TE, DipMechEng Board member since October 2007

John is a professional engineer who worked in senior management roles with RACV. He is currently Chairman of Benetas, the Anglican Aged Care Services Group, and Honorary Treasurer of the General Synod of the Anglican Church in Australia, and was General Manager/Registrar of the Anglican Diocese of Melbourne.

### 6. Archdeacon Ray McInnes ThL Board member since October 2008

Ray is Vicar of St. Silas and St. Anselm's Albert Park, a parish with a strong welfare program. He is also Archdeacon of Port Phillip and Bayside, a Member of Melbourne Diocese's Archbishop in Council and Property Committee, Chair of the Diocesan Building Committee, and a member of local ecumenical and clergy groups. He is also a member of Rotary, the MCC and Kingston Heath Golf Club.

### 7. Renée Roberts BBus, MAppFin, GAICD, SFFin, Fellow WCLP Board member since May 2011

Renée is a finance professional with over 20 years experience. She is currently GM, Group Credit Risk Frameworks at National Australia Bank, responsible for credit risk measurement methodology, models, stress testing and systems. She is a Fellow of the Williamson Community Leadership Group (2004), is a Director of Cash Services Australia and The Reach Foundation, and has been a Director of The Australian Institute of Banking and Finance and The Victorian Public Health Research and Education Council.

### 8. Dr Winsome Roberts BA(Hons), MSW, PhD Board member since March 2006

Winsome has 30 years experience as a social policy researcher and practitioner. She has worked on national government evaluations and enquiries, in policy positions in the Victorian Public Service and in full-time academic positions at the University of Western Australia and the University of Melbourne.

### 9. David Stewart BChE, MSc, PhD(Cantab) Board member since March 2005

David is a Chemical Engineer who, prior to retiring in 2001, held a number of Chief Executive Officer and Senior Management positions in the manufacturing sector in South East Asia, the United States and Australia. He is active with Melbourne Legacy, assisting the widows of Australian servicemen, and with AMES, assisting migrants and refugees to learn English.

### 10 Rick Tudor MSc, DipEd Board member since October 2002

Rick has been the Headmaster of Trinity Grammar since 1999 and has 38 years experience as an educator. He is Deputy Chair of the Victorian Branch of the Association of Heads of Independent Schools, Chair of the Indigenous Education Focus Group of the Centre for Strategic Education and Chair of the Melbourne Anglican Foundation.

### 11. Angela Were MSW, BA Board member since October 2006

Angie has 40 years experience in child protection, youth corrections, family counselling, foster care and other services. She was a manager for 15 years with Anglicare Victoria and its predecessor agencies. Currently she provides consultancy in child protection, complaints management and preventative child welfare services.

### 12. The Hon. Chris Pearce BBus; FAICD Board member since October 2008

Chris is Executive Director Government & Non-Profit Sector at Telstra Corporation. He was Federal member for Aston 2001-2010 serving in many roles including Parliamentary Secretary to the Treasurer with responsibility for corporate governance, financial services, financial markets and consumer affairs. He was also Australian and New Zealand Managing Director for a leading software company and a Knox City Councillor.



# EXECUTIVE MANAGEMENT TEAM

1. Mr Paul McDonald  
Chief Executive Officer
  2. Ms Jenny Potten  
Deputy Chief Executive Officer Community Services
  3. Mr Chris Baring-Gould  
Chief Financial Officer
  4. Ms Lee-Anne Biggs  
General Manager Family Services
  5. Ms Antoniette Bonaguro  
General Manager Placement and Support
  6. Ms Wendy Pascoe  
Executive Assistant to the CEO
  7. The Reverend Graham Reynolds,  
General Manager Parish Partnerships  
and Community Development
  8. Mr Peter Thompson  
General Manager  
Community and Regional Programs
  9. Dr Sarah Wise  
General Manager Policy, Research and Innovation
  10. Mr David Gorrie  
Manager Human Resources
- Mr David Sandison  
General Manager Leadership  
Training & Organisational Development



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# COMMITTEES AND COUNCIL

## COUNCIL

- The Most Reverend Dr Philip Freier (President)
- The Reverend Dr Stephen Ames
- Dr Ron Aspin
- Dr Graeme Blackman OAM
- Mr Malcolm Boyce
- The Reverend Margaret Burt
- The Reverend Bruce Charles
- Ms Beryl Coombe
- Mrs Beth Delzoppo OAM
- Mrs Jenny Disney
- Dr Barbara Fary OAM
- The Reverend Stuart Gardiner
- Mr Steve Gilbert
- The Reverend Michael Hanlon
- The Right Reverend Michael Hough
- The Right Reverend Philip Huggins
- The Reverend Alan Jarrad
- Ms Caroline Johnston
- The Reverend Barry Martin AM
- Mr Robin Mitchell
- The Reverend Murray Morton
- The Reverend Rachel McDougall
- Archdeacon Ray McInnes
- The Right Reverend John McIntyre
- Mr John McKenzie
- Mr Damian Neylon
- Mrs Mary Ogilvy
- The Right Reverend John Parkes
- The Hon Chris Pearce
- Ms Heather Pearson
- Ms Liz Prideaux
- Dr Winsome Roberts
- Ms Sue Sealey
- Mr Ian Smith
- The Reverend Stuart Soley
- Mr Richard Tudor
- The Reverend Sophie Watkins
- Ms Angela Were
- The Venerable Peter Yeats
- Dr Gordon Young

## FINANCE COMMITTEE

- Mr John McKenzie (Chair)
- Dr Graeme Blackman OAM
- Mr Peter Horsburgh
- Mr Damian Neylon
- Mr David Stewart
- Mr John Unkles
- Mr Chris Baring-Gould
- Mr Paul McDonald
- Ms Susan McCarthy (until May 2011)

## RISK MANAGEMENT & AUDIT COMMITTEE

- The Hon Chris Pearce (Chair)
- Ms Jane Harvey
- Mr David Stewart
- Mr Chris Baring-Gould
- Ms Susan McCarthy (Chair and Member until May 2011)

## SOCIAL POLICY & RESEARCH COMMITTEE

- Dr Winsome Roberts (Chair)
- Mrs Beth Delzoppo OAM
- Dr Barbara Fary OAM
- The Reverend Barry Martin AM
- Archdeacon Ray McInnes
- Mr Paul McDonald
- Ms Jenny Potten
- Dr Sarah Wise

## ETHICS COMMITTEE

- Ms Angie Were (Chair)
- Ms Sally Alsop
- Ms Thelma Castles
- The Reverend Dr Helen Granowski
- Dr Clem Gruen
- Ms Margaret Harrison
- Dr Suzanne Hood
- Dr Cas O'Neill
- Dr Sarah Wise

## FRIENDS OF ANGLICARE

- Mr Ian Smith (President)
- Mr Malcolm Boyce
- Mrs Jenny Disney
- Ms Lilian Harrington
- Ms Margaret Kearsley

# FINANCIALS

## STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2011

REVENUE & INCOME	2011 \$'000	2010 \$'000
<b>Government funds and client fees</b>		
Placement & support	18,233	15,924
Family services	18,524	16,750
Community programs	4,891	5,549
Parish partnerships & community development	877	816
<b>Funds raised by Anglicare Victoria</b>		
Tied fundraising income	2,090	1,362
Untied fundraising income	2,169	2,166
Bequests	144	1,244
Net investment income	2,603	2,224
<b>TOTAL REVENUE AND INCOME</b>	<b>49,531</b>	<b>46,035</b>
<b>EXPENDITURE</b>		
<b>Services provided to children, young people &amp; families</b>		
Placement & support	19,914	16,825
Family services	17,756	16,098
Community programs	5,264	5,932
Parish partnerships & community development	2,518	1,949
<b>Infrastructure, support and governance costs</b>		
Quality assurance, audit & other legislative compliance costs	589	485
Property (rents & maintenance), vehicles & technology infrastructure	1,457	1,395
<b>Staff wellbeing, advocacy and community relations</b>		
Investment in staff development and training	514	436
Research and advocacy	644	642
Building relationships with community, schools, parishes and media	1,263	1,319
<b>Other</b>		
Grant to Anglicare Victoria Children's Foundation	144	1,244
<b>TOTAL EXPENDITURE</b>	<b>50,063</b>	<b>46,325</b>
<b>Net operating deficit</b>	<b>(532)</b>	<b>(290)</b>
Net gain/(loss) on sale of property & investments	(21)	560
Unrealised impairment losses on investments (AASB 139)	(282)	(349)
Property, plant and equipment written off	(169)	
<b>Deficit for the year</b>	<b>(1,004)</b>	<b>(79)</b>
<b>Other comprehensive income</b>		
Net change in fair value of available-for-sale financial assets	910	946
<b>Other comprehensive income for the year</b>	<b>910</b>	<b>946</b>
<b>TOTAL COMPREHENSIVE INCOME FOR THE YEAR</b>	<b>(94)</b>	<b>867</b>

REPRESENTED BY:	2011 \$'000	2010 \$'000
<b>Operating activities</b>		
Provision of direct services to children, young children and families, including infrastructure and support services	(6,870)	(5,765)
<b>Non-operating activity</b>		
Net (loss)/gain on sale of plant and equipment & investments	(21)	560
Unrealised impairment losses on investments (AASB 139)	(282)	(349)
Property, plant and equipment written off	(169)	
<b>Anglicare Victoria's contribution of resources</b>		
Net fundraising income	3,735	3,251
Net investment income	2,603	2,224
Bequests received	144	1,244
Grant to Anglicare Victoria Children's Foundation	(144)	(1,244)
Other comprehensive income		
Net change in fair value of available-for-sale financial assets	910	946
<b>(DEFICIT)/SURPLUS FOR THE PERIOD</b>	<b>(94)</b>	<b>867</b>

## STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2011

### ASSETS

Cash and cash equivalents	10,473	8,048
Trade and other receivables	1,768	1,882
<b>TOTAL CURRENT ASSETS</b>	<b>12,241</b>	<b>9,930</b>
Investments	20,077	20,801
Property, plant and equipment	16,439	16,346
<b>TOTAL NON-CURRENT ASSETS</b>	<b>36,516</b>	<b>37,147</b>
<b>TOTAL ASSETS</b>	<b>48,757</b>	<b>47,077</b>

### LIABILITIES

Trade and other payables	3,549	1,972
Employee benefits	2,920	2,422
Deferred income	5,909	6,297
<b>TOTAL CURRENT LIABILITIES</b>	<b>12,378</b>	<b>10,691</b>
Employee benefits	1,268	1,181
<b>TOTAL NON-CURRENT LIABILITIES</b>	<b>1,268</b>	<b>1,181</b>
<b>TOTAL LIABILITIES</b>	<b>13,646</b>	<b>11,872</b>
<b>NET ASSETS</b>	<b>35,111</b>	<b>35,205</b>

### EQUITY

Establishment corpus	23,767	23,767
Reserves	11,894	10,984
(Accumulated losses) / Retained earnings	(550)	454
<b>TOTAL EQUITY</b>	<b>35,111</b>	<b>35,205</b>



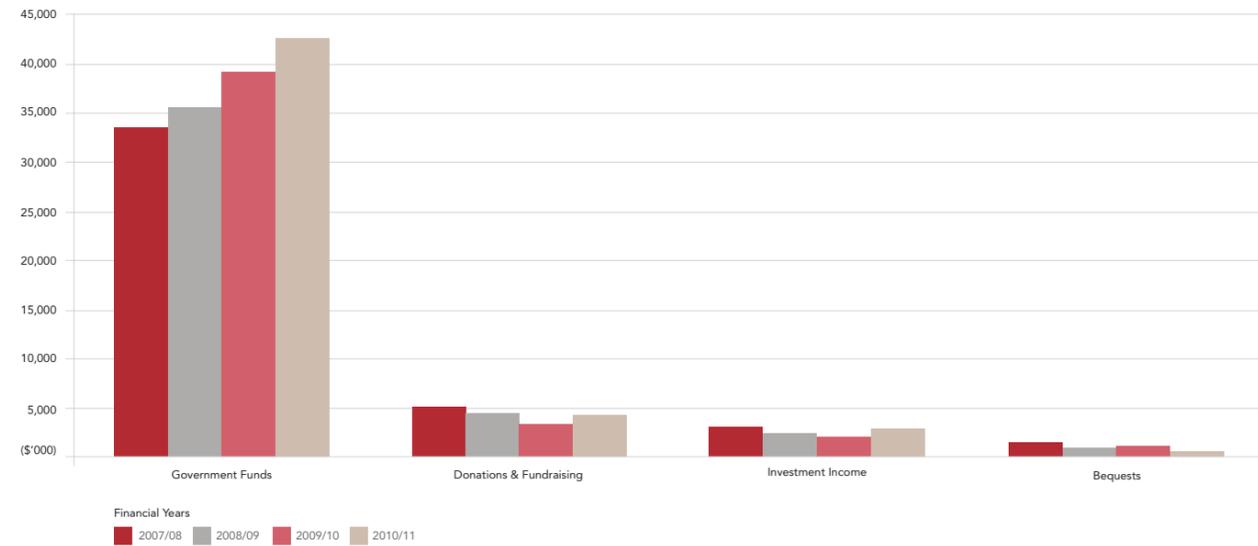
# FINANCIALS

STATEMENT OF COMPREHENSIVE INCOME  
FOR THE YEAR ENDED 30 JUNE 2011

## SOURCES OF INCOME

	2007/08 \$'000	2008/09 \$'000	2009/10 \$'000	2010/11 \$'000
Government funds	33,384	35,538	39,039	42,525
Donations and Fundraising	4,977	4,668	3,528	4,259
Investment income	3,099	2,320	2,224	2,603
Bequests	1,176	866	1,244	144
<b>TOTAL</b>	<b>42,636</b>	<b>43,392</b>	<b>46,035</b>	<b>49,531</b>

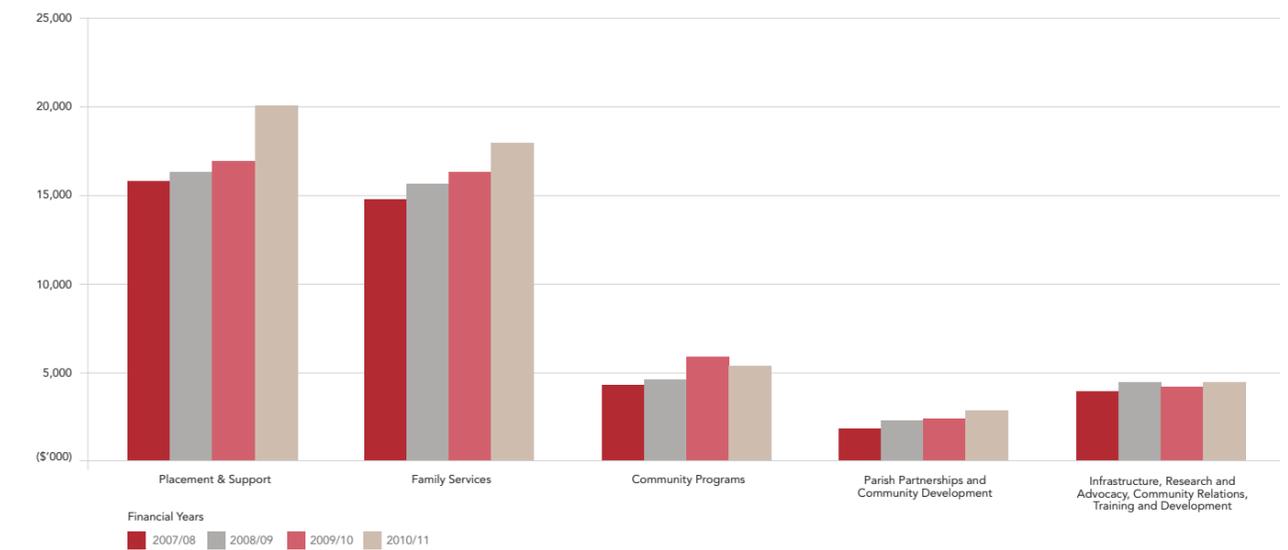
## SOURCES OF INCOME



## SERVICES PROVIDED TO CHILDREN, YOUNG PEOPLE & FAMILIES

	2007/08 \$'000	2008/09 \$'000	2009/10 \$'000	2010/11 \$'000
Placement & Support	15,957	16,207	16,825	19,914
Family services	14,739	15,704	16,098	17,756
Community programs	4,312	4,656	5,932	5,264
Parish partnerships & community development	1,349	1,501	1,949	2,518
Infrastructure, research and advocacy, community relations, training and development	3,872	4,381	4,277	4,467
<b>TOTAL</b>	<b>40,229</b>	<b>42,449</b>	<b>45,081</b>	<b>49,919</b>

## SERVICES PROVIDED TO CHILDREN, YOUNG PEOPLE & FAMILIES



# THANK YOU

## TRUSTS AND FOUNDATIONS

Thirteen philanthropic trusts provided grants totalling nearly \$800,000 in support of 19 programs and initiatives in the past year. This support is fundamental to us being able to respond to the urgent needs of children, young people and families across Victoria.

### HIGHLIGHT

The most significant contribution received was from the Flora & Frank Leith Charitable Trust. Their grant has enabled us to develop a program offering greater support for young people transitioning from living in care to living independently. The goal of the initiative being piloted in Melbourne's North Western region is to encourage the educational and vocational opportunities and outcomes of this particularly disadvantaged group.

## CORPORATE PARTNERS

There are many ways that businesses have supported the work of Anglicare Victoria in their community over the past year. Whether it is by attending our successful Dinner with the Angels event or the new Winter Breakfast, providing in-kind support, pro bono work or volunteers, all are important and vital in supporting vulnerable people.

### HIGHLIGHT

ACS Financial continued their outstanding support of Anglicare Victoria this year by becoming an official corporate partner and affirming their shared vision of social justice. The significant financial contribution of the fleet and insurance provider will support a range of community programs. Their staff have been volunteering at various sites including Dixon House, the Lazarus Centre breakfast program and Mission House. We are excited about the ongoing and evolving partnership with ACS Financial and the opportunities it brings for our clients.

## COMMUNITY PARTNERS

We are lucky to have the support of many schools, parishes, church and auxiliary groups who all contribute to our work in a variety of ways. Over the past year, 51 of these community partners contributed \$168,085 in financial support. In addition to this, many more organisations and schools have contributed through educational programs and contributing material aid.

### HIGHLIGHT

Yarra Valley Grammar is one such group that looks for innovative ways to support our work and raise awareness of social justice among its students. In November, twenty students visited St Mark's Community Centre for a 'homeless experience school camp' in which they slept overnight in the community hall, attended the homeless breakfast program where they could interact with clients and attended education sessions based on urban issues. The students were given the challenge of giving up their mobile phones and money so they could experience inner city living without the luxuries many of us take for granted. The school community also regularly contributes in-kind donations of toys, food and blankets to our Emergency Relief sites.

## CARE PARTNERS

Generous Care Partners have continued to provide essential funds for our work supporting children and families through regular monthly giving.

This year, as well as providing food for families in need and helping us to respond to unexpected crises, Care Partners enabled over 50 of our young clients to have the opportunities most children take for granted – from a family holiday to swimming lessons.

As David Clutterbuck said when he recently increased his monthly Care Partner donations, "Anglicare Victoria is important to me because they care, and I know that my small donations are going to people who are most in need".

## BEQUESTS

This year we received \$144,000 from gifts left in the Wills of Anglicare Victoria supporters. Bequests form a lifeline between those making the bequest and Anglicare's clients. It is a final, everlasting gift that clients will see the benefit of for many years to come. To those who made a bequest we thank you and your families for supporting Anglicare.

### HIGHLIGHT

We are delighted to announce that Jenny Disney, one of the original Friends of Anglicare Victoria has made the decision to leave a bequest to Anglicare Victoria. Jenny said that "when I think of my own grandchildren (aged 4 and 6), I realise that they are blessed. There are far too many children that grow up in households where there are financial difficulties, unemployment, no certainty of housing nor the advantage of a supportive wider family. I would like to think that through my bequest to Anglicare Victoria that they will be able to continue to provide services to people in need."

## PUBLIC APPEALS

Our appeals give individuals, businesses and organisations the opportunity to support Anglicare clients through priority projects. The four public appeals this year raised in excess of \$920,000.

### HIGHLIGHT

In March 2011, the Think Big Appeal was launched to support our enhanced efforts to help children in care to succeed at school. You, our supporters, really took on the challenge to Think Big with many of you increasing your gift level from the same time in 2010. Donations exceeded target and close to \$95,000 was raised to be invested in improving educational outcomes for children in our care by using strategies including tutoring and homework clubs as well as providing resources like laptops, books and stationery. A number of people also expressed an interest in supporting aspects of the education project at a higher level.



# MAJOR CONTRIBUTORS

## TRUSTS AND FOUNDATIONS

- ANZ Trustees Ltd
- Bell Charitable Fund
- Bird Family Charitable Trust
- Collier Charitable Fund
- Community Services Trust
- Diana B Hardy Trust
- Dimmick Charitable Trust
- Douglas & Philip Young Charitable Trust
- Eric & Elizabeth Gross Foundation
- Flora & Frank Leith Charitable Trust
- Hanlon Foundation
- H & L Hecht Trust
- Hulbert Foundation
- Joan & Peter Clemenger Trust
- Lord Mayor's Charitable Foundation
- L R Cazaly Trust Fund
- Invergowrie Foundation
- Jack Brockhoff Foundation
- Kimberley Foundation
- Louis & Lesley Nelken Trust Fund
- Marrich Charitable Foundation
- Mavis & Bill Jennings Foundation
- Marian & E H Flack Trust
- Morris Family Trust
- Newsboys Foundation
- Newman's Own Foundation
- Patricia McIntyre Foundation
- Perpetual Trustee Company
- Peter Isaacson Foundation
- Prescott Family Foundation
- R E Ross Trust
- Rosskim Pty Ltd
- Russell Foundation
- Sidney Myer Fund
- Tyler House Trust
- Vera Moore Foundation
- Will & Dorothy Bailey Bequest
- William Angliss (Vic.) Charitable Fund
- Woolworths Limited

## BUSINESSES

- 101 Collins
- 3BA Christmas Appeal
- Achievement Cleaning Services Pty Ltd
- ACS Financial
- Alerton Australia
- B. Sirius
- BJ Bearings Pty Ltd
- Devtree Pty Ltd
- Fairley's Pty Ltd
- Jaytect
- Joned Pty Ltd
- Mulnot Pty Ltd
- Suncorp Metway Ltd
- Williams Ross Architects

## CHURCHES AND AUXILIARIES

- All Saints' Barwon Heads Opportunity Shop
- All Saints' Clayton
- All Saints' Rosebud
- All Souls' Sandringham
- All Souls' Sandringham Opportunity Shop
- Anglican Diocese of Ballarat
- Anglican Diocese of Gippsland
- Anglican Diocese of Melbourne
- Anglican Diocese of Wangaratta
- Anglican Parish of Box Hill
- Anglican Parish of Glenelg-Wannon
- Anglican Parish of Longbeach, Chelsea
- Anglican Parish of St Thomas Burwood
- Anglican Parish of Wandin Seville & Mt Evelyn
- Anglican Parish of Wangaratta West & the Warbys
- Anglican Parish of Warrnambool
- Anglicare Victoria Auxiliary
- Anglicare Victoria Eltham Auxiliary
- Anglicare Victoria Rosanna Auxiliary
- Anglicare Victoria Strathmore Auxiliary
- Anglicare Victoria Sunshine Auxiliary
- Anglicare Victoria Vermont Auxiliary
- Baptist Church Wangaratta

- BICCY's Opportunity Shop (Brighton Inter-Church Council)
- Catholic Diocese of Sale
- Christ Church Brunswick
- Christ Church Essendon
- Christ Church Hamilton Mothers Union
- Church of the Ascension Burwood East
- Gateway Church of Christ Warrnambool
- Holy Apostles Anglican Parish Sunshine Braybrook
- St Andrew's Brighton Opportunity Shop
- St Andrew's Clifton Hill with St Luke's North Fitzroy
- St Eanswythe's Altona and St Clement's Laverton
- St Francis-in-the-Fields Mooroolbark
- St John the Evangelist Malvern East
- St John's Toorak
- St John's Camberwell
- St John Chrysostom Brunswick West
- St John's Sorrento with St Andrew's Rye
- St Luke's Mulgrave
- St Mary's Community Store, Sunbury
- St Mary's Fossick & Find Opportunity Shop, Morwell
- St Matthew's Cheltenham
- St Matthew's Glenroy/Hadfield with St Linus' Merlynston
- St Oswald's Glen Iris
- St Peter's Eastern Hill Melbourne Charitable Foundation
- St Peter's Ballarat Opportunity Shop
- St Peter's Leongatha Ladies Guild
- St Peter's Leongatha Opportunity Shop
- St Stephen's and St Mary's Mount Waverley
- St Stephen's Gardenvale
- St Stephen's Rutherglen Ladies Guild
- Toorak Ecumenical Opportunity Shop
- Victory Life Wangaratta
- Wangaratta Lutheran Opportunity Shop

## BEQUESTS

- A G Birch Bequest
- Anny Ter Horst Estate
- Arthur Oswald Backholer Estate
- Bruce Thomas Milburn Estate
- Charlotte Gertrud Ruppin Estate
- Cora White Bequest
- Doris, Edna & Kathleen Curwen-Walker Memorial Fund
- Edmund George Barker Estate
- Edna C Curwen-Walker Charitable Trust
- Ellen Hutton Mary Cummins Estate
- Elvin Minna Stevens Estate
- Ethel Maud Morris Trust
- Florence & Melville Hughes Trust
- Frank & Sybil Richardson Charitable Fund
- Frederick Shepherd Trust
- Frederick William Roper Trust
- G A Mousley Estate
- Gertrude Hemmings Endowment Fund
- Grace Horton Charitable Trust
- Graham Victor Jelleff Estate
- Henry B Smith Charitable Trust
- Hilda Mavis Stewart Estate
- Jessie Kenny Estate
- Joe White Bequest
- Joyce M Barker Estate
- Lily Maude Payne Charitable Trust
- L I Roach Estate
- Llewellyn Evans Trust
- M H Rumsey Estate
- N J Horton Charitable Fund
- Philip Garth Law Estate
- Thomas Ashford Maughan Estate
- Tivey Memorial Fund
- VC Naylor Estate
- Walter Campbell Memorial Trust

## SCHOOLS

- Ivanhoe Grammar School
- Melbourne Girls Grammar School Merton Hall
- Melbourne Grammar School Grimwade House
- St Catherine's School

## COMMUNITY ORGANISATIONS

- Christian Television Association of Victoria
- Freemasons Victoria
- Freemasons Victoria Yarra Glen Lodge
- Jonadab Masonic Lodge No 771
- Lions Club of Mooroolbark
- Lions Club of Oakleigh
- Lions Club of Wangaratta
- Military & Hospitaller Order of Saint Lazarus of Jerusalem
- Mornington Peninsula Shire
- Rotary Club of Bright
- Rotary Club of Warracknabeal
- United Way Ballarat
- Women of the University Fund Inc
- Yarra Glen Masonic Lodge
- Yarra Valley Men's Therapy Group

## INDIVIDUALS \$5,000+

- Alison G Salter
- C R Ward-Ambler
- Charles H Tegner
- Coralie L Coulson
- D Hardy
- Edward J Miller
- James E Lewis
- Jeananne Webber
- John F Clark
- John Waugh
- Jonathan Webster
- Keith Hall
- Leon F Costermans
- Max T Bulley
- Mr I & Mrs J Reid
- Neilma B Gantner
- Ngaire Tatnell
- Norman Lees
- Pamela W Fraser
- Patricia J Main
- Rowena M Armstrong
- Will J Bailey

# JOIN US

MANY PEOPLE CONTACT US TO FIND OUT HOW THEY CAN SUPPORT VULNERABLE CHILDREN, YOUNG PEOPLE AND FAMILIES IN THEIR COMMUNITY. THERE IS A RANGE OF OPPORTUNITIES FOR INVOLVEMENT AND WE WOULD LOVE TO HEAR FROM YOU ABOUT HOW YOU WOULD LIKE TO SUPPORT OUR WORK.

HERE ARE 10 SIMPLE WAYS THAT CAN MAKE A REAL AND POSITIVE IMPACT ON THE LIVES OF THE PEOPLE WE WORK WITH:

1. Donate online or through one of our four annual appeals [www.anglicarevic.org.au](http://www.anglicarevic.org.au)
2. Join our regular giving program
3. Donate non-perishable food or new toys to our annual Toy and Food Appeal
4. Make a provision in your Will, leaving a gift to Anglicare Victoria
5. Volunteer with our foster care, mentor or emergency relief programs
6. Attend our fundraising events - the Winter Breakfast and Dinner with the Angels
7. Sign up to receive eNews or our quarterly supporter magazine, Imagine
8. Ask your employer about making pre-tax donations to Anglicare Victoria through workplace giving
9. Enquire about career opportunities at Anglicare Victoria. Our website ([www.anglicarevic.org.au](http://www.anglicarevic.org.au)) is updated each week with new employment vacancies
10. Speak with your family and friends about the work that Anglicare Victoria does in the community and encourage them to get involved with social justice issues





[ANGLICAREVIC.ORG.AU](http://ANGLICAREVIC.ORG.AU)