

Supporting Families, Building Community Today





Anglicare Victoria

Anglicare Victoria was formed in 1997 from the Mission to the Streets and Lanes, the Mission of St. James and St. John and St. John's Homes for Boys and Girls.

The merging of these three well-respected Victorian welfare agencies has provided a rare depth of experience in working with children, young people and families.

Every day, Anglicare helps Victorians in need with practical support, including;

- ❑ Food, material aid and financial counselling to low income families
- ❑ Out of Home Care to children and young people
- ❑ Counselling for victims of child abuse and neglect
- ❑ Parenting advice and support
- ❑ Home based care for children with disabilities
- ❑ Support for dealing with drug and alcohol abuse, problem gambling, sexual assault and family violence
- ❑ Support services for young people



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A Message from Melbourne's Archbishop



Anglicare continues to play a vital role in supporting the growing number of children, young people and families in our community living in need.

In Christ's name, and with the invaluable assistance of a growing number of supporters and parishes, Anglicare has strengthened the community in which we live.

Whether it be providing a safe and secure home for an abused child, counselling and support for a mother escaping violence, or food and material aid for a family living in poverty, Anglicare is making a difference.

With your ongoing support and prayers over the coming year this critical work will be sustained.

I commend to you Anglicare Victoria's 2002-03 Annual Report.

A handwritten signature in dark ink, which appears to read "Peter Watson". The signature is written in a cursive style.

The Most Reverend Peter Watson

Chairman's Report



The challenges facing Anglicare Victoria continue to be the primary focus of the Board and Management in seeking to fulfil our mission as the Anglican Church's welfare and community agency in Victoria.

Our traditional services - out of home care, residential care and family support - remain our core business. As a member of Anglicare Australia, and alongside our peers in other regions and states, our constant challenge is to review our service delivery, ensuring best practice and relevance.

The adoption of new Strategic Directions in 2002 has been followed by an exhaustive review of all services across the organisation. This has meant the withdrawal of some services for 'high risk' adolescents with challenging behaviours and new targets in out of home care and family support.

At the same time, initiatives have included the opening of integrated family and youth services at Preston and the development of the Lazarus Centre. In the forthcoming year, new family services will commence at Cranbourne and Craigieburn.

The past year has seen a new Memorandum of Understanding finalised between Anglicare and the Diocese of Gippsland, Diocese of Wangaratta and the parish of All Saints Clayton.

As part of the Board's governance responsibility, an Ethics Committee, chaired by Dr Ruth Webber, has been established. The major task of the Committee is to consider the ethical and legal implications of all proposed research (including student research) that is conducted by, or in conjunction with, Anglicare.

A successful meeting with the Regional Bishops of Melbourne was held during the year to discuss Anglicare's work and its relationship with the Diocese.

The year also saw a major review of our Child Protection

procedures and policies as well as those relating to the use of legal and illegal drugs. Anglicare strives to ensure that our facilities are safe for all children and young people.

The news of Canon Neale Molloy's passing was received with sadness during the year. Neale was an inspiration to all in the Child and Family Welfare field as a former Director of St John's Homes for Boys and Girls and as a mentor to many. He will be greatly missed.

The Board met on 11 occasions during the year. The following sub-committees also met regularly: Finance, Social Policy and Research, Ethics and Audit. All Board members give their time and are individually and collectively responsible for the good governance of the organisation. The Very Reverend David Richardson resigned from the Board during the year. We thank him for his time and efforts while on the Board. We would like to welcome Mr Richard Tudor to the Board. I express my personal thanks to all members of the Board for their support and encouragement over the past year.

The year ahead will pose many challenges. New partnership arrangements are being discussed with government in response to an increasing demand for our services. This is occurring at a time when the community is rightfully calling for greater transparency and advocacy from welfare agencies.

The Board of Anglicare is committed to ensuring best practice in service delivery and to responding with the highest professional standards. This remains our commitment and continues to drive our work.

On behalf of the Board I would also like to take this opportunity to express our warmest appreciation to all our supporters. We look forward to your continued involvement over the coming year.



Dr Graeme Blackman
Chairman

Year Highlights

Victorian Community Services Minister, the Hon Bronwyn Pike, (pictured right with CEO, Dr Ray Cleary) launched Anglicare Victoria's Strategic Directions 2001 - 2005 report at a celebration held at the Richmond Town Hall.



The Reverend Greg Thompson, Rector of St. John's Darlinghurst New South Wales, was guest preacher at the Annual Celebration of Anglicare held in West Melbourne.

July 2002

August 2002



Children's Foundation Research Report - 'Towards Better Foster Care: Reducing the Risk', written by social researcher, Professor Jan Carter was officially launched.



Victoria Police Commissioner, Christine Nixon, officially launched Anglicare's Christmas Food and Toy Appeal at 101 Collins St, Melbourne.

October 2002

December 2002

Anglicare released its State of the Family Report 2003. The Report highlighted the issues facing communities living in areas of high disadvantage.



'Resourcing People, Families and Communities' was the theme for Anglicare's two day staff conference. Speakers included Cheryl Mundy, an indigenous Australian; Robert Fitzgerald, the NSW Community Services Commissioner; Lynda Hancock, Director of Public Policy at Deakin University; and Morag Fraser, one of Australia's leading alternative thinkers.

February 2003

April 2003

Fr Michael Hopkins was appointed Anglicare's Parish Community Development Manager. The appointment is aimed at developing closer links with parishes and supporters and local community partnership opportunities.



Anglicare's winter appeal was launched at Mission House in Fitzroy, Melbourne. The appeal aimed to raise 20,000 cans of food for Victorians in need.



May 2003

June 2003

CEO's Report



The words of the prophet Micah, 'to do justice, and to walk humbly with your God', are constant reminders to me of the place and importance of the work of Anglicare Victoria in fulfilling the mission of the church - 'to love God and to love our neighbours'.

The world we live in is in a constant state of change and is fraught with conflict. The impact of terrorism across the globe, the war in Iraq, the ongoing conflict in the Middle East, the growing disparity in wealth and standards of living between individuals and across the nations of the world, remind us constantly of the challenges that lie before all of us in building a just and compassionate country.

Here in Australia, growing community concern regarding the incidence of child abuse and neglect, continuing fragmentation in the lives of families and communities, the rising incidence of alcohol and drug abuse and the levels of homelessness and youth disillusionment are stark reminders that there are many in our country for whom life is a constant battle and struggle. The good life enjoyed by many is not the experience of everyone. Poverty, insecure housing and lack of employment still remain among life's major experiences for nearly 15% of the Australian population. At a time when the Australian economy is performing well by many standards, wealth distribution and access to basic human rights such as shelter continue to elude many.

Our society ultimately will not be judged by the wealth it creates, but by how it gains and distributes such wealth and, equally, how we care for the most vulnerable and frail in our community.

The past 12 months have not been easy for agencies like Anglicare. Governments continue to expect more for less, donors are becoming more discriminatory, the wider community demands greater transparency, and the need for our services continues to grow. Each of

At a time when the Australian economy is performing well by many standards, wealth distribution and access to basic human rights such as shelter continues to elude many.

these issues impacts on the daily lives of the children, young people and families we assist along with our staff and volunteers. Additional supports are necessary to protect and encourage our staff in an increasingly difficult environment. Staff, donors and volunteers are the salt of Anglicare Victoria as they bring hope to many who would otherwise go without.

As part of our response to the changing environment in which we work, our Strategic Plan sets forth a vision and direction for an engagement with local communities and a commitment to build a more just and compassionate society.

Plans are underway for the expansion of our work with homeless and itinerant people within the City of Melbourne. The Lazarus Centre, a joint initiative of St Peter's Eastern Hill, St Paul's Cathedral, St Peter's Trust and Anglicare Victoria, has become a major focal point for our work in the city. This is an exciting project that works effectively in partnership with other agencies and local congregations. Consolidation of our parish partnerships with Clayton, Rosebud and Preston have progressed co-operatively and plans are now being finalised for initiatives at Cranbourne and Craigieburn. All of these initiatives are a sign of new relationships and a commitment to local community.

C E O ' s R e p o r t c o n t i n u e d

Community Services

Out of Home Care has been under the spotlight in the past 12 months. Difficulties in recruiting foster carers, and the increasing complexity and challenging behaviours of children requiring care have placed many strains on our staff. In conjunction with the Children's Foundation, the release of the report entitled 'Towards Better Foster Care - Reducing the Risks' provided a major catalyst to a government review of out of home care, a service on the brink of collapse without additional resources and new directions. In the interim, the Anglicare Board continues to fund shortfalls in a range of family support, out of home and residential care programs.

New privacy legislation has a major bearing on how people's rights to confidentiality and privacy are managed. Anglicare Victoria has developed a policy framework to support this change.

Finance

The demand for, and cost of, providing services have risen significantly in 2002/03, confirming trends set in previous years; at the same time, funding from government sources has not kept pace with this demand, nor with the true cost of providing services.

Anglicare contributed \$4.3 million of its own resources to engage with vulnerable families and clients in the high needs areas of out of home care, high support residential care and community-based programs. This deficit on operations was funded through contributions from generous donors and benefactors, investment income and the sale of assets.

Without this contribution, the human face of our work, the children, young people and families who turn to us for support, would simply be lost.

Increasingly, the stewardship of financial resources requires us to prioritise programs and services in order to ensure that quality programs continue to be delivered in order to meet the needs of those in our community. The launch of Strategic Directions is therefore timely and will serve as a positive guide over the next three to five years as we make many decisions involving the delivery of programs. Some of these decisions will involve changing the way services are delivered, others will involve investment in new infrastructure and services and in developing communities. The task of matching the need for our services with available resources is a continuous exercise, with our key objective ensuring the human face is not lost or forgotten.

Corporate Services

In an increasingly competitive fundraising environment, we are very grateful for the continuing strong growth in support from Anglican parishes, Philanthropic Trusts, business, schools, service groups and the many thousands of individuals who support our work.

Anglicare enjoys close partnerships between staff, in their direct work among those in need; our donors, who provide financial support to ensure vital work can continue; and our many hundreds of volunteers, who support our work through their involvement in a wide range of programs and activities.

It is these partnerships that will ensure we remain well placed to meet the changing needs of our community in the year ahead.

The Way Forward

The adoption of the Strategic Plan has defined a way forward and set forth how we can contribute to the broader vision for our country. It has articulated how Anglicare Victoria can add value to service provision, research and advocacy.

As we move into the new year the commitment of our staff and volunteers should not be underestimated. I thank them for their professionalism and commitment.

The members of the Board continue to exercise their governance responsibilities and provide sound and competent advice. I express my appreciation to them.

Our donors, carers and volunteers continue to give generously of their time and money. They offer inspiration and hope alongside the work of staff.

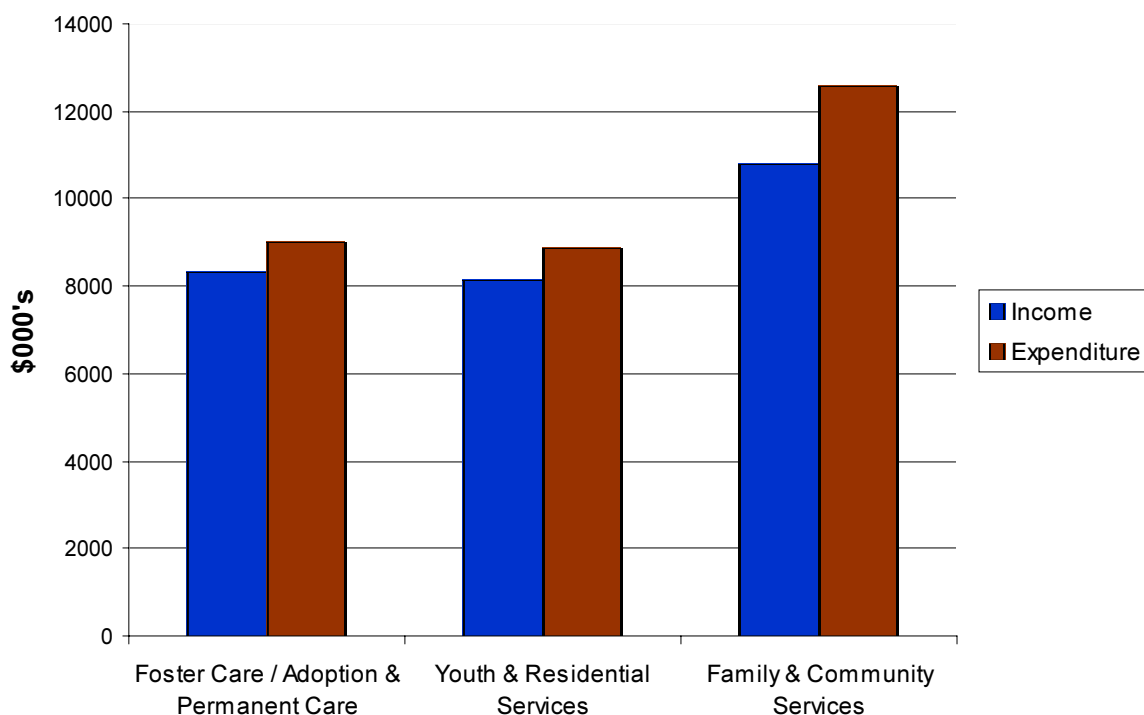
As the events of the past 12 months are reflected upon further in the days ahead, the challenge for all of us at Anglicare Victoria is to continue to move forward in the spirit of the words of the prophet Micah. It is important that we value our past and face the days ahead with renewed hope and vision.

Australia remains a free and open society in today's world. We remain resource-rich. In this context, compassion and justice for all Australians is possible. The challenge remains for all of us.



Dr Ray Cleary
Chief Executive Officer

Income and Expenditure on Service Provision



Our work with children

Caring for children remains the cornerstone of Anglicare's welfare provision.

Through a range of programs, support is provided to children from disadvantaged families and backgrounds. These programs include foster care, permanent care and adoption, residential care, disability support, and after-school and vacation group programs.

Foster Care

As the State's largest provider of foster care, Anglicare Victoria provided loving, secure homes for 946 children during the year with the assistance of 617 foster care-givers.

Foster care is available to children who cannot remain in the family home due to issues such as parental or family illness, financial difficulty, unemployment, child abuse or neglect.

The majority of families seeking foster care through Anglicare do not have extended family members or friends who are able to help out with child minding during times of difficulty. For some parents, all that is needed is a short period of respite to prevent the situation reaching a point where more critical intervention is required.

The aim of foster care is to simultaneously care for the child and their family and to reunite them at some stage in the future, wherever possible.

During the year staff reported an increase in the number of families seeking support due to increasing rates of mental illness and substance abuse. The growing need for foster care givers will continue to be a challenge in the year ahead.

Permanent Care and Adoption

For a small number of children who are unable to return home, Anglicare co-ordinates permanent care and adoption from centres in Melbourne's West and Gippsland. Care-givers continue to receive on-going support and advice.

Residential Care

For children unable to be placed in a foster care home, Anglicare operates residential homes in the community.

This year, the number of children referred to residential care increased due to more children entering care with challenging and difficult behaviour. Similar to foster care, residential care programs support children and their families to ensure every effort is made to reunite children with their families.

Disability Support

Anglicare supports families caring for a child with an intellectual or physical disability. Programs recruit, train assess and match children with a care-giver for anywhere between one week and two years. Families are also provided with assistance in co-ordinating appropriate support services to meet their specific needs: respite care, counselling, holiday opportunities and sibling support groups.

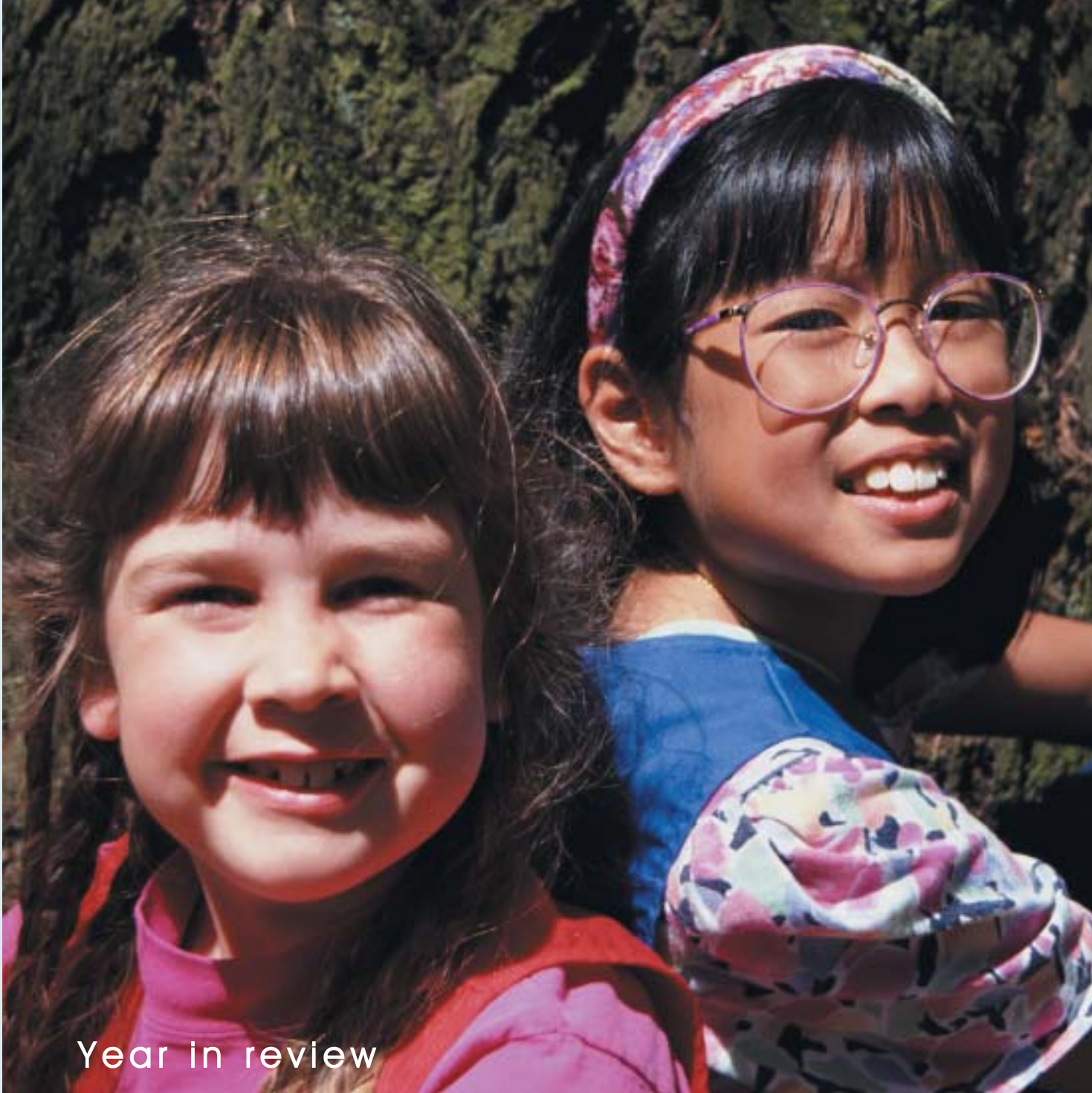
After-school and vacation group programs

A number of Anglicare centres offer a range of after school programs to assist children in the development of social, recreational and educational skills. Group programs include creative writing, craft, play-group and excursions during the school holidays.



I work for Anglicare because I am passionate about improving the experiences of children in the public care system. Over the last 13 years I have seen too many children lost in or damaged by 'the system' This is not a 9-5 job and never will be.

Karena Pedlar, Foster Care Worker, Anglicare Croydon



Year in review

- 946 children were placed in foster care during the year
- 521 children were placed with foster care families for the first time during the year
- Foster care was provided through the support of 617 foster care givers
- Expenditure on programs for children for the year July 2002 - June 2003 was \$9.0 million

Our work with young people

The vast majority of young people receiving support through Anglicare's programs have experienced abuse and neglect at some point in their lives. Anglicare's assistance to young people includes residential care, homeless support and crisis accommodation, mediation, counselling, employment and training opportunities, and supported community housing.

Residential Care

Anglicare's residential care programs provide accommodation and support for adolescents aged between 12 and 18 years. Programs target 'at risk' young people who are demonstrating behavioural problems such as persistent running away, self-harm, and/or substance abuse.

Residential units are staffed 24 hours per day, and provide a transition to longer-term accommodation.

Crisis Accommodation

Anglicare provides crisis accommodation for homeless young people aged between 16 and 22 years. During the year, staff noted an increase in the prevalence of drug and alcohol abuse and mental health issues in the young people seeking crisis accommodation.

Adolescent Community Placement

Anglicare's Adolescent Community Placement programs operate in the Northern, South-West and Eastern regions. Community volunteers are trained to provide support and accommodation to young people unable to remain living at home due to issues such as family breakdown and abuse.

Supported Accommodation

Supported accommodation is provided to young people in the Eastern and South-West regions. In the program, 'Lead Tenants' act as role models within the

household, and give young people the opportunity to prepare for more independent living in the future.

Employment and Training

Anglicare's employment and training initiatives seek to provide young people with skills in:

- independent living, budgeting, and health care
- preparation for mainstream education, and
- job training and employment preparation

Adolescent Support and Youth Mediation

Adolescent support and youth and family mediation programs aid families to cope with conflict. Programs are committed to reconcile families wherever possible, with the aim to prevent family breakdown, youth homelessness and suicide.

Young Women

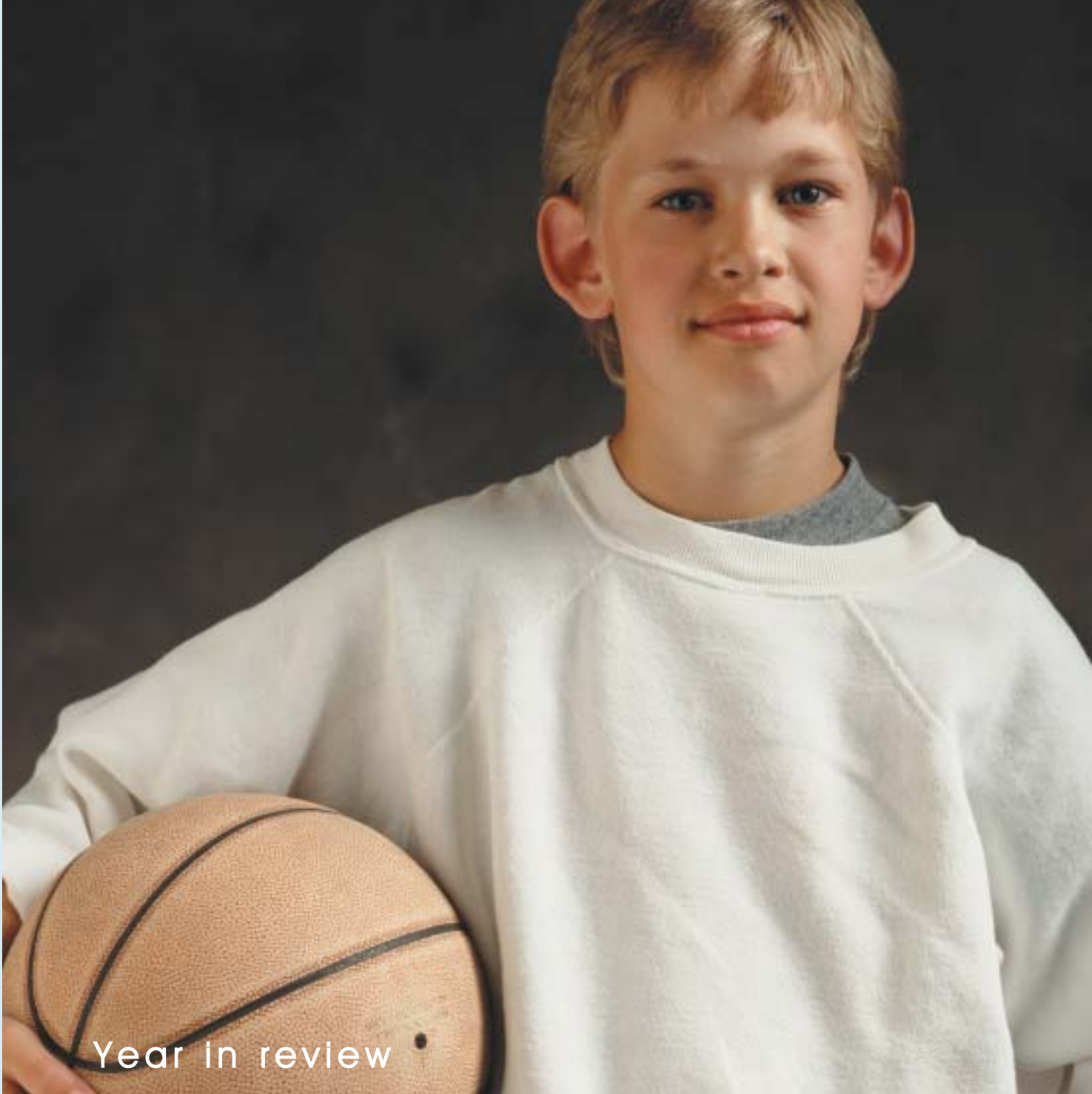
A range of Anglicare programs support young women in crisis. These include, assistance with parenting and independent living skills and short and long-term accommodation for young women who have experienced emotional, physical or sexual abuse.

Juvenile Justice Group Conferencing

During the year, Anglicare in Gippsland commenced its Juvenile Justice Group Conferencing program, with the aim to deter young people from entering the criminal justice system. As ordered by the Children's Court, the program brings together the young person, their family, victim(s), police and other appropriate community members to facilitate discussion and understanding of the consequences of the young person's crime.

You have to be a certain type of person to work in residential care. It takes a person with a big heart to not only turn up for work each day but also to keep coming back. When it comes down to it we all do it for the same reason - to improve the quality of life for these children who are so much less fortunate than ourselves.

Rebecca Minichilli, Residential Care Worker, Anglicare Eastern Region



Year in review

- 1360 young people were assisted through Anglicare's education and training, mediation, supported accommodation, sexual assault and drug and alcohol counselling during the year
- 67 young people were supported in Anglicare's residential care programs
- Crisis accommodation was provided for 150 homeless young people throughout the year
- Expenditure on programs for young people for the year July 2002 - June 2003 was \$8.9 million

Our work with families

Anglicare provides support to families through a range of programs that include parent education, family counselling and in-home support.

During the year, Anglicare conducted research to gain a more in-depth understanding of the range of needs that face families who use Anglicare's Family Services.

Key findings of the research revealed:

- At least 70% of the families we work with face issues that relate to poverty.
- An increasing proportion of families struggle with mental health issues ranging from grief and loss, anxiety and depression, through to serious mental illness.
- More than half experience or have experienced some form of family violence.

Family Counselling

Anglicare's Family Counsellors work alongside individuals, couples and families and focus on the risk factors associated with family breakdown, including mental illness, disability, homelessness and poverty.

Counselling is provided in the family's home, at an Anglicare centre or school, and may include family casework, therapy, or couple and relationship counselling.

In-Home Support

In home support programs work with families in their own home, helping parents to develop skills that maintain positive family relationships and strengthen the family unit. Assisting families with few resources, in home support aims to support families in order to prevent family breakdown.

Parent Education

Parent education is an integral component of Anglicare's work with families. Parentzone, parent resource centres, provide support to parents on a wide-range of parenting issues, including building self-esteem and dealing with conflict.

Parenting programs support parents in their role as care-givers, raise community awareness of the value and complexity of parenting and provide education and consultancy for parenting professionals.

Strengthening Families

The Strengthening Families program is designed to reduce child abuse and neglect by tackling family problems in the early stages. The program operates from six centres across the State and works alongside families with children up to 18 years of age.

Family Violence Support

A number of services to families deal with issues surrounding family violence.

Programs that target the incidence and impact of family violence in the community are also provided. These include support groups for both perpetrators and victims of abuse and violence in the family home.

Family Camps

Family holidays are often beyond the financial means of the majority of Anglicare clients. Family camps are co-ordinated from a number of centres to strengthen families in a relaxed and enjoyable setting. Camps are also designed to enable family members to develop communication and parenting skills.



There are occasions when the personal skills and expertise of volunteers are not sufficient to deal with the situations that arise with families in local communities, where early intervention is needed. Professional expertise is required and this is the reason I contribute financially to Anglicare's work on a regular basis and try to encourage others to do the same.

Liz Prideaux, Anglicare donor and volunteer



Year in review

- 2077 families received support through Anglicare's range of family services programs throughout the year.
- Of the families taking part in Anglicare's family services programs, 1034 comprised sole parent families, 43 families were Indigenous Australians and 274 were born overseas.
- 332 women and men took part in Anglicare's family violence programs during the year
- Expenditure on programs for families for the year July 2002 - June 2003 was \$8.8 million

Our community programs

Demand for Anglicare's community programs significantly increased during the year, particularly for emergency food and material aid and housing support for low income earners.

Anglicare's community programs include financial counselling, food and material aid, alcohol and drug counselling, support groups and assistance for those with a gambling problem.

Emergency Relief

Anglicare's emergency relief programs assist families and individuals who struggle on very low incomes and also face crises such as illness, violence, homelessness and family breakdown.

Emergency relief is provided across the State in the form of food parcels, financial assistance in paying household bills, no-interest loan schemes and crisis accommodation.

Requests for emergency relief rose by 20% in winter as families struggled to pay increased utility costs.

While the main aim of emergency relief is to provide immediate assistance to families in crisis, programs also link families to other support services within Anglicare or local community groups to help families rebuild their lives and break out of the poverty cycle.

Financial Counselling

Individuals and families on low incomes often face issues other than their financial difficulties. Poverty can lead to increased rates of depression, relationship breakdown and chronic health problems caused by stress and anxiety.

Anglicare has one of the largest financial counselling networks in the State. During the year 3994 Victorians were assisted through the provision of information on government assistance, bankruptcy laws, the resolution of credit and debt issues, assistance with budget planning and referral to other support services as required.

Services are targeted at areas of very high need for low income families, the unemployed and sole parents.

Drug and Alcohol Counselling

A number of Anglicare centres provide support services to people with alcohol and drug-related problems. Programs encompass individual, couple and family counselling, group work, assessment, referral and education.

Programs also target community groups and schools to raise awareness on issues surrounding drug and alcohol abuse.

Group Work

At any given time, Anglicare staff across all regional centres facilitate approximately 80 support groups aimed to bring together people facing similar difficulties, such as sole parents and victims of abuse.

In a group setting, participants share problems, explore solutions and receive strength from the company of interested and sympathetic people.

Gamblers Help

In Gippsland, those experiencing a problem with gambling receive assistance through the Gamblers Help program through counselling and support. Community education services are also part of the program and are aimed at decreasing the incidence of problem gambling in the community.



I work for Anglicare because it is a ministry to those in need that tries to make a life-long difference and doesn't just provide 'band-aid' solutions. We offer assistance and at the same time, encourage people to be responsible for the decisions they make in their lives.

The Reverend Margaret Taylor, Manager, Anglicare Mission House, Fitzroy



Year in review

- 3,994 Victorians sought support through Anglicare's financial counselling network during the year
- Demand for Anglicare's emergency relief programs increased by 20% over the winter months as more individuals and families struggled to pay increased household bills
- 304 people received counselling and support during the year through Anglicare Gippsland's program for people with problems related to gambling.
- Expenditure on community programs for the year July 2002 - June 2003 was \$3.8 million

Parish Partnerships

A key element of Anglicare's Strategic Plan is the development of initiatives to support local communities through our extensive parish network.

The willingness of local parishes to work in conjunction with Anglicare has strengthened our ability to reach out to a growing number of children, young people and families living in need within the community.

These integral partnerships include:

Dixon House - The partnership of Anglicare and All Saints parish in Clayton has become a guide for many in the community. It serves as a neighbourhood house, counselling centre, provider of emergency food aid and an education centre. Dixon House works for those whose quality of life is diminished by unemployment, isolation, poor family relationships, ill-health or financial stress. In March, Anglicare Victoria and Dixon House signed a new Memorandum of Understanding.

Rosebud All Saints - An initiative of the former Mission to the Streets and Lanes, All Saints parish, Rosebud, provides accommodation and volunteer support for Anglicare clients. The Rosebud site provides family support programs, youth services and facilities for children with disabilities. Recent developments include the support of neighbouring parishes in recruiting volunteers and providing emergency relief.

Knox Parishes - Anglicare's Knox site receives regular bread donations from the local Baker's Delight, thanks to Jack Herbert from St Thomas' Anglican Church at Upper Ferntree Gully. Similarly, members of the congregation of Grace Church of Christ prepare Christmas hampers and other emergency relief for local residents. Anglicare Knox also receives food vouchers for disadvantaged families from Bayswater Uniting Church.

Preston All Saints - Anglicare Victoria initiated a lease with the parish of All Saints, Preston, to enable the development of the former vicarage and hall facility to locate our family support programs. These new buildings sit adjacent to already existing youth services. The parish supports emergency relief and an opportunity shop, along with regular meals for the disadvantaged.

Footscray All Saints - Anglicare is working with the parish of All Saints & St John's Footscray to develop a service for South Sudanese refugees who have migrated to Australia. This involves assistance with after school and educational activities, as well as a community worker to assist members of the group access adequate housing and employment.

St Stephen's Richmond - Anglicare is now working in partnership with the parish to maintain and develop their emergency relief program in Richmond.

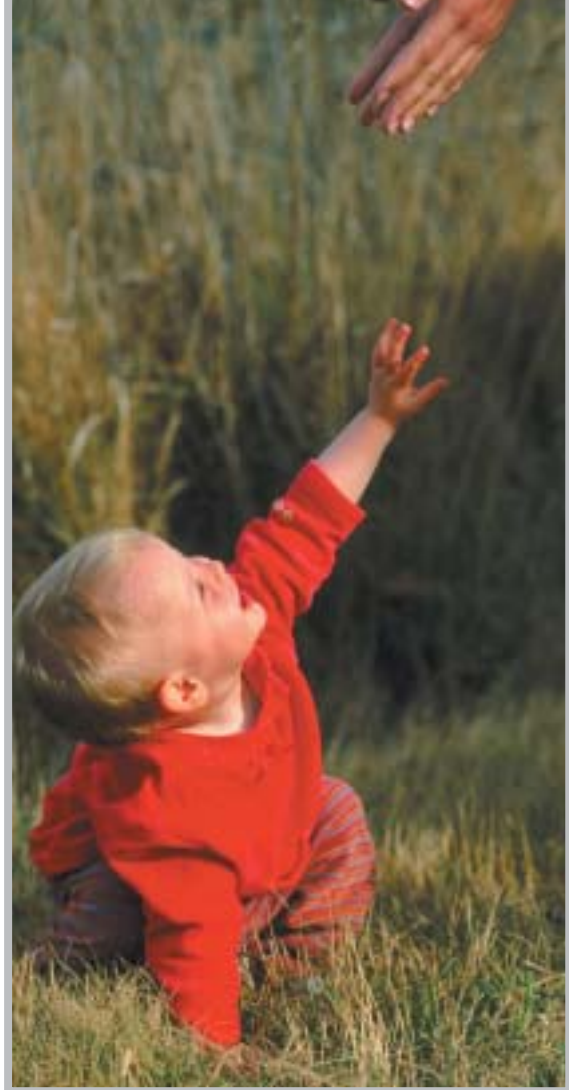
St Peter's Eastern Hill/St Paul's Cathedral - The development of the Lazarus Centre has been a major initiative over the past 12 months. This has involved 30 - 40 men and women who each morning attend a breakfast program. The facility at the Cathedral Close has enabled contact with some 100 homeless and disadvantaged men and women in the Central Business District. Plans are underway to expand this project in the Cathedral Close to include an Anglicare Resource Centre. The facility will provide resources on parenting, working with adolescents and dealing with domestic violence. A Parish Community Development Manager has been appointed and will be based in the facility at the Cathedral.



Volunteering for Anglicare gives us enormous satisfaction through knowing we are helping children and teenagers who need special care. I know it is God's own way - giving us the strength to help us do this work. It is a great feeling knowing we are helping in a caring and loving way.

Phyllis Tisdale, Anglicare Sunshine Auxiliary

The willingness of local parishes to work closely with Anglicare has strengthened our ability to reach out to a growing number of children, young people and families living in need within the community.



Mission House - Mission House is an emergency relief program that provides support to low income earners in inner Melbourne. Mission House works in conjunction with 24 Melbourne parishes and has provided emergency relief to 2567 people during the year.

Cranbourne - The partnership between the parish of Cranbourne and Anglicare commenced during the year. This partnership includes the development of a new Community House facility and the appointment of a community parent worker to work alongside the parish minister and others in developing a range of community services.

Craighburn/Roxburgh Park - A portable building, located at the Craighburn parish, will provide a range of Anglicare family support services.

Gippsland - Throughout Gippsland, Anglicare works in conjunction with local parishes and the community to support disadvantaged families. A Memorandum of Understanding recently signed between Anglicare and the Diocese will help to develop further outreach programs throughout the Diocese.

Diocese of Wangaratta - A Memorandum of Understanding has been finalised between the Diocese and Anglicare to establish a new community

development project in the Parish of Yurrunga in Wangaratta.

As part of the Strategic Plan, Anglicare Victoria continues to monitor its out of home care programs, residential care services, financial counselling, family support, drug and alcohol services and children's activities. Wherever possible we seek to engage local parishes in supporting and working with us in the delivery of a range of services.

Anglicare also has on-going contact with local Anglican schools in the Diocese to support our work. In the future we hope to develop curriculum material on the interconnection between poverty, unemployment and disadvantage.

In addition to these initiatives, over 70 parishes throughout the Diocese support Anglicare Victoria's Annual Food and Toy Appeal.

Parish support comes from a wide cross section of all traditions in the Diocese.

Acknowledgments

Anglicare relies on the generosity of many loyal supporters - whether individuals, companies, community groups or Philanthropic Trusts.

Individually and collectively, our donors make a very real difference to the lives of the children, young people and families who turn to us for help each year.

Despite living in a country that enjoys unprecedented wealth and opportunity, access to education, housing and health is decreasing for those struggling with poverty, homelessness and illness.

Fortunately, there is evidence to show at Anglicare that we are making headway as we reach out to more families, children and young people than ever before.

In close partnership with the Church, governments and the wider community, Anglicare remains committed to provide high quality programs.

Anglicare is also active in the formulation of government policies which affect the lives of the disadvantaged.

During this past year we have received increased financial support for our work from the community. An overall increase of 9% is an outstanding result in what has been a difficult year with many competing demands for the charitable dollar.

Again, the involvement of a number of key corporate sponsors, who underwrite the costs of our Appeals program, ensure that the support received from individual donors can be applied directly to clients and their families.

We are also pleased that efforts to strengthen links between the Agency and parishes have seen an increase in participation and support, particularly through the Anglicare Auxiliary network.



I work for Anglicare because God cares for all people, whatever their situation. Anglicare is a place where the church engages with the community and tangibly tries to live out what it believes.

The Reverend Jonathan Chambers, Senior Chaplain, Anglican Criminal Justice Ministry



The generous contribution of the Anglican Diocese of Gippsland provided \$140,000 through two regional appeals, to support Anglicare Gippsland's In-home family support and foster care programs.

Funding received from Philanthropic Trusts also increased and now contributes approximately one-third of our fundraising revenue.

The Children's Foundation has continued to play a significant role in the financial support of our Parentzone parent resource centres and in underwriting the costs associated with the research report entitled 'Towards Better Foster Care - Reducing the Risks'.

Throughout the past year, we have strengthened links with the CEBS Anglican Boys Society. Through their Community Services Committee they provide significant support for our Meridian Youth Counselling Service.

We are also grateful to the Trustees of the Hindson Trust who have continued to support our family counselling, family support and foster care programs, and the Opportunity Youth Services Trust, which provides strong support for our youth support, accommodation and counselling programs.

The financial assistance received from parishes, Philanthropic Trusts, corporate sponsors, schools, service groups and our many thousands of private donors remains vital in ensuring that Anglicare Victoria is able to effectively support children, young people and families living in crisis.

Anglicare Victoria is extremely grateful to all our donors for their ongoing support.

Contributors

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Nancie Eveline Grass Estate, Nell Margaret Lang Estate, NJ & G Horton Charitable Trust.



I support Anglicare knowing the hardships some families are facing, whether it be violence, unemployment or just a lack of family support. These families need to know that there are people in the community who really do care about their predicament and want to help in whatever way they can.

Marjorie Cummins, President, Auxiliary Central Council

Opportunity Youth Services, Ormond Baker Charitable Fund.

Percy Baxter Charitable Trust, Perpetual Trustees.

RE Ross Trust, Renaissance Supermarkets Pty Ltd, Roskim Pty Ltd.

S & C Mackinnon Trust, Snowy Nominees, State Trustees, Southern Peninsula Community Foundation, Sunshine Foundation.

Pitt Family Trust, Precision Plating, Prender Trust, Portland House Group.

Rotary Club of Melbourne North, Rudolf Plehwe Estate.

S J & Associates, St Margaret's Eltham, St Peter's Eastern Hill.

The Leroy & Joy Brauer Trust, The Mars Stride Charitable Trust Fund, Thomas & Louisa Cowell Memorial Fund, Thomas Wilfred Richardson, Trust Company of Australia, Twedde Charitable Fund, Tyler House Trust.

Victorian Community Foundation, Victorian Homeless Fund.

Walter Campbell Memorial Fund, Wandeet Pty Ltd, William Angliss (Vic.) Charitable Trust, William Beeton Sangster Trust, William Buckland Foundation, Winifred & John Webster Trust.

Yarra Valley Water.



Year Highlights

- Treatment and Care for Kids (TRACK) program commenced during the year, providing specialised, home-based care and treatment in conjunction with a regional counselling service for children who have experienced trauma and abuse.
- Youth Services opened a purpose built house to accommodate homeless students from the Eastern region.
- A sibling group of three disabled young people has been transferred successfully to an adult service after being cared for in a residential unit by the same Anglicare staff member for more than 15 years. We wish them all the best for the future.
- In a joint initiative, Knox Family Services and Knox School Focused Youth Service launched Creative Links - a 12 month pilot project case managing children and young people suffering from learning disabilities.
- The Drug & Alcohol Parent Support program was the only project in Victoria to meet (and exceed) targets, with very positive outcomes for participants reported. It was also the only such program in the State to be re-funded by the Government.
- Yarra Ranges formed a fundraising committee which co-ordinated a Gala Banquet Auction which raised over \$15,000. These funds will be used to expand the Peaceful Warriors program for boys aged 9 - 12 years who are currently in foster care. This mentor program has been very successful assisting the participants to take responsibility for their aggressive behaviours.

EASTERN REGION SERVICES		BOX HILL	RINGWOOD	CROYDON	KNOX	LILYDALE
Adolescent Community Placement	◆					
Adolescent Support	◆				◆	
Alcohol/Drug Counselling	◆				◆	◆
Children Residential Care	◆					
Disability Services				◆		
Domestic Violence Support	◆					◆
Youth Education & Training	◆					
Emergency Relief						◆
Family Counselling	◆			◆	◆	◆
Family Services	◆	◆	◆	◆	◆	◆
Financial Counselling	◆					◆
Foster Care	◆			◆		◆
Friends Program				◆		◆
Men's Violence Program						◆
Parent Education	◆	◆	◆	◆		◆
Youth Crisis Accommodation	◆					

Anglicare Eastern Region

7-11 Shipley Street
Box Hill VIC 3128
Ph: 9890 6322

Croydon

22 Croydon Rd
Croydon VIC 3136
Ph: 9725 1622

Knox

1st Floor, 666 Mountain Hwy
Bayswater VIC 3153
Ph: 9720 3488

Yarra Ranges

47-51 Castella Street
Lilydale VIC 3140
Ph: 9735 4188

Parentzone

16 Railway Place
Ringwood VIC 3134
Ph: 9876 8945

Year Highlights

- Funding for three new services commenced during the year:
 - ▣ Juvenile Justice Group Conferencing - this program aims to provide a diversionary approach for juvenile offenders.
 - ▣ Latrobe Valley Rights Centre - providing information, referral and access to the Victorian Dispute Settlement Service, Public Advocate, and Equal Opportunity Victoria.
 - ▣ Home First - an innovative disability service aimed at providing a long-term placement for young people with an intellectual disability.
- Anglicare provided financial counselling and legal services to the victims of bush fires in East Gippsland.
- Closer linkages are being developed with Lake Tyers Aboriginal Community, including a pilot problem gambling program.
- Anglicare Gippsland hosted a regional community development forum: Building the Future. The Forum drew on the expertise of a wide range of regional practitioners and helped develop a number of partnership opportunities.
- Anglicare Gippsland entered into formal partnership arrangements with Kilmany Family Care and the West Gippsland Healthcare Group for family support services in West and South Gippsland.
- The support of the Bishop and Diocese has been greatly appreciated, both in fundraising and in developing ideas for parish partnerships, such as counselling services and pre-marriage guidance in Sale.
- We welcomed two Managers during the year - Ruth Payne, Family Services Manager and, Dennis Minster, Manager Children, Youth and Disability Services.

GIPPSLAND REGION SERVICES	BAIRNSDALE	MORWELL	PHILLIP ISLAND	WARRAGUL	LEONGATHA
Advocacy	♦	♦	♦	♦	♦
Children & Sibling Groups		♦			♦
Children Contact Centre		♦			
Children's services and Resource Officer		♦			
Consumer & Tenancy Support		♦	♦	♦	♦
Disability Support		♦	♦	♦	♦
Family Camps			♦		
Family Counselling		♦		♦	♦
Families First	♦	♦		♦	♦
Family Support				♦	♦
Friends for Kids		♦			
Financial Counselling		♦		♦	♦
Food/Material Aid	♦	♦	♦	♦	♦
Foster Care		♦	♦	♦	♦
Gambling Support	♦	♦	♦	♦	♦
Juvenile Justice Group Conferencing		♦		♦	
Kids Biz After School & Vacation Care		♦			
Latrobe Valley Rights Centre		♦			
Legal Services	♦	♦	♦	♦	♦
Making a Difference					♦
Multicultural & Support Groups	♦	♦	♦	♦	♦
NESB Access Project		♦			
No interest loan scheme		♦			
Outreach	♦	♦	♦	♦	♦
Parentzone		♦			
Permanent Care & Adoption	♦	♦	♦	♦	♦
Shared Family Care & Family Options		♦		♦	♦

Anglicare Morwell
65 Church Street
Morwell VIC 3840
Ph: 5133 9998

**Community Legal Service /
Consumer & Tenancy
Resource Centre**
53-55 Buckley Street
Morwell VIC 3840
Ph: 5133 9998

Warragul
27 Albert Street
Warragul VIC 3820
Ph: 5622 2810

Anglicare Discovery Centre
60 Forest Ave
Newhaven
Phillip Island VIC 3925
Ph: 5956 7202

Bairnsdale
5 Pearson Street
Bairnsdale VIC 3875
Ph: 5152 1213

Leongatha
8 Bruce Street
Leongatha VIC 3953
Ph: 5662 4561

Year Highlights

- Preston Family Services was relocated in June to a new facility adjoining the Youth Services building. The building was officially opened by the Rt Reverend Andrew Curnow, Bishop of the Northern Region.
- Counterpoint has been involved in two key activities evolving from the Victorian Homelessness Strategy (VHS). They are the Family and Domestic Violence Crisis Protection Framework and the Youth Homelessness Action Plan. The VHS seeks to provide more easily accessible services for homeless young people and women and their children escaping domestic violence.
- The sibling model of care was established this year, providing placements of up to eight children at a time between two families. NorthWest Foster Care is the only foster care program in the region to have successfully achieved the aims of this pilot program.
- The Family Services teams organised attendance at camps at Wombat Corner for 28 children aged 7 to 12 years over the Christmas holidays. In addition, family outings were arranged during January to the Aquarium, Werribee Zoo and the Toboggan Park at Whittlesea for client families who could not normally afford to go.
- The collaboration between Preston Family Services and the All Saints Parish Food Service is a significant development initiative in the Northern Region. The partnership continues to provide a counselling service to members of the community who attend the food service.

NORTHERN REGION SERVICES					
	PRESTON	PLENTY VALLEY	GLENROY	FITZROY	BROADMEADOWS
Adolescent Support Program			♦		
Advocacy	♦	♦			♦
Community Health Service		♦			
Disability Support	♦				
Domestic Violence Support		♦			♦
Education & Training			♦		
Family Camps					♦
Family Counselling	♦	♦			
Family Reconciliation Project			♦		
Family Support	♦	♦			♦
Financial Counselling	♦				
Food & Emergency Relief				♦	
Foster Care	♦				♦
Income Support				♦	
Intensive Youth Support			♦		
Multi-cultural & Support Groups	♦	♦			♦
Op Shop				♦	
Outreach	♦				♦
Parent Education	♦	♦			♦
Strengthening Families					♦
Youth Activity Service			♦		
Youth Outreach Project			♦		
Youth Mediation					♦

Broadmeadows Women's House
 PO Box 258
 Dallas VIC 3047
 Ph: 9309 9433

Plenty Valley
 8 Hurtle St
 Lalor VIC 3075
 Ph: 9465 0322

Parentzone - Preston
 256 Murray Rd
 Preston VIC 3072
 Ph: 9478 9499

Northern - Family Services
 239a Murray Road
 Preston VIC 3072
 Ph: 9478 9499

Family & Foster Care Services
 32 Railway Crescent
 Broadmeadows VIC 3047
 Ph: 9301 5200

Mission House
 122 Napier Street
 Fitzroy VIC 3065
 Ph: 9486 0445

Year Highlights

- The restructure of the South and West to form one region was greatly enhanced by our strategic planning process. Staff, clients and other stakeholders welcomed the opportunities to develop a collaborative vision for strengthening families' and young people's involvement in their communities.
- A successful partnership was developed with four other agencies to obtain funding for an Innovation Project (Vulnerable Families) at Frankston. The Project is designed to increase effective access to all relevant services for families with complex needs.
- The development of significant partnerships with local communities has continued with two new community projects. Southbridge Youth Services has taken on a joint initiative with Baynet for a Youth Mentoring and Suicide Prevention Program. Trust money has been obtained to establish a community house program with the Anglican parish at Cranbourne.
- Dixon House has also been strengthened as a training institution for adult education provision by its formal accreditation (AQTF). The long term contribution of the team of dedicated volunteers continues to be an outstanding achievement of the All Saints, Clayton parish.
- This year has seen various developments to strengthen and support the vital role that our home-based carers play. Staff have been very involved in the training and implementation of the Looking After Children Framework and the Stargate Early Intervention Program. The Friends of South-East Foster Care group has also been an invaluable resource to support carers.

SOUTH-WEST REGION SERVICES		ELSTERNWICK	FRANKSTON	ROSEBUD	CLAYTON	MOORABBIN	YARRAVILLE	WERRIBEE
Adolescent Community Placement						♦		
Adolescent Support			♦	♦		♦	♦	♦
Adoption Information Service							♦	
Alcohol/Drug Counselling								♦
Advocacy	♦	♦	♦	♦	♦	♦	♦	♦
Children & Sibling Groups	♦	♦	♦	♦			♦	
Disability Support		♦	♦	♦				
Domestic Violence Support			♦	♦			♦	
Education & Training				♦	♦		♦	
Family Counselling			♦	♦	♦		♦	♦
Family Services			♦	♦	♦		♦	♦
Financial Counselling					♦		♦	♦
Food/Material Aid				♦				♦
Foster Care	♦						♦	
Multicultural & Support Groups		♦	♦	♦				
One to one intensive case management						♦		
Parent Education	♦	♦	♦				♦	♦
Permanent Care and Adoption Placement and Support						♦	♦	
Volunteer Support	♦	♦	♦	♦	♦	♦	♦	♦
Youth Mediation			♦		♦			♦
Youth Mentoring				♦	♦			

South East Foster Care
24-26 Riddell Parade
Elsternwick VIC 3185
Ph: 9523 1999

Frankston Family Services
51 Playne Street
Frankston VIC 3199
Ph: 9783 4888

Rosebud Family Services
'The Shop'
1161 Pt. Nepean Road
Rosebud VIC 3939
Ph: 5982 2586

Dixon House - Clayton
2 Dixon Street
Clayton VIC 3168
Ph: 9543 8911

Southbridge - Youth Services
Level 2, 1001 Nepean Hwy
Moorabbin VIC 3189
Ph: 9532 3482

Anglicare Yarraville
41 Somerville Rd, Yarraville
Ph: 9687 5200

Werribee
2 Market Rd, Werribee
Ph: 9742 5300

Anglicare Council

President

The Most Reverend Peter Watson,
Archbishop of Melbourne

Members

The Reverend Dr Stephen Ames

Ms Cathy Argus

Mrs Helen Baddeley

Mrs Diane Bellamy

Dr Graeme Blackman

Mr Malcolm Boyce

Dr Denise Cooper-Clarke

Ms Marjorie Cummins

Mrs Beth Delzoppo OAM

Mrs Jenny Disney

The Rt Reverend Jeffrey Driver

Dr Barbara Fary

The Reverend Cecilia Francis

Ms Jacqueline Gleeson

The Reverend Carlie Hannah

Mr Peter Horsburgh

Prof Alun Jackson

Ms Bev Lacock

The Reverend Joy Letts

The Reverend Barry Martin

Ms Susan McCarthy

Mr Richard Metres

The Reverend Murray Morton

The Reverend Susan McPhee-Wright

Archdeacon Andrew Oddy

Ms Olga Pole

Ms Elizabeth Prideaux

The Reverend Dr David Powys

The Reverend Dr Chris Pullin

Ms Helen Skinner

Mr Ian Smith

The Ven Peter Swane

Mr Richard Tudor

Mr Gary Underwood

The Reverend Anne Wakeling

The Reverend Canon Graeme Winterton

Mr David Woods

Senior Management Team

Dr Ray Cleary
Chief Executive Officer

Mr Chris Baring-Gould
Executive Manager Finance

Mr John Blewonski
Executive Manager Corporate Services

Ms Marg Chipperfield
Regional Manager Eastern

Fr Michael Hopkins
Manager Parish and Community Partnerships

Mr Jim Killeen
Regional Manager Northern

Ms Jenny Potten
Executive Manager Community Services

Ms Toni Rikys
Executive Officer

Ms Jillian Rose
Regional Manager South-West

Mr David Welch
Regional Manager Gippsland



pictured from back left: Fr Michael Hopkins, Ms Sue Sealey (Acting Eastern Regional Manager), Mr David Welch, Mr Jim Killeen, Mr John Blewonski
front left: Mr Chris Baring-Gould, Ms Jillian Rose, Dr Ray Cleary, Ms Jenny Potten, Ms Toni Rikys

Non-Board Committee Members

Audit Committee:

Staff: Mr Chris Baring-Gould Dr Ray Cleary

Ethics Committee:

The Reverend Dr Helen Granowski
Ms Christine Kilmartin
Associate Professor Phillip Swain
Staff: Dr Ray Cleary
Ms Jenny Potten
The Reverend John Howell
Dr Cas O'Neill
Associate Professor Ruth Webber
Ms Margaret Kertesz
Mr Con Tsingas

Finance Committee:

Mr David Stewart
Staff: Mr Chris Baring-Gould Dr Ray Cleary

Social Policy and Research Committee:

Staff: Dr Ray Cleary
Marg Matters
Mr Con Tsingas
Ms Margaret Kertesz
Jenny Potten



Board Members

pictured from back left: Mr Gary Underwood, Mr Richard Tudor, Rev Barry Martin, Mr Malcolm Boyce, Mr Andrew Guy, front left: Mrs Beth Delzoppo, Dr Graeme Blackman, Dr Lynda Campbell

Member	Background	Board Sub-Committee Membership
Dr Graeme Blackman Chairman	Chairman of the Board since 2001. Board Member since 1997. Member of Archbishop in Council, Chairman of Melbourne Diocesan Investment Committee and Deputy Chairman of Melbourne Grammar School	Ex-officio member of Audit and Finance Committees
Mr Malcolm Boyce	Board Member since 2001. Contract Engineering Manager. Chairman of the Emerald and District Co-operative Society 1975-2002 and member of the Consultative Committee for Emerald Water Development 1995 - 2002.	Member Friends of Anglicare Committee
Dr Lynda Campbell	Board Member since 1997. Lecturer in Social Work, University of Melbourne, More than 30 years in social work field. Member of the Australian Association of Social Workers.	Chairperson Social Policy and Research Committee
Ms Heidi Dixon	Board member since 2001. Community Development Manager with VicUrban. Member of the Ministerial Housing Council. Founding Director of Melbourne Affordable Housing and Community Housing Federation.	
Mrs Beth Delzoppo OAM	Board member since 1997. Member of Gippsland Anglican Synod and Bishop in Council Committee and Chairman of the Parish Council of St. John's.	Member Social Policy and Research Committee Member Bishop of Gippsland's Anglicare Appeal Committee
Dr Barbara Fary OAM	Board member since 2000. Principal of Camberwell Anglican Girls Grammar School for 12 years and Acting Principal of Janet Clarke Hall at the University of Melbourne in 2001.	Member Ethics Committee Member Social Policy and Research Committee
Mr Andrew Guy	Board member since 1997. Solicitor and Consultant for Allens Arthur Robinson. President of the Victorian Division of the Australian Institute of Company Directors.	Chairman Finance Committee Member Audit Committee
Mr Peter Horsburgh	Board member since 1997. Chartered Accountant with 18 years experience in the fields of personal taxation and investment. Member of the Institute of Chartered Accountants.	Member Finance Committee Chairman of Audit Committee
The Reverend Barry Martin	Board member since 2001. Former Priest of St. Andrew's Brighton. Member of Bayside Churches in Action Youth Mentoring Taskforce. Chairman of Queensland Council of Social Services 1997 - 1999.	Member Social Policy and Research Committee
Ms Sue McCarthy	Board member since 2000. Member of the Reserve Bank's Payments System Board, Chairperson of the Council of Melbourne Girls Grammar School.	Member Finance Committee Member Audit Committee
Mr Richard Tudor	Board member since 2003. Headmaster of Trinity Grammar School, Kew. Member of the Association of Heads of Independent Schools of Australia, and the Council of the Incorporated Association of Registered Teachers of Victoria.	
Mr Gary Underwood	Board member since 2001. Author of over 30 books on education. Partner in Underwood Consulting and Publishing. Education Manager Cambridge University Press 1991-1998. Managing Director of Renaissance Learning Australia 1999 - 2001. Board member of the Council of Education in Schools (CES).	Member Finance Committee

Frequently Asked Questions

What services does Anglicare provide?

Every day, Anglicare Victoria helps those in need in local communities with practical support including:

- food and other material aid
- working with families to prevent breakdowns
- out of home care for children
- counselling for victims of abuse
- support for dealing with substance abuse, problem gambling, sexual assault and domestic violence
- parent education and support
- home-based care for families with disability
- youth accommodation and support
- training and skills assistance for the unemployed
- financial counselling for low income earners
- advocacy for those without a voice in the community.

How does Anglicare Victoria make a difference?

Anglicare Victoria is among the largest non-government providers of crisis care to children, young people and families in Victoria, with over 600 staff in 40 different locations in metropolitan Melbourne and Gippsland. The Agency provides support and hope to more than 15,000 of the most severely disadvantaged and vulnerable Victorians annually through over 100 different programs.

We are committed to the provision of programs which help to build and make stronger the communities in which we operate.

We operate in a manner that respects and proclaims the dignity and value of the people we serve, regardless of their ethnic background, age, belief or gender. We strive to help them in a way that will allow them to retain their independence and to be in control of their own decision making.

How does Anglicare ensure that money raised goes where it is needed most?

Anglicare Victoria has an enviable record over a long period for delivery of services in a manner consistent with community needs. We continue to provide high quality care and support in a tight budgetary environment.

A strategic approach to assess the viability of all existing and proposed programs ensures that funding is directed through programs to offer the most effective outcomes for our clients and for the community.

What are Anglicare's priorities for the coming year?

Anglicare will work with parishes to identify the needs of families in local communities and then start to develop programs to address those needs. This approach will help us to meet the real needs and to generate local ownership and support for programs.

Anglicare will provide services in growth areas such as Cranbourne, Craigieburn and Roxburgh Park, which lack infrastructure, to provide young families with much needed support when problems arise.

What advocacy work does Anglicare Victoria do?

At the case worker level, our staff advocate for their clients every day to ensure that their needs are met, their rights are upheld and they have access to the services they need.



We support Anglicare as part of our thanksgiving for what we ourselves have - comfortable homes, food and clothing, and loving friends. We know that there are many people in the community who do not have work, who are ill and for many reasons are in urgent need of help. How could we turn away?

Stella Smith, Anglicare Strathmore Auxiliary



There is continual interaction and discussion with relevant government departments and program managers regarding the needs of the people for whom we provide care. Our staff are very experienced and have a thorough understanding of the sector.

Our managers and case workers also work closely with the community to ensure we understand needs and issues. This enables us to advocate for relevant services and programs on behalf of the community with local government.

Our CEO, Dr Ray Cleary, sits on a number of government and public and private sector committees looking at issues and policies which affect the sector and its clients and promotes Anglicare Victoria's views on these matters.

Anglicare Victoria has established a Social Policy & Research Unit to ensure that we have a full understanding of the needs of vulnerable children, young people and families, the issues they face and trends in our society and communities. This information forms the basis of our advocacy which in turn forms media releases or discussion papers on key current issues.

How can I support Anglicare's work?

Some people choose to regularly donate their time to us as volunteers to assist with a specific program. Volunteers often bring a specific skill or interest that is of great value to the people with whom we work. We are always looking out for new foster parents, mentors, and others who may have skills or interest in caring for children.

Supporters may wish to join the many hundreds of generous donors who provide vital financial assistance by becoming an Anglicare CarePartner, providing regular donations to the work of Anglicare Victoria.

Supporters organise for regular payroll deductions, donate to our various appeals conducted during each year, or remember Anglicare Victoria in their wills with a gift to ensure that our work can be ongoing.

Donations of food, toys, clothes or blankets at any of our emergency relief centres are also greatly appreciated and are always welcome.

FINANCIALS AS AT 30 JUNE 2003

Balance Sheet as at 30 June 2003

	2003 \$'000's	2002 \$'000's
Current Assets		
Cash	7,099	2,196
Receivables	367	981
Total Current Assets	7,466	3,177
Non-Current Assets		
Investments	11,882	9,166
Property, Plant and Equipment	13,879	15,393
Total Non-Current Assets	25,761	24,559
Total Assets	33,227	27,736
Current Liabilities		
Accounts Payable	5,075	5,692
Provisions	1,474	1,336
Total Current Liabilities	6,549	7,028
Non-Current Liabilities		
Provisions	610	510
Total Non-Current Liabilities	610	510
Total Liabilities	7,159	7,538
Net Assets	26,068	20,198
Equity		
Establishment Corpus	23,767	23,767
Reserves	6,735	479
Accumulated Losses	(4,434)	(4,048)
Total Equity	26,068	20,198

Notes:

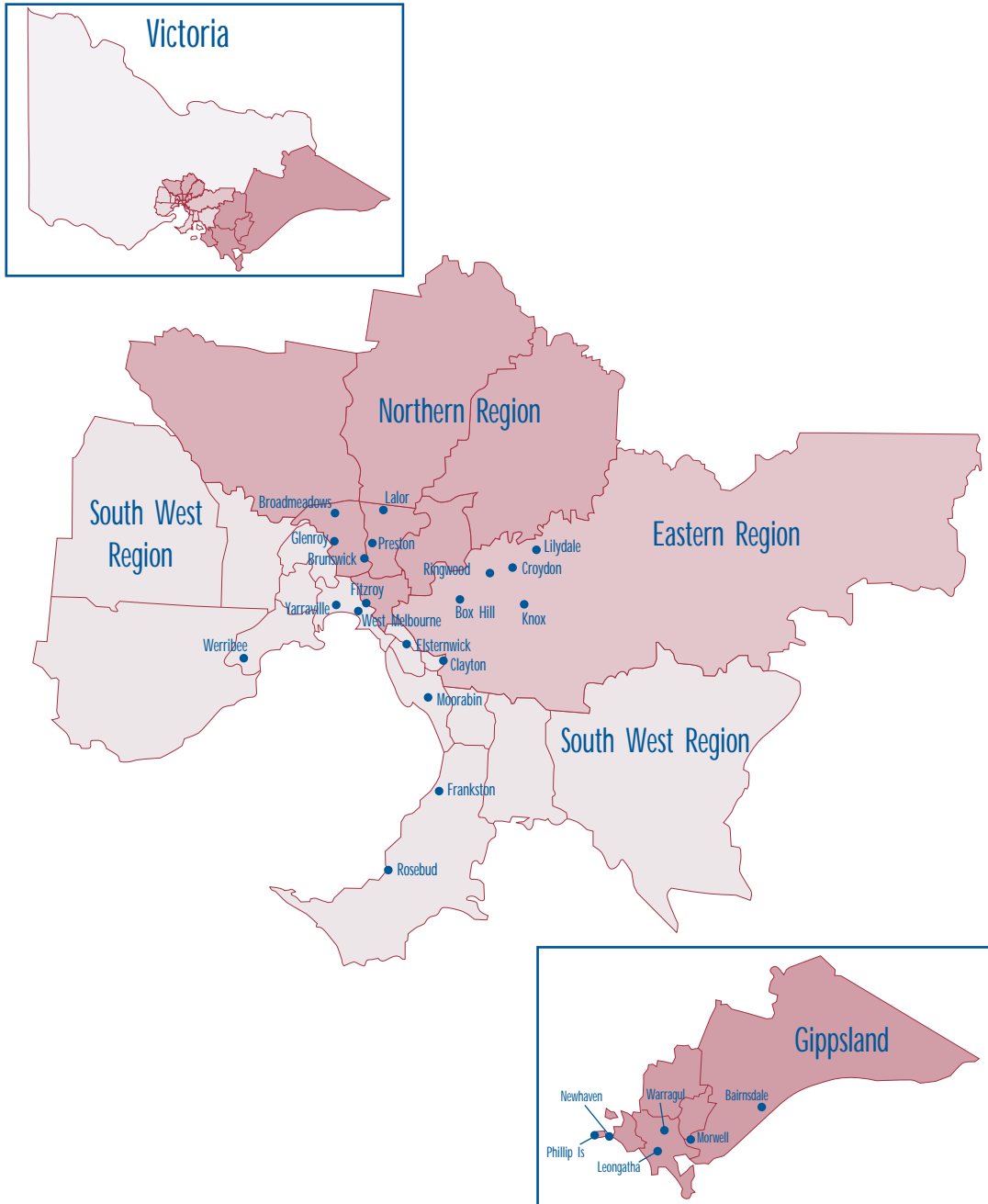
1. Where necessary, comparative information has been reclassified to achieve consistency in disclosure.

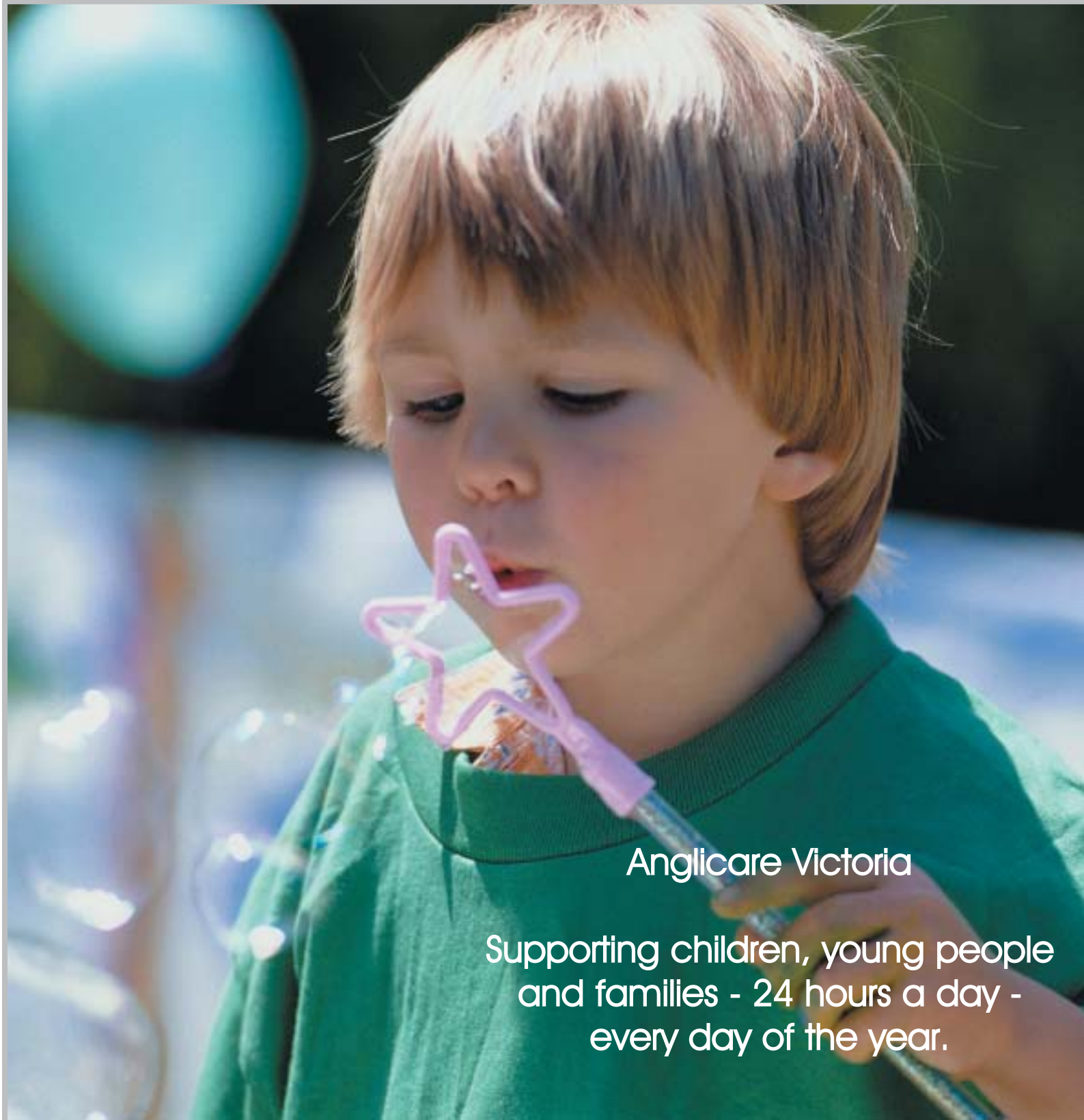
2. The economic entity Anglicare Victoria includes the net assets of the Pitt Family Trust Limited and the John and William Hindson Trust.

FINANCIALS AS AT 30 JUNE 2003

	2003 \$'000's	2002 \$'000's
Income		
State Government funding	25,190	23,882
Commonwealth Government funding	1,239	1,190
Local Government funding	281	281
Tied fundraising income	1,771	543
Untied fundraising income	1,925	2,260
Bequests	1,489	479
Client and other fees	749	1,016
Investment income	940	1,027
Net Profit / (Loss) on sale of Assets	6,235	176
Total Income	39,819	30,854
Expenditure		
Foster Care / Adoption & Permanent Care	8,996	8,823
Youth & Residential Services	8,873	8,473
Family & Community Services	12,602	11,294
Community development and parish initiatives	633	140
Research and advocacy	156	-
Staff professional development and training	275	221
OH&S and other legislative compliance costs	398	55
Infrastructure and governance costs	937	942
Community Relations	653	638
Fundraising expenses	426	540
Total Expenditure	33,949	31,126
Net Surplus / (Deficit)	5,870	(272)
Accumulated losses at the beginning of the year	(4,048)	(3,553)
<i>Less: Transfer to reserves</i>		
Net Bequests movement	(1,010)	(223)
Net Profit on property sales	(5,246)	-
Accumulated losses at the end of the financial year	(4,434)	(4,048)
Notes:		
1. Where necessary, comparative information has been reclassified to achieve consistency in disclosure.		
2. The economic entity Anglicare Victoria includes the net assets of the Pitt Family Trust Limited and the John and William Hindson Trust.		

ANGLICARE VICTORIA SERVICE LOCATIONS





Anglicare Victoria

Supporting children, young people
and families - 24 hours a day -
every day of the year.



Anglicare Victoria
12 Batman Street
West Melbourne VIC 3003
Phone: (03) 9321 6133

www.anglicarevic.org.au