



*Anglicare Victoria  
Annual Report  
2000/2001*



*Anglicare Victoria's Mission* The Agency exists to create a more just society by expressing God's love through service, education and advocacy...

[www.anglicarevic.org.au](http://www.anglicarevic.org.au)

# A message from the Archbishop

As President of Council and the Board of Anglicare Victoria, I commend to you this the Fourth Annual report of Anglicare Victoria.

Working among some of the most disadvantaged and marginalised, an organisation like Anglicare is uniquely rich in that the rewards for its efforts make such a difference in our community.

A family reunited, a young person given renewed direction or a child loved and cared for are the rewards for those associated with an organisation, which focuses on people and the rights of us all to share in Christ's love and compassion.

Anglicare and all those associated with it, by responding to the needs of local communities, are providing a very tangible example of the Church expressing Christ's teaching.



The Most Reverend Peter Watson

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# Chairman

## From the Chairman...



I am extremely proud to present to you the Anglicare Victoria 2000/01 Annual Report, my first since appointment as Chairman, in March 2001.

The difficulties of managing a large and diverse human services organisation are many. Resources are constantly stretched and the issues facing those with whom we work on a daily basis are increasingly complex.

Despite these difficulties, however, we are reaching out to more families, children and young people than ever.

During the past year, the Board farewellled Bishop Andrew Curnow as Chairperson, following his appointment as Registrar of the Diocese of Melbourne. We are very grateful to Bishop Curnow for his leadership of Anglicare since amalgamation and previously as Chairman of the Board of the Mission to St James and St John.

Our thanks are also extended to Mr Carl Massola, Mr Kevin Hill and Mr Patrick Moore who have retired from the Board during this past year.

We are very pleased to welcome our new Board members - Reverend Cecilia Francis, Ms Susan McCarthy, Mr Gary Underwood, Dr Barbara Fary, Ms Heidi Dixon, The Revd Barry Martin and The

Very Revd David Richardson. I look forward to the contribution they will make to the leadership of the Agency.

The most notable arrival during this past year, however, has been that of Canon Ray Cleary in December 2000, as our Chief Executive Officer. Ray's contribution already has been significant. We have seen a renewed focus on the quality of service delivery, a strengthening of our relationship with the Church, an increase in the agency's media profile, a restructuring of the Senior Management Team, and the resolution of significant property issues.

Most significant has been the recent launch of our Strategic Planning Process, which will see us grapple with complex questions about our future directions and challenge us to think about issues of equity and justice. The plan, developed from this process, will guide the Agency in the coming years.

We are excited by the future, and while there always will remain considerable challenges for us in our work in the community we remain unified in our approach and encouraged by the obvious difference we are making to the lives of so many.

A handwritten signature in black ink, appearing to read 'Graeme Blackman', written in a cursive style.

*Dr Graeme Blackman*

## *From the Chief Executive...*



Millennium fever has subsided now as Australians well and truly have entered the new century. The celebration and razzmatazz which welcomed the year 2000 has changed and all of us are now engaged in living and anticipating in different ways what the future may hold.

Australia today is an exciting and enriching country, filled with a range of possibilities that twenty years ago could not have been imagined or have been part of our dreams and hopes. Alongside these hopes, however, is the reality that increasing numbers of Australians do not experience the benefits of the nation's common wealth, while others are concerned about the future shape that Australia appears to be taking.

While in many ways we are still a generous and welcoming people, our inability to fully address Aboriginal reconciliation, the increasing numbers of the long-term unemployed, the pressures on family life and the social and economic costs associated with taxation reform, privatization, globalisation and labour market reforms, have left many Australians uneasy.

The promised trickle down effect of economic growth has not benefited everyone and evidence abounds that Australians on low incomes and government benefits are bearing the brunt of the reforms.

Many political and other leaders tell us differently, but the experiences of the staff at Anglicare Victoria inform us in another way. The faces, voices and experiences of individuals and families under pressure remind us of the pain, hurt and humiliation behind the statistical aggregates and growth figures regularly touted in the media and in the financial markets. Our experience at the coal face tells us something is not right when parents go without food so that their children may eat or participate in a school excursion, or when urgent dental care cannot be accessed because of cost.

Successive governments of all political persuasion have steadfastly targeted Australia's welfare and Social Security system to eradicate abuses and to ensure that funds go to those who most need them.

In more recent times, however, a new agenda has surfaced which blames and victimizes those who receive welfare and social security support. This policy is a return to the days of the deserving and undeserving poor and reflects moral judgements on lifestyles and expectations of the disadvantaged not applied to other sectors of the community. Such an approach also ignores the fact that the unemployed do not create unemployment and that financial markets are not social or moral judges of what is best for the



## *From the Chief Executive.....cont*

community.

At Anglicare Victoria, in partnership with governments and the wider community, we seek to address and respond to vulnerability, frailty, injustice and disadvantage. Our response is three-pronged:

- ◆ The provision of high quality services;
- ◆ Education and advocacy; and
- ◆ Formulating policies from our experience of working daily with people in need from all walks of life.

In this Annual Report you will read about our work amongst the people of Victoria, highlights of which include:

### *Operations*

Anglicare established a number of new services during the year with funding from a wide range of sources, including:

- ◆ A Children's Contact Centre was established in Gippsland to assist separated parents to maintain constructive contact with their children.
- ◆ Anglicare Western began to arrange Kinship placements for children unable to live with their parents but for whom relatives were able and willing to provide long-term care.
- ◆ In the Northern region a residential unit for young women was opened.

- ◆ Disability Services for families on the Mornington Peninsula were increased substantially
- ◆ The Board considered the government's restricted support of the 'Parentzone' parenting resource centres and made a substantial financial commitment to maintain the current excellent quality of service.

### *Human Resources*

A new policy manual addressing a range of OH&S issues has been developed under the guidance and scrutiny of the Occupational Health and Safety Committee. The Committee has also developed a strategic plan representing an important achievement and informing key stakeholder groups of planning and managerial imperatives.

A significant feature of the past twelve months has been the ongoing provision of accredited training to employees. The primary focus has been on leadership and management and, in addition, training in supervision.

The Out of Home Care Practice Forum recently has developed the first of three manuals as part of a commitment to establishing a single accreditation system across Anglicare Victoria.

# chief executive

*This is our core mission and task, and with a dedicated and committed staff, we seek to offer hope.*

## *Corporate Services*

Anglicare recorded a net deficit of \$1.2 million before bequests for the 2000/01 year. Behind this result is also Anglicare's contribution of its own resources to the sector of about \$3.6 million.

The financial challenge for the Agency as it begins this new millennium is how it can manage its financial and non-financial resources to meet increasing demands for its welfare services.

## *Community Relations*

Strengthening of links between the Agency and the Parishes has seen an increase in participation and support, particularly through the Anglicare Auxiliary network. The number of schools, Philanthropic Trusts and corporate organisations working to support Anglicare programs during this past year also increased.

Our profile also continues to rise with the views of senior staff increasingly being sought for comment. In particular, the Report 'Children in Crisis - Trends in out of Home Care', and Anglicare's 'Financial Hardship in Victoria' survey generated significant coverage and established Anglicare among the front line agencies in leading the discussion on social issues.

## *In Conclusion*

A society like Australia has much going

for it, and thankfully for most of us, the struggles we face bring positive outcomes and hope. Sadly, homeless children, the unemployed and many families are not in this category. Their experience often has been rejection, isolation and abandonment and they have not benefited from economic growth.

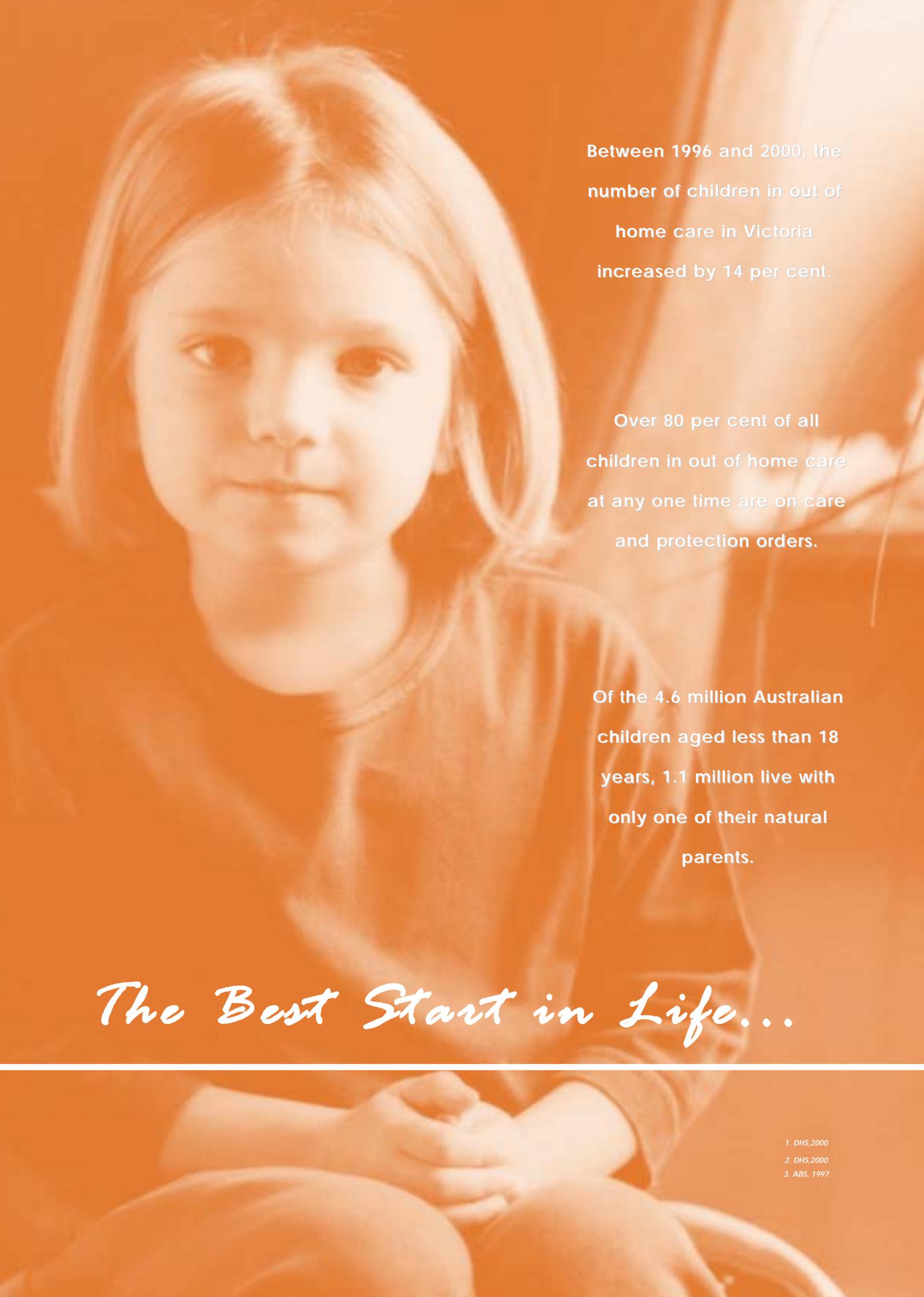
A Christian faith perspective cannot deny others self-esteem, human dignity and hope. This is our core mission and task, and with a dedicated and committed staff, we seek to offer hope.

In fulfilling this responsibility, we have the support, prayers and encouragement of many in our community. Please accept our thanks for your contribution to our work, whether as a volunteer, donor, supporter or staff member. Our thanks are expressed also to State, Federal and Local Government, Trusts and Foundations, and the Corporate sector. We look forward to your continuing support.

*'And what does the Lord require, to love kindness, to do justice, and to walk humbly with your God.'*



Ray Cleary  
Chief Executive Officer



Between 1996 and 2000, the number of children in out of home care in Victoria increased by 14 per cent.

Over 80 per cent of all children in out of home care at any one time are on care and protection orders.

Of the 4.6 million Australian children aged less than 18 years, 1.1 million live with only one of their natural parents.

*The Best Start in Life...*

# Programs for Children

The care and nurturing of children remains at the forefront of Anglicare's work in the community.

Programs include foster care, support for children with a disability, residential care and activities for children and sibling groups to develop social skills.

During the year, Anglicare continued its leadership in providing safe and caring homes for a growing number of children requiring foster care.

To facilitate this, we again relied heavily on the assistance of over 500 foster carers who provided homes for children across the State.

For those children unable to return home, Anglicare co-ordinated the permanent care and adoption of 58 children from centres in Yarraville and Gippsland.

A Children's Contact Centre was established in Gippsland to assist separated parents to maintain constructive contact with their children.

Anglicare Western commenced a Kinship placement program for children whose relatives were able to provide long-term care.

## year in review

- ◆ 1,604 children were placed in foster care homes, an increase of over 26 per cent on the previous year.
- ◆ 781 children entered foster care for the first time during the year.
- ◆ Anglicare relied on the support of 541 volunteer foster carers.
- ◆ 24 days was the average length of stay for children in foster care.
- ◆ 58 children were placed in permanent care through Anglicare's foster care programs in Gippsland and Yarraville.
- ◆ Anglicare expenditure on children's services for the year July 2000 to June 2001 totalled 8.7 million.



Estimated figures reveal that there are over 21,000 homeless young people aged between 12 and 18 years in Australia.

Thirty-five per cent of Australia's 16 to 19 year olds are not enrolled in school, compared with the OECD average of 20 per cent.

40 per cent of all of Australia's unemployed people are under the age of 24 years.

*Shaping our future...*

# Programs for *Youth* Young People

The vast majority of young people accessing support through Anglicare have backgrounds characterised by abuse and neglect.

Anglicare's programs work alongside young people to assist in restoring access to education, accommodation, training and mediation services.

Many programs aim at minimising the long-term impact of some of the past experiences a significant majority of these young people have faced.

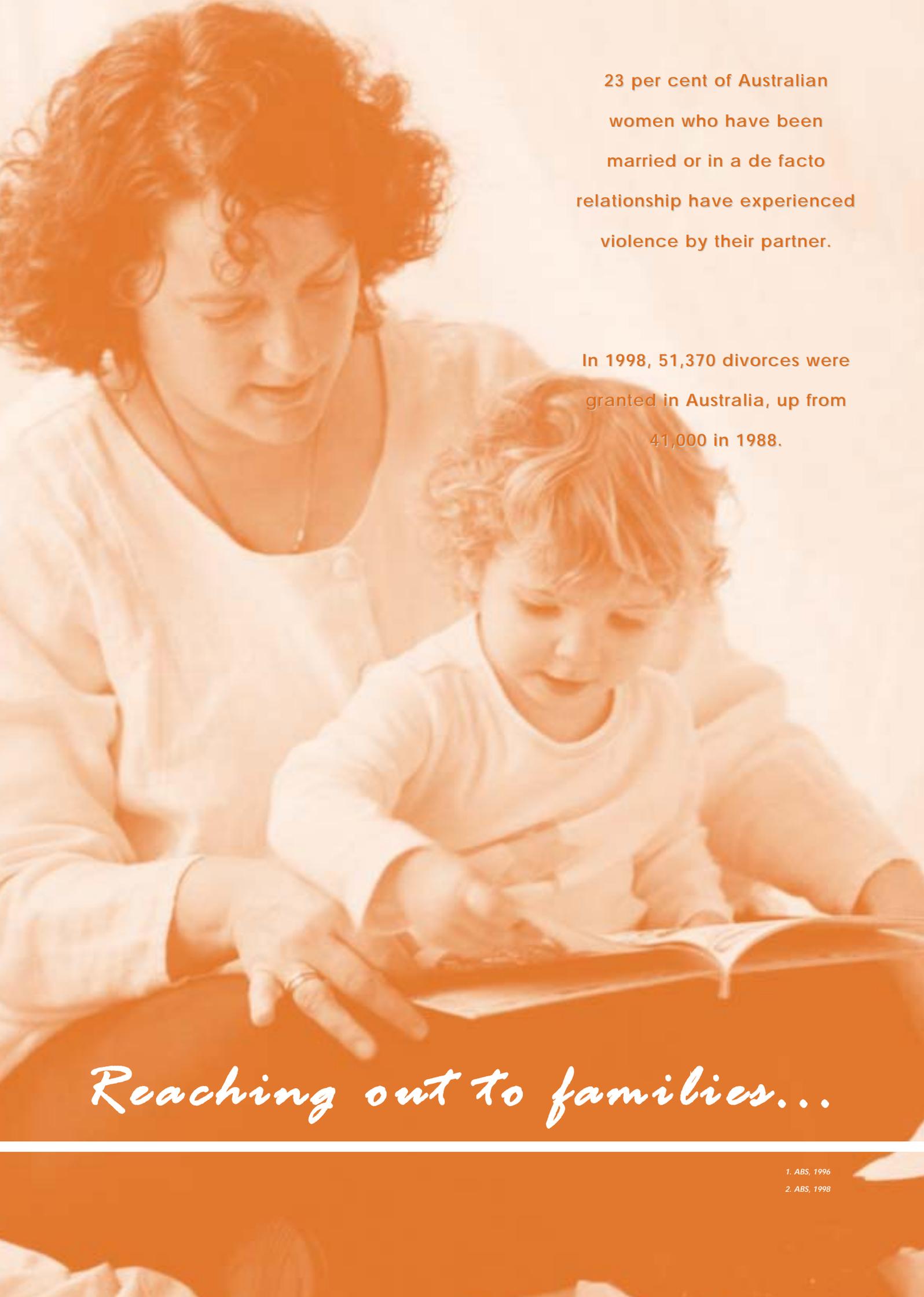
During the year, Anglicare's Youth Support Services conducted an overview on the education, training and employment status of over 300 young people in Anglicare programs.

Figures revealed almost 25 per cent of respondents were not attending any education or training facility and were not employed.

Over 30 per cent of respondents revealed having alcohol and/or drug issues, 12 per cent reported an intellectual disability, and 31 per cent had a mental illness.

## *year in review*

- ◆ The number of young people in residential care facilitated by Anglicare increased by over 50 per cent during the year, from 124 to 194 young people.
- ◆ During the year a total of 93 young people took part in the Adolescent Community Placement program with the assistance of 66 carers.
- ◆ 1,732 young people took part in Anglicare's education and employment, family mediation, drug and alcohol, family violence and sexual assault counselling throughout the year.
- ◆ The number of participants in drug and alcohol counselling programs for young people increased by more than 60 per cent during the year.
- ◆ Anglicare expenditure on youth specific services for the year July 2000 to June 2001 totalled 8 million.

A woman with curly hair is sitting and reading a book to a young child with curly hair. The scene is bathed in a warm, orange light. The woman is looking down at the book, and the child is also looking at the book. The background is a plain, light color.

23 per cent of Australian women who have been married or in a de facto relationship have experienced violence by their partner.

In 1998, 51,370 divorces were granted in Australia, up from 41,000 in 1988.

*Reaching out to families...*

1. ABS, 1996

2. ABS, 1998

# Programs for Families

Parent education, aimed at reuniting and strengthening families, underpins much of Anglicare's work.

Family Counselling and In-Home Support programs work alongside families, focusing on many of the risk factors that often are associated with family breakdown, such as poverty, mental illness, violence and intellectual disabilities.

For those families unable to attend an Anglicare centre, outreach is provided to enable families to access support in their own homes.

Anglicare's Strengthening Families programs are designed to prevent child

abuse by tackling family problems in their early stages.

Anglicare provides an innovative range of family violence programs, aimed at supporting women who are currently living in, or have left abusive relationships as well as programs for men to help them stop using abuse in their relationships.

Families from across Victoria take part in Anglicare's family camps that provide an often rare opportunity for families on low incomes to spend time together in a holiday setting.

## year in review

- 2,952 families participated in Anglicare's Family and In-home Support programs during the year.
- 808 families took part in Anglicare's family counselling programs.
- Anglicare provided over 38 small group programs during the year for families.
- Anglicare's family violence programs assisted 384 men, women and children during the year.
- 6,356 families took part in parent education programs through Anglicare's Parentzone, Parent Resource Centres.
- Expenditure on programs targeted at families for the year July 2000 to June 2001 totalled 8.2 million.



In August 1996, in Victoria,  
more than 61,000 households  
were on public housing  
waiting lists.

In January 2000, 370,000  
families with one or more  
children under 15 years had  
no member of the family  
employed.

Over 130,000 Australians are  
estimated to have severe  
problems with their gambling.

*Strengthening Communities...*

1. DHS, 1997

2. ABS, 2000

3. Productivity Commission, 1999

# community

## Programs for the Community

The total number of people seeking assistance with alcohol and drug problems and emergency relief rose dramatically during the year.

Anglicare's alcohol and drug assistance programs supported individuals through counselling and group work. Assistance is also targeted at family members of drug and alcohol users who not only play an important role in treatment but are deeply affected by the drug/alcohol taking of their family member.

Anglicare's emergency assistance programs provide food parcels, assistance with paying household

accounts, low-interest local schemes and crisis accommodation.

In line with the increase in the number of people struggling on low incomes nationally, demand for emergency assistance increased by 30 per cent from the previous year.

As the largest financial counselling network in the State, Anglicare continued its support of individuals and families facing financial difficulty.

Clients include the unemployed, sole parents, people with an illness, widows/widowers and low income earners.

### year in review

- Participants in Anglicare's drug and alcohol assistance program increased by over 300 per cent over the course of the year, rising from 998 participants to 3073.
- 1,697 people sought assistance through Anglicare's financial counselling network.
- 16,107 food parcels/vouchers were distributed to low income earners across Victoria.
- Anglicare assisted 377 individuals with managing their bankruptcies.
- Expenditure on community programs for the year July 2000 to June 2001 totalled 3.1 million.

# Regional Regional Highlights



*Sharon Glasman from Anglicare's South East foster care during National Foster Care Week in February 2001.*

The Northern Regions Youth Education and Specialist Support Service was recognised by the Minister for Community Services as a model of Best Practice in the State through education and pre-employment services to young people.

Extensions were made to the Werribee Family Services offices.

Rosebud Family Services in partnership with Good Shepherd Youth and Family Services Hastings established a new family outreach program on the Mornington Peninsula.

The Gippsland Community Legal Service was officially launched by the Federal Attorney General, The Hon Darryl Williams AM QC MP, in February.

The Broadmeadows Family Mediation Outreach Program has been working in new and effective ways with young people in crisis and at risk, outreaching to schools in the Northwest Growth Corridor. Hoda Nahal's innovative and effective group work with local Arabic young people and parents was show-cased in November, as a best practice model, receiving School Focused Youth Services funding.

Two new programs were developed over the year in the Out of Home Care

in Anglicare's Eastern region:

- The CATalyst program is designed to cater for both the placement and treatment needs of boys aged 9-12 with challenging social behaviours.
- The Sibling Placement program, enabling groups of children in out of home care to remain together.

The Glenroy Youth Services team provided several adventure learning camps for young people. The camps provided participants with challenges and successes that have contributed to enhancing self-esteem and personal development.

The Juvenile Justice Group Conferencing program relocated to the Western region and began offering a service to all Magistrate Courts in the metropolitan area.

South East Foster Care was funded through the Nordia Foundation to establish a Friends Program that recruits and trains community volunteers to support caregivers in their care of children who have a range of additional needs.

Once again the Eastern Disability Program, Maroondah, ran a successful Summer Camp at The Phillip Island Discovery Centre for children with severe disabilities.



*Gippsland Regional Manager, Maree McPherson with Pat Lovelock and the Federal Attorney General, The Hon Darryl Williams AM, at the launch of the Gippsland Community Legal Service in February 2001.*

# Highlights

## Regional Highlights

Anglicare's Eastern region commenced the Adolescent's Assistance Program in March. The intervention program targets adolescents who are at risk and utilises contact between the police and young people as a starting point.

Northern Region Youth Services developed a training program in conjunction with R.M.I.T. that enables accommodation staff to receive subsidized formal training.

The Anglicare Werribee Financial Counselling team commenced a program specifically targeting people who do not speak English as a first language. Information sessions and a financial counselling service were provided to members of the Horn of Africa community and a Muslim women's group.

Dixon House continued to develop services for people from culturally and linguistically diverse communities through the establishment of a purpose built classroom for adult education classes in language, literacy and lifeskills.

'Boyd House', a joint initiative between St Mary's Anglican parish in Morwell and Anglicare, was dedicated and opened in February by The Right Reverend Dr Arthur Jones, Bishop of Gippsland. The centre's mission is to

provide pastoral care to children and families in a safe, nurturing environment.

Our Family Services programs at Plenty Valley and Preston participated in the Australian pilot of the UK Children in Need Project, a joint initiative of Anglicare Victoria and the Institute of Family Studies.

Anglicare Knox commenced the Structured Parenting program that supports people parenting teenagers who are using drugs and alcohol.

Anglicare Yarra Ranges Family Violence program ran a pilot men and boys program called Peaceful Warriors. The program aims to address the needs of boys from Anglicare's Out of Home Care programs.

Anglicare Northern Family Services provided successful placements for Melbourne University Social Work students during the year. The students contributed to an Anglicare wide research project regarding the needs of boys aged 8 - 12 years; specifically focusing on their access to, and pathways through the education system.



*Global Ballooning provided a free ride for foster children in the Yarra Valley earlier this year.*



*Front to back- Daniel, Alexander and Glenn enjoy the great activities at the "Boyd House" contact centre.*

# A Day in the Life of Anglicare...

*Anglicare has the largest financial counselling network in the State. The following is a typical 'day in the life' of an Anglicare Financial Counsellor...*



*Dianne Dixon assists one of the 1,697 Anglicare Victoria clients who needed financial counselling during 2000/2001*

I arrive for the day with seven messages on my voicemail -

- ◆ Client one has recently separated and has legal and financial needs.
- ◆ Client two's car is about to be repossessed. He will lose his job if it is.
- ◆ Client three's husband has died and needs advice regarding the house and the business.
- ◆ Client four has debts of \$30,000 and has just been retrenched.
- ◆ Client five needs help with budgeting.
- ◆ Client six is being forced into bankruptcy by a bank.
- ◆ Client seven's gas and electricity have just been disconnected.

After returning all the calls and arranging appointments for each, Amanda arrives at reception seeking assistance with her energy relief form. She has recently separated from her partner and could not afford to pay her current electricity account. Luckily she is eligible to apply for the one-off grant.

John and Anita arrive for their appointment. They have their two small children with them. John explains that he has recently been retrenched and they have fallen behind with their mortgage and car payments. Carefully all options are explored, John has superannuation that he can apply to have released to pay for his mortgage arrears. He will then be eligible to apply for mortgage relief that allows him to pay 27 per cent gross income on his mortgage. John rings the Finance Company and they agree to defer the one payment he is behind to

the end of the loan. They leave relieved that they have found breathing space while John seeks employment.

The intake team ring and enquire about the best way to handle Mary whose car has been repossessed. They pass on the phone number and I agree to phone her.

Alan leaves a message asking if I have heard from AGC regarding his request for lower repayments while he is recovering from his operation.

Tracey rang to tell me she has decided to separate and can I help her go through her finances so she can see if she can afford to keep her house.

Kerry arrives for her appointment; she is in a rehab program. She has run up several thousand dollars of credit card debts and owes money for a car accident in which she was involved. Kerry admits she hasn't been responsible with her finances in the past but now wants to pay back what she owes. We discuss her options.

David arrives for his appointment to help him fill in his bankruptcy forms. David has been unable to find a job for the past two years. He has decided to declare bankruptcy, as he believes he has exhausted all avenues to resolve his financial crisis.

On my way home I phone Mary and discuss her options following the repossession of her car. I make an appointment to visit her at home.

# The life

*The following is a typical 'day in the life' of Anglicare's Infants at Risk program, which works with children from 0-3 years.*

Families with whom we come into contact have been experiencing one crisis after another. Many mothers are victims of domestic violence, sexual abuse, drug and alcohol dependence, social isolation and financial restraint.

Some mothers are barely 16 years old with a background of homelessness. Some have an intellectual disability or a mental illness and may have lived in institutions and not known "mothering". Some have experienced prison life or may have just been reunited with their babies and need to learn how to begin.

The following is a typical day in the life of the Infants at Risk program.

Drop a 7-year-old at school to save her mother, Jane, walking and bussing twice.

Help Jane prepare her toddler for access. Jane is nervous and afraid her partner won't return their child to her after the threats he has made. She practices what to say. She's frightened she'll have a seizure as she is not yet used to the recent onslaught of epilepsy.

Jane's 2-year-old is experiencing separation issues. We talk about how to build supports for Jane and her children.

We settle down to plan the week's appointments to implement the program goals so Jane can safely manage her illness alone with the responsibility of children.

We also discuss safety and confidence at access meetings, appropriate learning experiences and managing her children's

behaviours. Jane is a good mother. She feels devastated by this intervention from welfare authorities which was based on her partner's criminal violence. Jane's children were deemed at risk in his presence. Now Jane is alone and must prove she can keep them safe. She feels judged and afraid, yet sensible and grateful for support.

We go to the Magistrate's Court about a restraining order.

It's three hours later when I take her home and she shows her gratitude, "Can I give you a hug?"

The next visit is late in the afternoon, I catch up with a father after work to discuss the issues on which his partner and I have been working, including child development and behaviours, budgeting and parental health. He says that learning about parenting instead of being reminded of his mistakes is helping his relationship with his child and his partner and he thinks he likes being a dad now because he understands more about toddlers.

Over the 12 week program staff work with families in practical ways to ensure children's safety and health and reduce parents' stress so they can renew their strengths and attain goals. They learn how to access supports in the community and build their own family support network. I am constantly in awe of their courage to deal with their pain and adversity, and the strengths they are often not aware they have.

# Acknowledgements



*Members of Christchurch Grammar School helped launch Anglicare's Winter Appeal at St. Paul's Cathedral in May.*



*Volunteer co-ordinator, Ruth Wilson continues her work with emergency relief after close to 15 years voluntary service in the Eastern Region*

It is important as we reflect on the significant achievements highlighted throughout this Annual Report that we acknowledge the enormous contribution that is made by many hundreds of individuals and groups who each, in often seemingly very simple ways, support Anglicare's work in the community.

Together we are a strong force working to fulfil our mission of creating a more just society by expressing God's love through service, education and advocacy.

We are a close partnership of staff working with clients, supported by many hundreds of volunteers through their involvement in a wide range of programs and our generous donors.

The contribution made by volunteers who support our staff in their work, work directly with clients as care givers; volunteers are involved in our opportunity shops; they support Anglicare Victoria through the parishes and the auxiliary network. Their support is wonderful and greatly appreciated

The financial support received from Parishes, Philanthropic Trusts, Corporate Sponsors, Schools, Service Groups and our many thousands of private donors remains vital in ensuring that Anglicare Victoria is able to effectively serve the community in providing essential

support to the lives of countless thousands of children, young people and families living in crisis in our State.

Our annual Christmas and Winter Appeals again have achieved significant income growth. This is particularly pleasing given the significant effort of the many hundreds of volunteers who lend their support to these events each year.

The Anglican Diocese of Gippsland through the Bishop's Family Appeal and the Gipps Kids Appeal has continued its strong support for the work of Anglicare in Gippsland, this year providing \$130,000 towards Family Support and Foster Care programs.

Meridian Youth Counselling Services continue to receive the very strong support of CEBS Anglican Boys Society, while the Hindson Trust has maintained its support of family counselling programs.

We were very appreciative of the continued support received from Opportunity Youth Services towards accommodation and counselling programs for young people, while the Children's Foundation has again made a very significant contribution towards the delivery of services to children, this year having directed their funds to support Foster Care programs.

# Acknowledgements

*Anglicare Victoria is grateful to all our donors for their ongoing support. We would like to acknowledge, in particular, the support received from the following Philanthropic Trusts, corporate donors and legacies.*

AG Birch Bequest, Alexander Rushall Charitable Fund, Alfred Felton Bequest, Amelia Eliza Holland Trust, AMP Foundation, Anglican Diocese of Gippsland, ANZ Trustees. Bell Charitable Trust, Bendigo Bank, Bierman Charitable Trust, Bunnings Warehouse, CEBS Anglican Boys Society, Children's Foundation, Clive Wallace Smith Estate, Collier Charitable Fund. Danks Trust, David Syme Charitable Trust. Elizabeth Graham Ellis Estate, Elizabeth Wood-Ingram Trust, Equity Trustees. F & S Richardson Charitable Fund, Flack Trust, Flora & Frank Leith Charitable Trust, Florence & Melville Hughes Trust, Francis Fabrics Pty Ltd, Frederick B Shepherd Estate. George Alexander Foundation, George Chapple Hodges Estate, GF Mathews Estate, Gladys Garside Estate, Grant Bequest. H&L Hecht Trust, Harbig Charitable Foundation, HD Williamson Foundation, Health Super Pty Ltd, Helen M Schutt Trust, Henry B Smith Charitable Fund, Hilda F Callaway Estate, Hindson Trust, Hookey Family Trust, Hugh V McKay Charitable Trust, Hulbert Foundation Pty Ltd. Ian Potter Foundation, IB Adams Estate, Inger Rice Foundation. J&G Romanis Estate, Jack Brockhoff Foundation, Jackman-Muntz Charitable Trust, JB Were & Son Charitable Fund, Jean Maver Charitable Foundation, Jenny Craig Weight Loss Centres, Jessie Street Trust, John E Taylor Perpetual Trust, John Russell MacPherson Fund. Kilwinning Trust, Kimberley Foundation. Lily Maude Payne Estate, Llewellyn Evans Estate, Lois & Lesley Nelken Trust, Lord Mayor's Charitable Fund, Lorna Hegarty

Estate, LR Cazaly Trust Fund, Lucy Anna Baynes Estate. Marrich Charitable Fund, Melbourne Direct Marketing Club, Melbourne Newsboys Club Foundation, Members Australia Credit Union, Mercantile Mutual Insurance Foundation, Merrill Lynch, MG Grose Estate, Michael Waring Trading Pty Ltd, Miller Foundation, Miss Bell Memorial Fund, ML Charitable Foundation, Morphett Family Trust, Morris Family Trust. National Mutual Pty Ltd, NJ&G Horton Charitable Fund. Opportunity Youth Services, Ormond Baker Charitable Fund. Percy Baxter Charitable Trust, Permanent Trustee Foundation, Perpetual Trustees. RE Ross Trust, Renaissance Supermarkets Pty Ltd, Robert AH Struth Estate, Roma Jean Musty Estate, Ronald Ivan Cole Estate. S&C Mackinnon Trust, Sidney Myer Fund, Snowy Nominees, Stanley Heath Fund, State Trustees, Stephen NH Wong Estate, Stolac Trust. Pitt Family Trust, Precision Plating, Prender Trust, Portland House Group. Trust Company of Australia, Tweddle Charitable Fund, Tyler House Trust. V Tivey Estate, VFB Ireland Estate, Victorian Community Foundation, Victorian Homeless Fund, Victorian Women's Trust. Walter & Eliza Hall Trust, Walter Campbell Memorial Fund, Wandee Pty Ltd, William Angliss (Vic.) Charitable Trust, William Beeton Sangster Trust, William Buckland Foundation, Winifred & John Webster Trust. Yarra Valley Water, Yuncken & Yuncken.



## Anglicare Victoria Board

Back row – from left:  
Ms Susan McCarthy, Mr Gary Underwood, Mr Peter  
Horsburgh (Deputy Chairman), The Very Revd  
David Richardson.  
Middle row – from left:  
The Rev Barry Martin,  
Ms Beth Delzoppo O.A.M (Secretary), Dr Lynda  
Campbell.  
Front Row – from left:  
Canon Ray Cleary  
(Chief Executive Officer), Dr Graeme Blackman  
(Chairman)  
Absent:  
Dr Barbara Fary, Mr Andrew Guy, The Rev Cecilia  
Francis, Ms Heidi Dixon



## Anglicare Victoria Senior Management Team

Back row - from left:  
Ms Glenys Wilkinson (Regional Manager - Western), Mr John Blewonski (Manager Community Relations), Canon Ray Cleary (Chief Executive Officer), Mr Tony Kennedy (Regional Manager - Northern Youth), Mr Chris Baring-Gould (Chief Finance Officer)  
Middle Row - from left:  
Ms Sue Williams (Personal Assistant to CEO), Ms Jenny Potten (Manager Organisational Development & Human Resources), Ms Maree McPherson (Regional Manager - Gippsland), Ms Sue Sealy (Acting Regional Manager – Eastern), Ms Jillian Rose (Regional Manager – Northern Family).  
Front row:  
Ms Angie Were (Manager Operations)  
Absent:  
Mr Jim Killeen (Regional Manager -Southern), Ms Margaret Chipperfield (Regional Manager -Eastern)

# Council

## Anglicare Council

The Most Revd Peter Watson

The Rt Revd Andrew Curnow

Dr Graeme Blackman

Dr Barbara Fary

The Revd Dr David Powys

The Revd Susan McPhee-Wright

The Revd Joy Letts

The Venerable Peter Swane

Ms Bev Lacock

The Revd Cecilia Francis

Ms Meredith Sargeant

The Revd Murray Morton

Ms Jacqueline Gleeson

Mr Gary Underwood

Ms Fiona McLeay

Mr David Woods

The Revd Carlie Hannah

Ms Diane Bellamy

The Revd Dr Chris Pullin

Mrs Beth Delzoppo OAM

The Revd Canon Graeme Winterton

Mr Richard Metres

Ms Cathy Argus

Ms Helen Skinner

Mr Malcolm Boyce

Ms Marjorie Cummins

Mr John Podger

Ms Olga Pole

Ms Liz Prideaux

Mr Ian Smith

The Revd Canon Dr. Stephen Ames

Mr Peter Horsburgh

Professor Alun Jackson

The Revd Barry Martin

Ms Susan McCarthy

Mr Patrick Moore

The Venerable Andrew Oddy

Mr Richard Tudor

Ms Anne Wakeling

# Summary of Anglicare Victoria's Services Provision

	Northern Family				Northern Youth		Southern		
	Preston	Glenroy	Plenty Valley	Broadmeadows	Preston	Glenroy	Elsternwick	Frankston	Rosebud
<b>Children</b>									
Disability Support	●							●	●
Foster Care	●			●			●		
Permanent Care and Adoption									
Residential Care									
Contact Centre									
<b>Youth</b>									
Adolescent Community Placement					●	●			
Adolescent Support					●	●		●	●
Crisis Accommodation for Homeless Youth					●				
Education and Training					●	●			
Juvenile Justice									
Residential Care					●				
Youth Mediation				●	●	●			●
Residential Care for Young Women					●				
<b>Families</b>									
Family Violence Support			●	●				●	●
Family Camps				●					
Family Counselling	●		●	●		●		●	●
Family/In-home Support	●		●	●				●	●
Parent Education	●	●	●	●			●	●	●
Strengthening Families		●		●				●	●
<b>Community</b>									
Alcohol/Drug Counselling					●	●			
Food and Material Aid									
Financial Counselling	●								
Gambling Support									
Multicultural and Support Groups	●	●	●	●				●	●
Legal Services									
Consumer & Tenancy Support									

		Western			Gippsland					Eastern				Centres	Expenditure (millions)
Clayton	Moorabbin	Yarraville	Werribee	Bairnsdale	Morwell	Phillip Island	Warragul	Leongatha	Box Hill	Ringwood	Croydon	Bayswater	Lilydale		
					●	●	●	●			●			8	\$8.7
		●			●	●	●	●	●		●		●	11	
		●		●	●	●	●	●						6	
					●				●					1	
														1	
	●								●					4	\$8.0
	●	●	●						●			●		9	
									●					2	
●	●	●							●					6	
		●												1	
														1	
	●		●						●					7	
														1	
●		●							●				●	8	\$8.2
			●			●					●			4	
●			●		●				●		●	●	●	13	
●		●	●		●		●	●	●	●	●	●	●	16	
		●		●	●		●	●	●	●			●	16	
					●		●				●	●	●	9	
			●						●			●	●	6	\$3.1
●					●				●		●	●	●	6	
●		●	●		●		●	●	●				●	9	
				●	●	●	●	●						5	
●				●	●	●	●	●						12	
				●	●	●	●	●						5	
					●	●	●	●						4	

# Financials as at 30 June 2001

## Balance Sheet as at 30 June 2001

	2001 \$000s	2000 \$000s
<b>Current Assets</b>		
Cash	919	1,978
Receivables	930	569
Inventories	155	54
<b>Total Current Assets</b>	<b>2,004</b>	<b>2,601</b>
<b>Non-Current Assets</b>		
Investments	8,938	8,500
Property, Plant and Equipment	16,257	16,272
<b>Total Non-Current Assets</b>	<b>25,195</b>	<b>24,772</b>
<b>Total Assets</b>	<b>27,199</b>	<b>27,373</b>
<b>Current Liabilities</b>		
Accounts Payable	4,781	3,942
Provisions	1,780	1,541
<b>Total Current Liabilities</b>	<b>6,561</b>	<b>5,483</b>
<b>Non-Current Liabilities</b>		
Provisions	168	403
<b>Total Non-Current Liabilities</b>	<b>168</b>	<b>403</b>
<b>Total Liabilities</b>	<b>6,729</b>	<b>5,886</b>
<b>Net Assets</b>	<b>20,470</b>	<b>21,487</b>
<b>Equity</b>		
Establishment Corpus	23,767	23,767
Reserves	256	958
Accumulated Losses	(3,553)	(3,238)
<b>Total Equity</b>	<b>20,470</b>	<b>21,487</b>

1. Where necessary, comparative information has been reclassified to achieve consistency in disclosure.

2. The economic entity, Anglicare Victoria, includes the net assets of the Pitt Family Trust Limited.

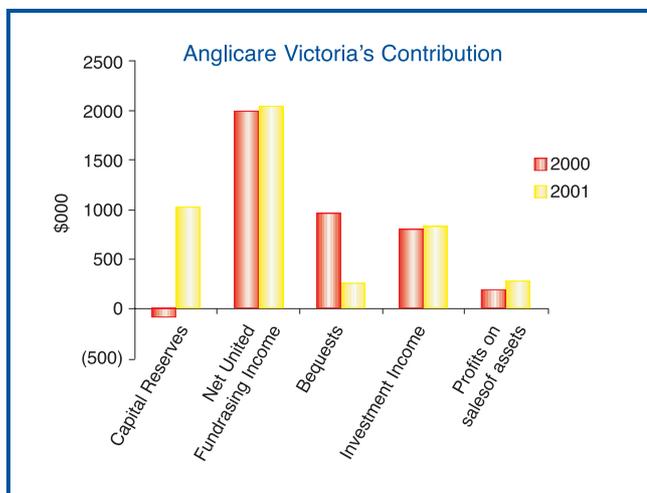
# Financials as at 30 June 2001

	2001 \$000s	2000 \$000s
<b>Income</b>		
State Government Funding	21,992	22,742
Commonwealth Government Funding	847	606
Local Government Funding	245	223
Fundraising Income	3,065	3,147
Client and other fees	1,268	1,396
Investment Income	830	797
Net Profit / (Loss) on sale of Assets	282	187
<b>Total Income</b>	<b>28,529</b>	<b>29,098</b>
<b>Expenditure</b>		
Foster Care / Adoption & Permanent Care	8,739	8,242
Youth & Residential Services	8,030	8,665
Family & Community Services	11,366	10,363
Other organisational expenses	1,671	2,704
<b>Total Expenditure</b>	<b>29,806</b>	<b>29,974</b>
<b>Net Operating Deficit</b>	<b>(1,277)</b>	<b>(876)</b>
Add: Bequests	256	958
<b>Net surplus / (deficit)</b>	<b>(1,021)</b>	<b>82</b>
<b>Accumulated losses at the beginning of the year</b>	<b>(3,238)</b>	<b>(3,767)</b>
Movement in Reserves	706	447
<b>Accumulated losses at the end of the financial year</b>	<b>(3,553)</b>	<b>(3,238)</b>

1. Where necessary, comparative information has been reclassified to achieve consistency in disclosure.

2. The economic entity, Anglicare Victoria, includes income from the Pitt Family Trust Limited.

# At a glance



## Anglicare Victoria's Contribution

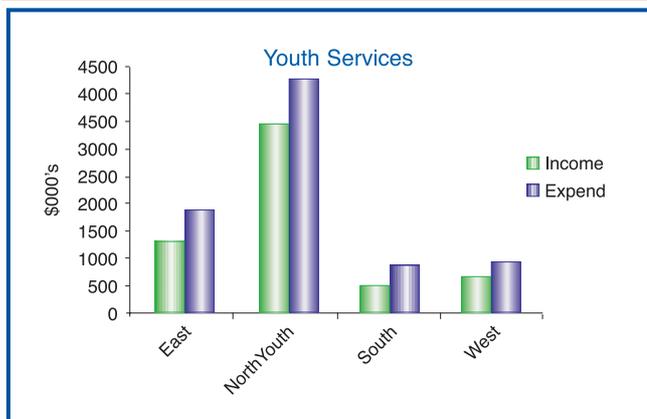
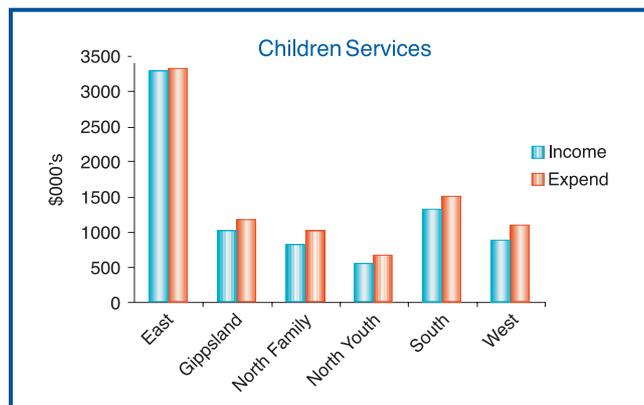
During the past year, the Agency contributed \$4.4 million from its own resources to meet the costs of helping those in our community with the greatest need. This was in excess of 15 per cent of total expenditure.

### Anglicare's contribution came from:

- Capital Reserves 23 per cent - \$1.0 million.
- Fundraising – 46 per cent derived from our supporters who contributed in excess of \$2.0 million.
- Income from investments accounted for 19 per cent – \$0.8 million.
- Bequest income provided for 6 per cent – \$0.3 million.
- Profits on Sales of Assets 6 per cent - \$0.3 million.

## Children Services

- Children placed in foster care homes increased by over 26 per cent on the previous year.
- 781 children entered foster care for the first time.
- Services supported by 541 volunteer foster carers.
- 24 days was the average length of stay for children in foster care.
- 58 children were placed in permanent care through Anglicare's foster care programs.
- Expenditure for the year totalled \$8.7 million.

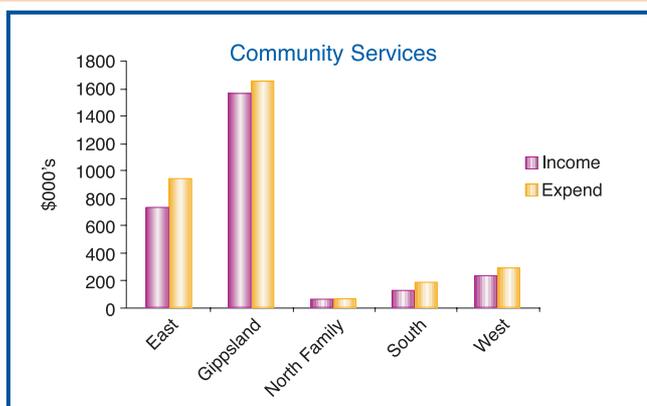
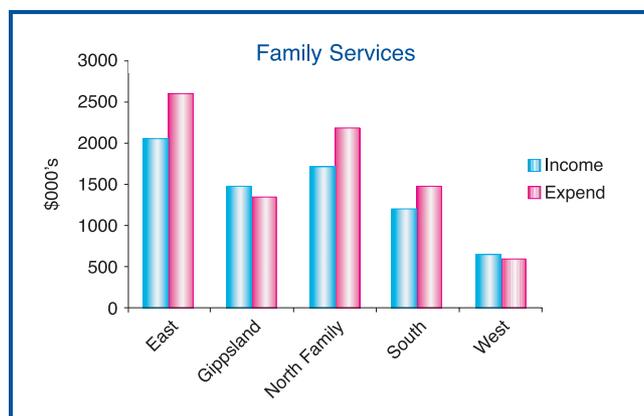


## Youth Services

- The number of young people in residential care across Anglicare increased from 124 to 194.
- A total of 93 young people participated in the Adolescent Community Placement program with the assistance of 66 carers.
- Anglicare provided counselling and mediation for family violence, education and employment, sexual assault, drug and alcohol addiction to 1,732 young people.
- Participation in drug and alcohol counselling programs for young people increased by over 60 per cent.
- Expenditure for the year totalled \$8 million.

## Family Services

- 2,952 families participated in Anglicare's Family and In-home support programs during the year.
- 808 families took part in Anglicare's family counselling programs.
- Anglicare provided close to 40 small group programs during the year for families.
- Anglicare's family violence programs assisted 384 men, women and children during the year.
- Parent education programs, conducted by Anglicare's 'Parentzone', Parent Resource Centre, involved 6,356 families.
- Expenditure for the year totalled \$8.2 million.



## Community Services

- Participants in Anglicare's drug and alcohol program increased by over 300 per cent.
- Anglicare's financial counselling network provided assistance to 1,697 people.
- 16,107 Food parcels/vouchers were distributed to low income earners across Victoria.
- Anglicare assisted 377 individuals with managing their bankruptcy.
- Expenditure for the year totalled \$3.1 million.

## Partnerships in Mission

Anglicare Victoria is fortunate to work in partnership with a number of parishes in the Melbourne and Gippsland Dioceses in the delivery of services.

In our work with parish communities we seek together to change the social conditions that create disadvantage and hardship.

These existing partnerships demonstrate the potential of going from strength to strength as church and community further the building of a society in which compassion, justice, reconciliation and inclusiveness are the prime values.

The work of Anglicare Victoria is an integral part of the Church's mission. The goal of our engagement with those in need is both personal and social transformation, the empowering, strengthening and building of the local community in the image of God.

Anglicare Victoria looks forward to continuing to explore with parishes various models of care that will link parish and agency further in this mission.

## Advocacy & Research

A vital part of Anglicare Victoria's mission is to exercise leadership in the community through policy analysis, education, community awareness and advocacy and to develop responsive and empowering services that contribute to the construction of a fair and just community.

In order to fulfil this objective, many staff are involved in external committees and policy bodies. This involvement includes: The Victorian and Australian Councils of Social Service, The Children's Welfare Association, the Interchurch Gambling Taskforce, the Anglican Diocese of Melbourne's Social Responsibilities Committee, the Victorian Relief Committee, and the Ministerial Advisory Committee on Homelessness.

Through membership and participation with these bodies, Anglicare Victoria is able to communicate with key decision makers, opinion leaders and the community, actively participating in the key public and social policy debates which impact on our community.

In December, Anglicare launched the 'Children in Crisis, Trends in Out of Home Care' Research Report. The research highlighted the growing needs of children unable to remain living at home and reported a 24 per cent increase in the number of children on care and protection orders in the State since 1996.

In the lead up to the State and Federal Budget, Anglicare released the Financial Hardship in Victoria Survey. In the survey, housing and food accounted for the largest weekly expenditure items, with some families spending up to 70 per cent of their income on housing and food alone.

# Directory...

## Eastern Region

Anglicare Eastern Region  
7 - 11 Shipley Street, Box Hill 3128  
Ph. 9890 6322

Anglicare Maroondah  
22 Croydon Road, Croydon 3136  
Ph. 9725 1622

Anglicare Parentzone  
16 Railway Place, Ringwood 3134  
Ph. 9876 8945

Knox Family Services  
1st Floor, 666 Mountain Hwy, Bayswater 3153  
Ph. 9720 3488

Yarra Ranges Family Services  
47 - 51 Castella Street, Lilydale 3140  
Ph. 9735 4188

## Gippsland Region

Anglicare Gippsland  
65 Church Street, Morwell 3840  
Ph. 5133 9998

Bairnsdale  
5 Pearson Street, Bairnsdale 3875  
Ph. 5152 1213

Gippsland Community Legal Service/  
Consumer and Tenancy Resource Centre  
53 - 55 Buckley Street, Morwell 3840  
Ph: 5133 9998

Leongatha  
8 Bruce Street, Leongatha 3953  
Ph. 5662 4561

Warragul  
27 Albert Street, Warragul 3820  
Ph. 5622 2810

Anglicare Discovery Centre  
60 Forrest Avenue, Newhaven  
Phillip Island 3925  
Ph. 5956 7202

## Northern Region - Family Services

Anglicare Family Services Preston  
256 Murray Road, Preston 3072  
Ph. 9478 9499

Broadmeadows Family Services  
32 Railway Crescent, Broadmeadows 3047  
Ph. 9301 5200

Broadmeadows Women's Community House  
PO Box 258, Dallas 3047  
Ph. 9309 9433

North West Foster Care  
1100 Pascoe Vale Road  
Broadmeadows 3047  
Ph. 9302 3899

Plenty Valley Family and Community Services  
8 Hurtle Street, Lalor 3075  
Ph. 9465 0322

Parentzone  
296 High Street, Preston 3072  
Ph. 9471 4527

## Northern Region - Youth Services

Anglicare Northern - Youth Services  
239 Murray Road, Preston 3072  
Ph. 9478 9633

Youth Services Glenroy  
32 Widford Street, Glenroy 3046  
Ph. 9306 0000

## Southern Region

Anglicare Southern Region  
24 - 26 Riddell Parade  
Elsternwick 3185  
Ph. 9523 1999

South East Foster Care  
24 - 26 Riddell Parade  
Elsternwick 3185  
Ph. 9523 1999

Frankston Family Services  
51 Playne Street  
Frankston 3199  
Ph. 9783 4888

Rosebud Family Services  
'The Shop'  
1161 Point Nepean Road  
Rosebud 3939  
Ph. 5982 2586

Dixon House  
2 Dixon Street  
Clayton 3168  
Ph. 9543 8911

Southbridge Youth Services  
Level 2, 1001 Nepean Highway  
Moorabbin 3189  
Ph. 9532 3482

## Western Region

Anglicare Yarraville  
41 Somerville Road  
Yarraville 3013  
Ph. 9687 5200

Anglicare Werribee  
2 Market Road, Werribee 3030  
Ph. 9742 5300



Anglicare Victoria came into existence in July 1997 following the merging of three long - established and highly respected Anglican child and family welfare agencies. The three agencies were The Mission to the Streets and Lanes, The Mission of St James and St John and St John's Homes for Boys and Girls.

Today, Anglicare provides an extensive range of support services throughout metropolitan Melbourne and Gippsland for children, young people, families and the broader community.

Among the services Anglicare Victoria offers are:

- ◆ food and material aid
- ◆ family counselling
- ◆ crisis accommodation
- ◆ family camps
- ◆ parent education
- ◆ education, employment and training programs
- ◆ home-based care for children with disabilities
- ◆ support services for people with gambling problems and drug and alcohol addictions
- ◆ counselling for victims of sexual assault
- ◆ domestic violence programs

[www.anglicarevic.org.au](http://www.anglicarevic.org.au)

*Anglicare Victoria*  
*Annual Report 2000/2001*

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web: [www.anglicarevic.org.au](http://www.anglicarevic.org.au)