

# Celebrating 10 years together

annual report 2007



# Message from the Archbishop

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Christian faith acknowledges the obligation for us to care for one another. Through our parishes, sector ministries, community service agencies and overseas aid programs, Anglicans play a significant role in caring for the needs of our communities. The Parables of the Good Samaritan and the Prodigal Son give us the mandate and responsibility for our work with all in need.

2007 is an important year in this respect as we celebrate the tenth anniversary of Anglicare Victoria. During the past 10 years much has been achieved in pursuing the mission of our Church in this Province as Anglicare has consolidated and expanded its presence in the Victorian community.

Anglicare Victoria demonstrates the Church's evolving social role through its caring work, social advocacy and education programs and through the way it has grown in response to the changing expectations of our community. The highest standards of professionalism are now demanded of church-based caring organisations. These expectations have been reflected in the development of Anglicare. From its birth through the union of The Mission to the Streets and Lanes, St John's Homes for Boys and Girls and the Mission of St James and St John, Anglicare Victoria has grown to become an organisation critical to the Church's role of caring for our community whilst balancing ever more stringent demands for professionalism, legislative compliance and accountability.

Anglicare Victoria's work alongside government and other community agencies, particularly through the growth in partnerships with parishes throughout the Province, is a sign of the Church's increasing role in building and supporting communities. This Annual Report carries a special tribute to Anglicare Victoria's work over these last 10 years. I encourage you to read further and learn how Anglicare is helping the Church to reach out with the Good News of Christ by supporting and encouraging the most vulnerable and disadvantaged in our community to fulfil their God-given potential.

I encourage all parishes to support the work of Anglicare Victoria as together we bring the Good News to all.

A handwritten signature in blue ink, which appears to read "Philip Freier". The signature is written in a cursive, flowing style.

Archbishop Dr Philip Freier

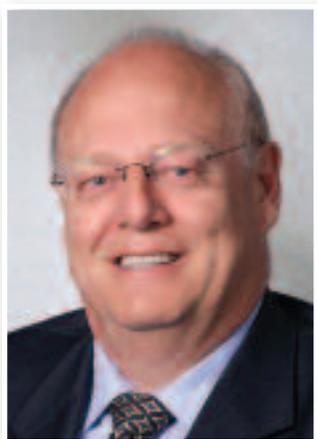
# Contents

<b>M</b> essage from the Chairman	4
<b>M</b> essage from the Chief Executive Officer	6
<b>C</b> elebrating 10 years of Anglicare Victoria	8
<b>M</b> aking a Difference	12
<b>P</b> arish Partnerships	16
<b>B</b> ox Hill Area	18
<b>B</b> roadmeadows Area	20
<b>F</b> rankston area	22
<b>G</b> ippsland Area	24
<b>K</b> nox Area	26
<b>P</b> reston Area	28
<b>W</b> erribee Area	30
<b>Y</b> arra Ranges Area	32
<b>F</b> undraising	34
<b>B</b> oard and Board Committees	35
<b>S</b> enior Management and Council	36
<b>F</b> inancials	37
<b>M</b> ajor Contributors	39

## Message from the Chairman

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### *Facing the challenges of the next 10 years*



On the 1st of July 1997, Anglicare Victoria was born. The amalgamation of three Anglican child and family agencies within the Dioceses of Melbourne and Gippsland had been a long time coming with earlier attempts reaching back several decades. In her short history of Anglicare's formation, Judi Cleary writes:

*From the 1960s to the late 1980s, these attempts at a closer working relationship between the agencies were couched in terms such as increasing co-operation, collaboration, and co-ordination; reducing competition and duplication; and increasing efficiency while retaining separate identities and geographical areas of service delivery. It was not until the 1990s that words like merger, amalgamation and integration were seriously raised in discussions between the three agencies.*

Since the early days of amalgamation, Anglicare has continued to grow and develop. A variety of new programs have commenced, including work with Indigenous communities, Parentzone resource centres, Communities for Children (an initiative of the Commonwealth Government in the Frankston area), community legal services in Gippsland, alcohol and drug services, financial counselling and family counselling, including work with those who have experienced family violence. Other initiatives have included youth activities, parish partnerships and community development strategies across the Dioceses of Melbourne, Gippsland, Wangaratta, and Ballarat, and in more recent times, a number of new child protection and family support services across all areas. These initiatives sit alongside the traditional delivery of foster care and residential services.

During the past 12 months, two major reviews have been completed. The first was our residential care review which recommended additional resources to develop a more intensive therapeutic model of intervention for children and young people. The second was the Out-of-Home Care review. A program to increase the number of volunteers for the program in the north-west is now being implemented. Both projects have seen an injection of \$500,000 from the agency's own resources for the development of these programs.

A highlight of the year's activities was the completion and opening of our Lilydale Family Services Centre in April in the presence of the Archbishop of Melbourne, Dr Philip Freier, and the Victorian Minister for Sport, Recreation and Youth Affairs, the Honourable James Merlino MP.

The building of the new offices, meeting rooms, and facilities for group work and access visits, completed a three-year plan to consolidate our work in Lilydale and surrounding areas and made provision for new work in the future. The cost of this work exceeded \$2 million, with financial assistance towards the total cost donated from the Victorian Community Support Fund and the Helen Macpherson Smith Trust.

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The relocation of our Central Office to a site in Hoddle Street, Collingwood also took place during the year. The Board authorised the purchase of the site with a view to the future needs of the agency and to raise the organisation's profile on one of Melbourne's busiest access roads.

A recent significant bequest has partly funded our expanding operating budgets to meet growing demand as well as contributing to the cost of infrastructure. I place on record the sincere thanks of the Board for the community and church support we receive through financial donations, goods in kind and volunteer assistance. We have estimated that the value of the volunteer support we receive is worth approximately \$12 million per annum.

During the year the Board established the Anglicare Victoria Children's Foundation in an effort to simplify administration and other costs involved with the management of a number of external trusts associated with the agency. The Anglicare Children's Foundation shares the same purpose as the former trusts, including the Hindson Family Trust, the former St John's Children's Foundation, Pitt Family Trust, John and William Francis Hindson Trust and the Estate of the William Rushall Charitable Fund. The corpuses of these trusts, together with proceeds from the sale of properties, bequests and a grant from Opportunity Youth Services, were transferred into the Anglicare Victoria Children's Foundation following its establishment.

The Board of Anglicare Victoria as Trustee acknowledges the many generous gifts from supporters whose donations, pledges and bequests to the former St John's Children's Foundation and to each of the founding agencies (the Mission to the Streets and Lanes, St John's Homes for Boys and Girls and the Mission to St James and St John) have contributed to the establishment corpus of the Anglicare Victoria Children's Foundation.

Anglicare Victoria is now preparing to face the challenges of the next 10 years. A new strategic plan is currently being developed. Plans are also being finalised for new accommodation in Werribee and Frankston to meet increasing demands for service. New partnerships with other agencies to implement 'Child FIRST' and family support programs are now being realised, along with the expansion of our parish initiatives across Melbourne, Ballarat, Gippsland and Wangaratta. These initiatives are designed to encourage local responses to issues affecting those communities.

A changing society brings many new challenges and Anglicare is positioning itself to respond in ways that create the best possible outcomes for children, young people and families. The vision of the founders of the agency remains central to our objectives and we place on record our acknowledgement of their vision and foresight.



Dr Graeme Blackman

## Message from the Chief Executive Officer

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Imagination, or the lack of it, was the theme of an address at the Sydney Writer's Festival in May by Irish writer Andrew O'Hagan. He went on to say that it was lack of imagination that allows famine and terror to reign in the world or allows a person to throw half the contents of his/her fridge in the bin without thinking about the plight of the hungry and homeless. It is a failure of our imagination to envisage what could be for all human beings and our failure to dream of a future or alternative possibilities for justice and peace which limits our own humanity. He challenged his audience to dream of what could be and articulated a case for the important place that art and literature can play in shaping and informing our community. He went on to say:

*Will our hospitals be like cathedrals, filled with ambition of that our vision and our purpose? Do we imagine fresh and uncontaminated food for all and garments created from fair trade? Do we see ourselves living with zero waste, zero defects, from cradle to cradle rather than from cradle to grave?*

On the 1st of July 1997 the dreams of many people came into being with the creation of Anglicare Victoria. Their imagination and hope for a united Anglican presence from three existing child, youth and family services organisations, who had served the community with pride for many years, became a reality. The hurdles to amalgamation had been overcome. The risks for the new agency were assessed. The challenges to be faced were identified. The dream of what might be possible, by working together, for all children, young people and families was seen as an opportunity for new beginnings and life experiences and an opportunity to re-think the way services could be delivered. They saw a chance to speak with one voice on injustice and to advocate on behalf of those in our community who are vulnerable and at risk. The same passion and faith commitment which brought the Mission of St James and St John, the Mission to the Streets and Lanes, and St John's Homes for Boys and Girls into being was now driving the need for change in a rapidly changing community. The Mission Statement for the new agency makes this clear:

*'The agency exists to create a more just society by expressing God's love through service, education and advocacy.'*

Much has been achieved in the past 10 years as the agency has progressively sought to position itself as a leader in child, youth and family services within the church and community sector in response to the changing needs of society. Factors such as changes in government policy, increasing demand for services, greater risk management and accountability and expectations from the community and government, continue to influence service delivery and outcomes. National economic prosperity has not by itself led to a decline in the number of families under stress. However the growth in drug and alcohol abuse, the numbers of homeless people, in addition to the negative impacts of gambling and the twenty-four-hour seven-day week environment have increased the number of families seeking our support. In response to these growing demands

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for service, a wide spectrum of new services have commenced and today, Anglicare employs 650 staff with a budget for 2007 of approximately \$42 million.

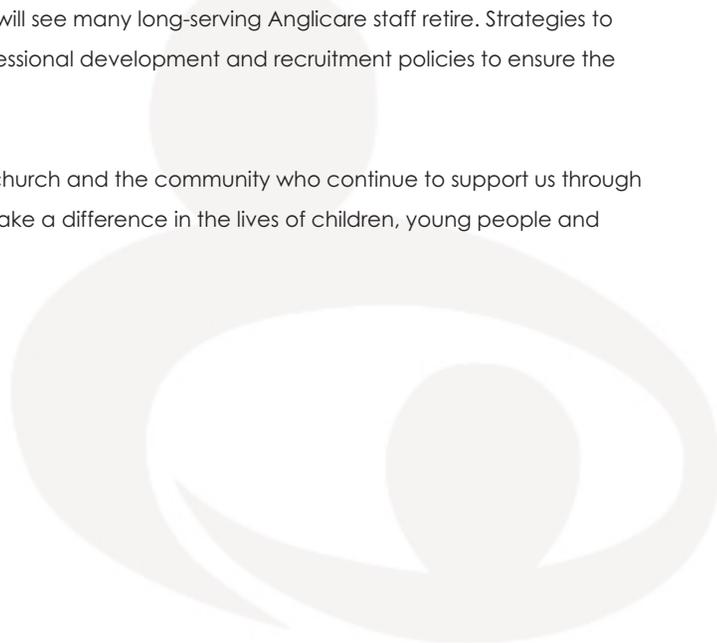
A major highlight of the year has been the proclamation of the *Child Wellbeing and Safety Act*, and the *Children, Youth and Families Act*. Both pieces of legislation will impact on the work of the agency in both the way services are delivered and staff practice. I am pleased to say that the staff of Anglicare has risen magnificently to the task following months of preparation. They too, like the founders of the agency, have shown both imagination and vision. They also offer hope to those who seek our support. New services to reflect the changes in government policies are being established in all regions across Melbourne where Anglicare services are present.

The new *Working with Children Act* has also meant that all staff and volunteers have undergone checking by the Department of Justice. While there have been those who have objected to what they see as an intrusion into their private life and unnecessary bureaucracy, the new arrangements will add a further dimension to ensuring children and young people are safer in our care and will assist in changing attitudes within the wider community.

This year will see a federal election take place. The needs of the 2.5 million Australians who are not the beneficiaries of our nation's wealth still, in the main, go unacknowledged. In addition, climate change, drought and bushfires have exposed increasing numbers of disadvantaged people across Australia. The challenge for all of us is to move from our own comfort zone to envisage what it could be like to use our imagination and dream of better outcomes for all.

A vibrant democracy needs a strong community sector committed to high-quality service and advocacy on behalf of those unable to seek redress of their situation on their own. As we move forward, the next 10 years is likely to see the continuation of rapid change and new challenges. During this period we will see many long-serving Anglicare staff retire. Strategies to address this are already being prepared, including new professional development and recruitment policies to ensure the vision and imagination of Anglicare remains.

I express my appreciation and thanks to all those within the church and the community who continue to support us through their prayers, financial support and time. Together we can make a difference in the lives of children, young people and families and give them hope for the future.



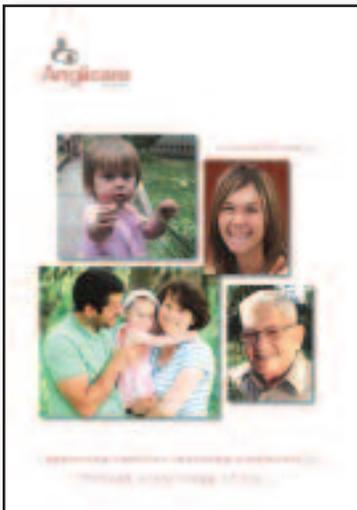
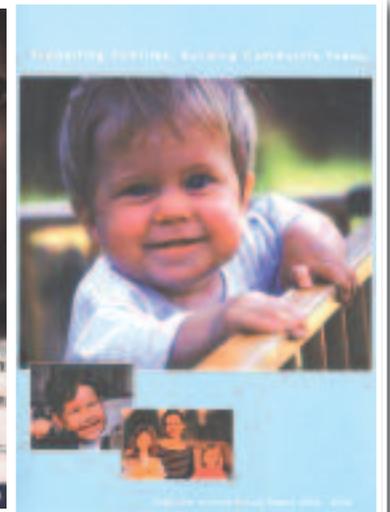
# Celebrating 10 years together

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Over the past 10 years, Anglicare has assisted many thousands of Victorians through the commitment of our volunteers, staff and supporters. Some of our key highlights have included the following:

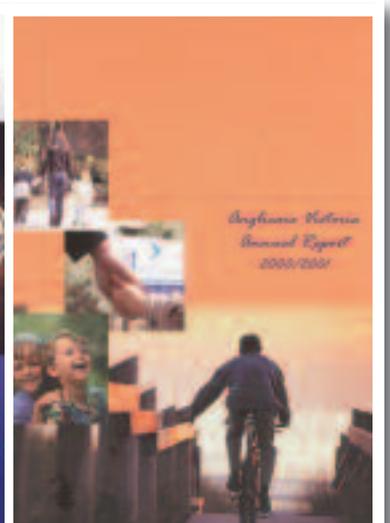
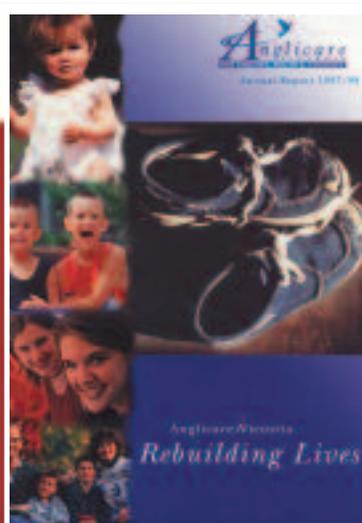
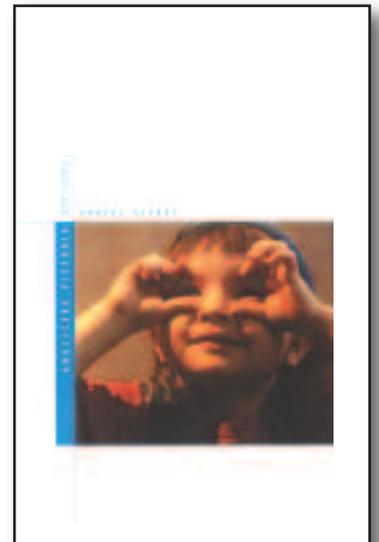
- Since amalgamation, we have invested \$290 million in programs aimed at alleviating hardship and rebuilding lives.
- In 2006/07 a total of 1,708 foster care placements were co-ordinated for children and young people through the dedication and commitment of 455 foster carers. Our carers provided 78,835 days of care in the 06/07 financial year.
- Our volunteer base has grown significantly in the past 10 years. In 2006/07, 1,318 volunteers provided in excess of one million hours of support across all of our programs, including foster care and parish partnerships.
- The establishment of 11 new parish partnerships has expanded our emergency relief work. In 2006/07, Anglicare provided emergency relief, including food and clothing to 14,440 Victorians.
- We are Victoria's largest financial counselling support network. In 2006/07, financial counselling was provided to 6,109 people.
- Our service-reach across Victoria has expanded significantly with new programs established in areas of high need such as Wangaratta, Ballarat, Sunshine and Cranbourne.
- We have supported an average of 1,800 young people each year in youth-specific programs such as counselling, education and training and Out-of-Home Care.
- Our support for families has expanded significantly. Parenting advice and support, provided through programs such as Parentzone parent resource centres, is provided to almost 9,000 people and the number of families taking part in our family services programs has now reached over 4,300.



# Anglicare Today

## 2007 - a snapshot

Staff	650
Volunteers	1,318
Hours of Volunteer support received	1 million plus
Service Sites	50
Annual Budget	\$42 million



# Highlights of our first decade

## 1997

- *The Anglican Welfare Agency Act 1997* proclaimed on 20 May and Anglicare Victoria begins operation on 1 July with John Wilson as inaugural CEO.

- Bishop Andrew Curnow appointed Chairman of the Anglicare Victoria Board on 1 July.

- Official launch of Anglicare Victoria by Governor-General, Sir William Deane, in the presence of Archbishop Keith Rayner on 12 August.

- Contingency units established as part of Anglicare's Out-Of-Home Care program in the northern region. The units provide residential homes within the community to create a secure and stable environment for young people.

## 1998

- First anniversary of Anglicare Victoria – budget \$25 million, 100 programs, 40 separate locations, five regions, 15,000 people helped.

- A new Mission House emergency relief centre in Brunswick Street Fitzroy is officially launched in March.

- Anglicare Men's Violence program receives award from the Attorney-General for its work with men who have been violent.

## 1999

- Federal Government's 'Tough on Drugs' campaign launched at Anglicare Victoria's Head Office, West Melbourne.

- Anglicare's Eastern Youth Services' Meridian program is awarded a Certificate of Merit in the 1999 Australian Violence Prevention Awards.

## 2000

- Dr Ray Cleary appointed CEO of Anglicare Victoria on 1 December.

- Anglicare launches research report - 'Children in Crisis: Trends in Out-Of-Home Care.'

- Partnership established between Anglicare, Werribee Support and Housing Inc., and Bay West Housing to provide counselling to young people at risk of homelessness.

- A new Family alcohol and drug service commences in February from the Knox Office.

- Community Legal Service opened in Gippsland, supported by funding from Commonwealth Attorney-General's Department.

## 2001

- 'Boyd House', a joint initiative between Anglicare and St Mary's Anglican Church, Morwell, opened and dedicated by Bishop Arthur Jones in February.

- Launch of pilot program for men and boys, called Peaceful Warriors, run by Anglicare's Yarra Ranges Family Services.

- Launch of Anglicare's Christmas Appeal by the Victorian Premier, the Hon. Steve Bracks at 101 Collins Street, Melbourne.

- Dr Graeme Blackman appointed Chairman of the Anglicare Victoria Board.

- Former Minister for Community Services, Christine Campbell MP, officially opens Anglicare's 'The Shop' program in Rosebud.

## 2002

- Opening of Lazarus Centre, a joint initiative of St Peter's Eastern Hill, St Paul's Cathedral, The Order of St Lazarus and Anglicare Victoria, providing support for homeless people in Melbourne's CBD.

- Anglicare Victoria's Strategic Directions 2001–2005 officially launched by the Hon. Bronwyn Pike, Minister for Community Services, at Richmond Town Hall.

- Release of Anglicare's research report - 'Families in Crisis: The Changing Face of Victorian Families'.

- Victoria's Anglican Criminal Justice Ministry becomes part of Anglicare Victoria, serving 13 prisons in Victoria.



## 2003

- New partnership with the Diocese of Wangaratta and the appointment of a Community Development Worker.
- Anglicare in Gippsland enters into formal partnership with Kilmany Family Care and the West Gippsland Healthcare Group to provide family support services in west and south Gippsland.
- Anglicare Youth and Family Services co-located on one site in Preston.
- Life-time Anglicare supporter Mr Alec Sewell leaves a generous bequest - a five-acre property in Toolangi and a cash legacy - to develop the property into a retreat facility for disadvantaged families supported by Anglicare.

## 2004

- Launch of new logo, corporate identity and positioning statement: *'Supporting Families, Building Communities'*.
- New parish partnership established at Cranbourne.
- Tenth anniversary of Counterpoint Young Women's Refuge.
- Inaugural 'Dinner with the Angels', major fundraiser in November where 15 chefs from Melbourne's top restaurants donated their time.
- The Minister for Community Services, The Hon. Cheryl Garbutt, launches 'Family Matters', a program providing intensive support to over 200 vulnerable families in Latrobe City.

## 2005

- Volunteers provide an estimated **\$12 million of service during the year.**
- Inaugural Neale G. Molloy Social Justice Lecture on 'Poverty and the Law' delivered by Victorian Law Reform Commissioner, Professor Marcia Neave.
- Communities for Children program launched at Frankston.
- Anglicare Victoria and the Children's Foundation celebrated Children's Day by treating hundreds of children and their carers to a day of fun at Scienceworks and the Melbourne Planetarium.

## 2006

- New Residential Care model implemented.
- Anglicare provides input into the State Government's White Paper, 'Protecting Children: the Next Steps'.
- Anglicare contributes to the development of the State Government's new Strategic Framework and Standards for Family Services.
- New parish partnerships established in Sunshine and Box Hill.
- New Central Office opened in October at 103 Hoddle Street, Collingwood.

## 2007

- Official opening of Anglicare Victoria Yarra Ranges Family Services Centre at Lilydale.
- 'Child FIRST' commences in the Eastern region and a number of new child-protection partnerships in the north and west commence.
- Anglicare signs a Memorandum of Understanding with the Diocese of Ballarat on 7 February, establishing a partnership to deliver services throughout the region.
- Tenth anniversary of Anglicare Victoria - budget \$42 million, over 100 programs, 50 locations, links with four dioceses, 50,000 people helped.

## Making a Difference



*Aileen Highett and her granddaughter Chelsea.*

In response to the growing number of grandparents in the community taking on the care of their grandchildren, Anglicare's Broadmeadows Women's House established the grandparents' playgroup.

Traditional playgroups are less effective for grandparents due to the other mothers being much younger. The group allows grandparents to talk with others who are experiencing similar pressures.

Aileen Highett, who has four children and has raised her 16-year-old grandson since the age of three, has been attending the group over the past year with her four-year-old granddaughter, Chelsea.

*'The group is a great social outlet and I am really enjoying spending time with other people in the same situation and sharing experiences with them. At this stage in life, grandparents who care for their grandchildren need a fair bit of extra support.'*

In the grandparents' playgroup the facilitator is a grandmother herself. Like many of the programs run at the Women's House, these simple activities provide a social outlet for isolated women, improving their lives and their ability to support those in their care.



*Stephen and Denise Campbell with sons, from left, Michael, James, Damien and Jim.*

Like so many of our volunteers, you do not need to spend much time talking with Stephen and Denise Campbell to realise they are very special people - with a real heart for improving the lives of children.

Stephen and Denise have been carers with Anglicare in Gippsland for over 12 years. In that time, they have cared for over 15 children, which included the care of two sisters for the past two-and-a-half years. They are also permanent carers for two boys, Damien and Jim.

Twenty-two-year-old Jim has lived with the family since the age of 10, and Damien, 10, first went to live with the family when he was four years old. Damien has a severe intellectual disability and has recently shifted from a mainstream school to a special school that is more appropriate for his needs.

According to Stephen, the couple have always wanted to get involved in helping disadvantaged children.

*'Over time, the children just become a part of the family and our own boys see them as another brother or sister. Being able to provide these kids with a stable and loving environment is what it is all about.'*

Anglicare is Victoria's largest provider of foster care for children unable to remain living at home. Foster care is available to children who cannot remain in the family home due to issues such as illness, financial difficulty, unemployment, child abuse and/or neglect.



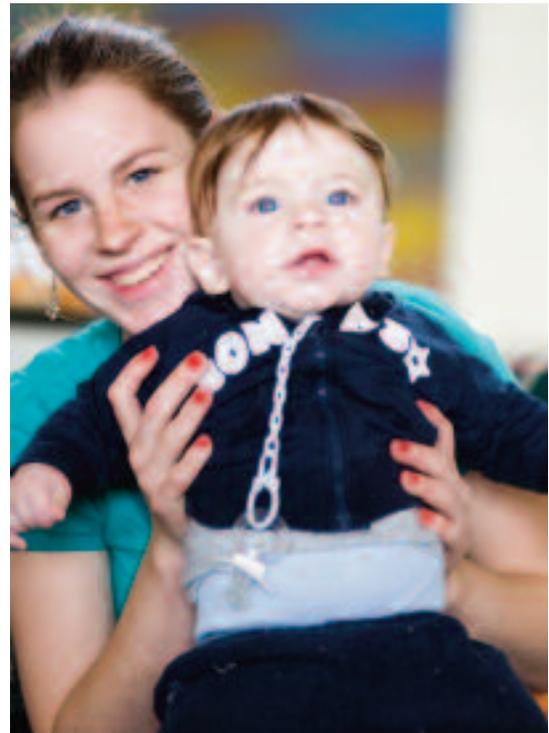
*Devoted mum Isobelle Canon, pictured with her daughter Rachel.*

Mother of five, Isobelle Canon, has been part of Anglicare's Disability Support program in Rosebud since 1999. She has cared for her youngest daughter Rachel for the past 29 years.

*'Without the help of Anglicare I would definitely have burnt out. Rachel's needs are similar to those of a newborn baby and she requires 24-hour care. She was diagnosed with a degenerative condition at the age of four and over the years her condition has worsened. She can now only communicate to us through her eyes.*

*'As I have gotten older I have found it more and more difficult to care for Rach. Anglicare has helped us out in so many ways. They have organised a van so I no longer need to lift Rach in and out of the car for appointments, and have bent over backwards to organise respite for me when things started to get a bit much. I have been a single mum for almost 20 years so have struggled financially with paying for some of Rach's supplies. Anglicare has also helped us out there too.*

*'I couldn't speak more highly of my worker Jan. Nothing is too much trouble for her and I can call her anytime for support. She has never tried to tell me what to do. The first day I met her she made it clear saying, "You are Rachel's mum and you know what is best for her. We are just here to support you in any way you need us.'*



*Abby, with her son William.*

Twenty-year-old Abby is a participant in our Choices program for young parents in Melbourne's west. She is mum to one-year-old William and is expecting her second child in November.

Choices works with young parents to strengthen parenting skills and create nurturing environments for their children. The program caters to couples or singles under the age of 25 who have pre-school aged children or are expecting a baby.

According to Abby, the support she has received through the program has been invaluable.

*'I've been going to the young mums' group since I moved to the area this year. My partner is from here but I don't know anyone so it has been really great to meet the other mums and make friends. William also loves playing with all the other kids.*

*'Cathy, my Anglicare worker, comes around to the house to make sure we are alright. When things have been a bit tight financially Anglicare has also helped out with food parcels, medication for William and money for bus tickets. It also helps to know I have someone there who I can ring any time for advice and support.*

*'I am a bit nervous thinking that in a few months I will have two children, but William has been an absolute angel so I'm sure we will be fine.'*

## Making a Difference



*Emma (left), pictured with Courtney.*

Even though she is a full-time university student and has a part-time job, 19-year-old Emma Banks still takes the time to be part of our Friends of Kids in Care program in Lilydale.

Emma is a 'friend' to 13-year-old Courtney and for the past year has travelled over an hour each week to provide several hours of tutoring.

*'I initially became involved in the program because one of my friends had decided to help out in Anglicare's foster care program. When I finished the training I got a call from Anglicare to say that they had someone in mind who needed a bit of extra help with school and had been through a bit of a hard time. Courtney and I hit it off straight away. As she doesn't have any brothers or sisters, I think she likes to listen to my advice on different things and to talk about what is going on in her life. I help her out with most of her subjects, but particularly science and maths. Courtney doesn't like maths so I think she likes to have someone as a friend as well as someone who will force her to do her maths homework.'*

*'During the school holidays we will often go out together. We also stay in touch by phone and chat on the internet. I really enjoy doing this in my spare time, as not only are you helping people but you are making really good friends too.'*

Anglicare's Friends of Kids in Care program has been supporting foster carers and at-risk families for the past 15 years.



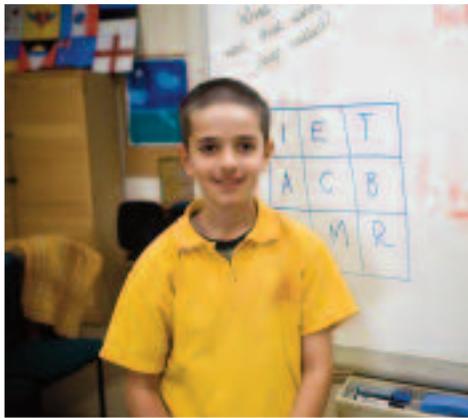
*Staff from Anglicare's Outer East Child FIRST team based in Croydon. From left: Kristin Broberg, Tess Cawse, Margaret Sell, Anna Bourdopoulos and Kellie Hunter.*

In April, Anglicare commenced 'Child FIRST', an information and referral service for families in the local government areas of Knox, Maroondah and Yarra Ranges. 'Child FIRST' was established from the State Government's new *Children, Youth and Families Act* and is a first port of call for the Integrated Family Services (IFS) program.

According to the team leader Kristin Broberg, the program targets families with complex needs, and prioritises services on assessment of vulnerability and need, rather than length of time on a wait-list.

*'It is an aim of the program to identify and provide a timely service to vulnerable families that in the past, may have fallen between the cracks of the Child Protection and Family Services systems. That is, those families who, due to a range of different issues, may be struggling to meet the developmental and wellbeing needs of their children but where there are no significant issues of abuse or neglect. This has been made easier by our new ability to accept referrals from members of the community who may have concerns about the wellbeing of children.'*

'Child FIRST' staff conduct telephone and face-to-face interviews with the family. If required, the family will have an IFS staff member assigned to support them. In consultation with the family, staff will work on developing and implementing a plan to address the family's needs which can range from addressing issues of family violence and/or dysfunction, linking families with community supports around issues such as mental health, as well as assisting families in addressing issues of intergenerational abuse and/or neglect whilst enhancing parenting skills and confidence, and providing emotional and practical support.



Anglicare worker, Judy Murphy, pictured with members of the Glenroy Homework Club.

For the past four years, Anglicare has been working in conjunction with the Anglican Church's Northern Regional Council to provide the Glenroy Homework Club program. The club provides one-on-one and small group assistance to disadvantaged children in Grade 5 and Grade 6 to help them understand and complete their homework.

According to Judy Murphy, a qualified teacher and the club co-ordinator, most of the children who attend come from non-English speaking backgrounds.

'Some parents are not in a position to support their children's learning. We aim to equip the children with the educational and social skills to prepare them for high school. Each two-hour session includes afternoon tea, which enables the kids to mix socially, and an hour of homework. We have found the children to be very open to learning and keen participants. Even when the children have had the day off school they still come to the Homework Club.

The Glenroy Homework Club supports 24 children and takes place every Tuesday and Thursday afternoon with the support of six volunteers from the local community.



Volunteer Cec Lewis

Cec Lewis knows many of the issues facing Anglicare clients, having spent 11 years working for St John's Homes for Boys and Girls.

Since his retirement, Cec has been volunteering with Anglicare's emergency relief program in Lilydale. Two days each week he collects and delivers the bread donated to the program by local bakeries and drives the truck to do pick ups and deliveries for Anglicare's Yarra Ranges Treasure Chest Op Shop.

*'When I do the op shop deliveries I get to see some of the circumstances people are living in. There are definitely a lot of people out there who are really struggling despite their best efforts.'*

*'I would highly recommend volunteering to anyone in the community considering it. I have not only established a new social network, but have made many valuable friendships along the way.'*

According to Lesley Conway, the program's volunteer co-ordinator, it is people like Cec who enable the program to assist so many disadvantaged people in the community.

*'The Op Shop and the emergency relief program are supported by 42 volunteers. It is their combined contributions that enable such a huge program to operate. All our volunteers are links in the chain and are filling a very important need. Their vital role can never be underestimated.'*

# Parish Partnerships

Anglicare is committed to the continued development of communities, particularly through opportunities for local people to come together to provide solutions to local needs. To this end, an obvious partner for Anglicare is the Anglican Church. Formal working agreements have been established with the Dioceses of Melbourne, Gippsland, Wangaratta and Ballarat.

## Diocese of Melbourne

<b>Lazarus Centre, CBD</b> The Lazarus Centre supports homeless people including providing opportunities for showers and laundry use at St Paul's Cathedral and daily breakfast and food supplies at St Peter's, Eastern Hill.	<b>Sudanese Support Service, Eastern Suburbs</b> The Sudanese Support Service assists new immigrants and refugees to integrate into Australian society - through ESL and literacy classes, school tutoring and friendship and life skills groups at St Peter's Box Hill and St Philip's in Box Hill North.	<b>Mission House, Fitzroy</b> Mission House provides emergency relief parcels and baby bundles, an op shop and financial counselling and support services to people living in the Fitzroy high-rise communities.
<b>Dixon House, Clayton</b> Dixon House provides a wide variety of adult training options for newly arrived immigrants aimed at enhancing opportunities and building life skills. Emergency relief and counselling services are also provided.	<b>Parenting Program, Cranbourne</b> Parish and community members are being trained as facilitators to lead parenting skill enhancement groups within the parish and City of Casey.	<b>Emergency Relief Centres</b> Craigieburn, Sunshine, St Albans, Sydenham, Clayton, Fitzroy, Preston, Box Hill and Lilydale.

## Diocese of Ballarat

Commencing in February 2007, our partnership with the Diocese of Ballarat focuses on the Wimmera and Camperdown Deaneries to develop sustainable projects that individual parishes can deliver in their local communities. Staff appointments have been finalised during the latter part of the year to begin this new work.

## Diocese of Gippsland

Anglicare Victoria staff participated in a review of welfare service delivery in the Parish of Wonthaggi/Inverloch during the year. The Parish of Bairnsdale and a number of community and service groups will begin a 'No-Interest Loans Scheme' for people living in East Gippsland communities. Anglicare Victoria will offer and provide the administrative and financial services to operate the scheme.

## Diocese of Wangaratta

A variety of partnership opportunities are being developed across the Diocese in response to local community need:

<b>Emergency Relief Centres</b>	Wangaratta, Albury
<b>Homework Clubs</b>	Bendalla, Wangaratta
<b>Counselling Services</b>	Wodonga, Albury, Shepparton
<b>Parenting Services</b>	Mansfield, Wangaratta, Shepparton
<b>Indigenous Development</b>	Albury, Wodonga
<b>Community Services</b>	Wangaratta, Yarrawonga, Corryong, North Albury, Glenrowan, Shepparton, Wodonga, Alexandria, Numurkah



## Between 1 July 2006 and 30 June 2007

**11,549** people received emergency relief, including food and clothing.

**1,015** homeless people utilised the shower and laundry facilities at Lazarus Centre.

**432** individuals received financial counselling support.

**200** refugees or newly arrived immigrants received support.

**75** children took part in our Breakfast Club programs.

**428** volunteers supported our parish partnership programs.

## During the year ...

- The Adult Education program at Dixon House, which teaches English as a Second Language, completed the year with a presentation ceremony on the 8th December. The ESL classes are attended by people from 32 different non-English speaking countries and have become a significant way in which people discover a sense of belonging to our local community.
- The Sudanese Support program in Box Hill has established a community centre at St Philip's Church where our weekly life skills and Adult Literacy programs operate. This regularly becomes a hub of activity, with the Sudanese community and volunteers all coming together.
- In response to the drought and bushfires, a Rural Community Resource Worker was appointed in the Diocese of Wangarratta to provide support such as counselling, referral and mediation. In addition, Anglicare in Hume has played a major role in advocating on behalf of people in need through the region and working in close partnership with response and recovery programs both regionally and in local government areas.

## Criminal Justice Ministry

The faith communities who make up the Chaplains' Advisory Committee (Anglican Church, Buddhist Council of Victoria, Catholic Church, Greek Orthodox Church, Islamic Council of Victoria, Jewish Chaplaincy Service, Salvation Army and Uniting Church) negotiated a new chaplaincy contract with Corrections Victoria which expanded the Chaplaincy service to Victoria's two new prisons which were opened during the year. This also included the establishment of 'All Faith Chapels' and Chaplains' Offices which will substantially improve facilities for spiritual support for prisoners.

Between July 2006 and June 2007, the Anglican Criminal Justice Ministry provided 3609 hours of chaplaincy. A total of 371 church services were conducted, which were attended by 2517 prisoners.

# Box Hill Area

## Sites at

7-11 Shipley Street  
 Box Hill Vic 3128  
 Ph: 03 9896 6322  
 Fax: 03 9890 8640

Estimated population in service area	858,984
Staffing	79
Service Sites	1
	8 accommodation facilities
Annual Budget	\$4.7 million

## Program summary

	Box Hill
Adolescent Community Placement	•
Adolescent support	•
Crisis accommodation for homeless youth	•
Family violence support	•
Financial counselling	•
Foster care	•
Residential Care	•
Youth and family counselling	•
Youth mediation	•

## Between 1 July 2006 and 30 June 2007

**416** foster care placements were provided to children.

**71** foster carers supported our foster care program.

**86** volunteers provided in excess of 1,680 hours of voluntary support throughout the year.

**250** young people were assisted through education, training, mediation, youth counselling and supported accommodation.

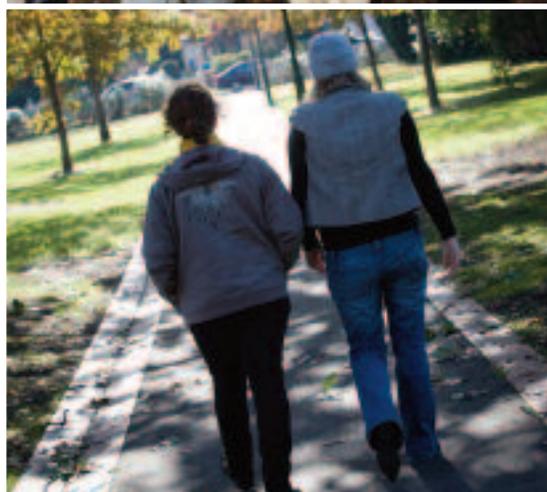
**18** young people were supported through residential care.

**50** families took part in family services programs.

**150** people were assisted through family violence programs.

**125** people were provided with emergency relief.

**229** people were supported through financial counselling.





## During the year ...

- As part of the Anglicare-wide redevelopment of Residential Care, our Residential Care program has now earned the title of a 'therapeutic service'. A new structure, including unit supervisors and improved award conditions for direct care staff, has greatly enhanced the care and support young people receive.
- A young man placed in our Adolescent Community Placement program was awarded one of 18 'Youth off the Streets' national scholarships to assist with his ongoing tertiary studies.
- The Springboard Crisis Accommodation program has continued to address the needs of homeless young people aged 16-22 years by providing accommodation, support and referral to 150 young people over the past 12 months. Young people have been able to access more secure accommodation options as well as address issues such as education, health, and access to counselling services.
- After 10 years of creative endeavours in the area of adolescent violence, the Meridian Youth and Family Counselling program's '*Breaking the Cycle*' leaders' manual has been completed and is in the final stages of production.
- Year 9 students from Canterbury Girls' Secondary College completed a number of paintings for the children's room at the Box Hill Office as part of their studies.
- The Anglican Parish of Box Hill continues to provide much-needed ongoing support for families through their regular donations of food to our financial counselling program.

# Broadmeadows Area

Estimated population in service area	335,115
Staffing	49
Service Sites	4
Annual Budget	\$2 million

## Sites at

**Broadmeadows**  
32 Railway Crescent  
Broadmeadows Vic 3047  
Ph: 03 9301 5200  
Fax: 03 9351 1232

**Broadmeadows Women's  
Community House**  
PO Box 258  
Dallas 3047  
Ph: 03 9309 9433  
Fax: 03 9302 4039

**Craigieburn**  
33 Craigieburn Rd  
Craigieburn Vic 3064  
Ph: 03 9333 8380  
Fax: 03 9333 8385

**Lalor**  
8 Hurtle Street  
Lalor Vic 3075  
Ph: 03 9465 0322  
Fax: 03 9464 1887

## Program summary

	Broadmeadows	Craigieburn	Lalor
Family camps	•		
Family/in-home support	•	•	•
Family violence support	•		•
Foster care	•	•	
Multicultural support groups	•	•	•
Parent education	•	•	•

## Between 1 July 2006 and 30 June 2007

**287** foster care placements were co-ordinated.

**30** foster carers supported our foster care program.

**942** families received assistance through family services programs.

**1,247** people were assisted with parenting advice and support.

**246** people were provided with emergency relief, including food and clothing.

**63** refugees or newly arrived immigrants received support services.

**287** people were supported through programs targeting family violence.

**80** young people were supported through education, training, supported accommodation and youth counselling.





## During the year ...

- The federally-funded REACh program (Responding Early Assisting Children) has enabled Northern Region Foster Care - Broadmeadows to provide a more comprehensive service to vulnerable families referred to voluntary respite care. The program is targeted to families of children 0-12 years living in the Broadmeadows area, with particular focus on early intervention.
- The Gymbus, a double-decker bus full of play equipment and modified gym equipment, provided exciting school holiday fun for families of the Broadmeadows Women's Community House and Broadmeadows Family Services when it came to visit the house. The activity was designed to introduce new and isolated families to our service as well as offer an opportunity for mums and children to play, discover something new and interact.
- Renowned Aboriginal singer-songwriter Kutcha Edwards visited Anglicare in Broadmeadows in May to meet Karen, an Anglicare client who had grown up in Out-of-Home Care. After the meeting, Kutcha wrote a song with the words from Karen's poetry. He returned the following week with portable recording equipment and put the song together with Karen. The song will feature on a future album.
- A therapeutic art group was developed at Plenty Valley Family Services during the year. This group uses creative arts to support women who have experienced trauma in their lives. Women who attended the group reported that this group was life changing. They stated that it helped improve their relationships with their children, assisted in their connection with community, increased their confidence and created an opportunity to explore the impact of past trauma.
- The Whittlesea Integrated Family Services program was established this year, directly connected to 'Child FIRST'. Plenty Valley Family Services has also been involved in promoting the integrated family service system throughout the City of Whittlesea.

# Frankston Area

Estimated population in service area	557,345
Staffing	64
Service Sites	4
Annual Budget	\$5.3 million

## Sites at

**Cranbourne**  
38 Bakewell Street  
Cranbourne Vic 3977  
Ph: 03 5995 0866  
Fax: 03 5996 5859

**Elsternwick**  
(in operation until 30 June 2007)

**Frankston**  
51 Playne Street  
Frankston Vic 3199  
Ph: 03 9783 4888  
Fax: 03 9783 4899

**Rosebud**  
1161 Point Nepean Road  
Rosebud Vic 3939  
Ph: 03 5982 2586  
Fax: 03 5986 5470

## Program summary

	Cranbourne	Elsternwick	Frankston	Rosebud
Adolescent Community Placement		•		
Adolescent support	•	•		
Communities for Children			•	
Disability support	•		•	•
Family counselling			•	•
Family/in-home support			•	•
Family violence support			•	•
Foster care		•		
Multicultural support groups			•	•
Parent education	•		•	•
Strengthening families			•	•
Youth mentoring		•		

## Between 1 July 2006 and 30 June 2007

**263** people were assisted through disability programs.

**1,654** people were provided with parenting support and advice.

**430** people were provided with emergency relief, including food and clothing.

**147** volunteers supported programs, providing a total of 11,986 hours of assistance.

**1,405** families received support through family services programs.





## During the year ...

- The Working Together Strategy (of which Anglicare Victoria is a representative) hosted a forum for professionals showcasing several innovative approaches to dealing with violence between young people and family members in the home. The forum inspired several agencies to initiate a program in the area to assist families with this problem.
- The Family Solutions program commenced in February from Innovations funding for the Mornington Peninsula. The program is delivered by Anglicare, Good Shepherd and Oz Child. The program has been implemented very successfully thanks to the strong commitment of all the agencies to working in partnership and delivering quality outcomes for clients.
- The Frankston Integrated Family Services partnership model was showcased during the year through regional forums and presentations to DHS Senior Central staff to the ACT Government in Canberra, the Principal Child Protection Practitioner and the Child Safety Commissioner.
- Pam Roolker (acting team leader, FIFS) was awarded the NAIDOC Community Award – Non Indigenous Worker within the Frankston and Mornington Peninsula Catchment in June. Pam is highly regarded within the Indigenous community and her commitment to Aboriginal children, their families and the broader community is valued and respected.
- Communities for Children – an eight-page 'wrap' attached to the local Leader newspaper was distributed to 14,000 homes highlighting the activities of the Communities for Children initiatives available to families in Frankston. This was an excellent example of the co-ordinated approach between community, CSOs and local and federal governments.

# Gippsland Area

Estimated population in service area	167,165
Staffing	117
Service Sites	5
Annual Budget	\$6.3 million

## Sites at

### Bairnsdale

83 Main Street  
Bairnsdale Vic 3875  
Ph: 03 5152 1213  
Fax: 03 5152 1198

### Leongatha

8 Bruce Street  
Leongatha Vic 3953  
Ph: 03 5662 4561  
Fax: 03 5562 4548

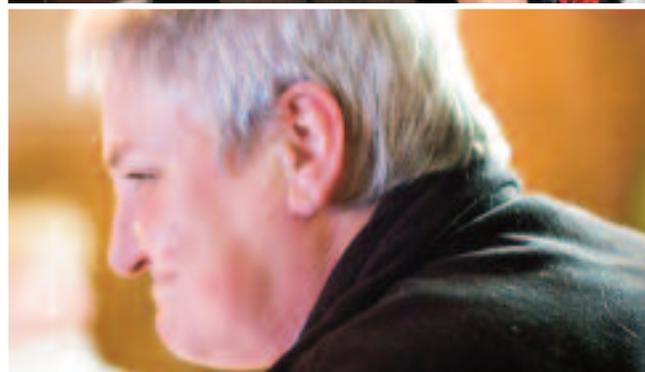
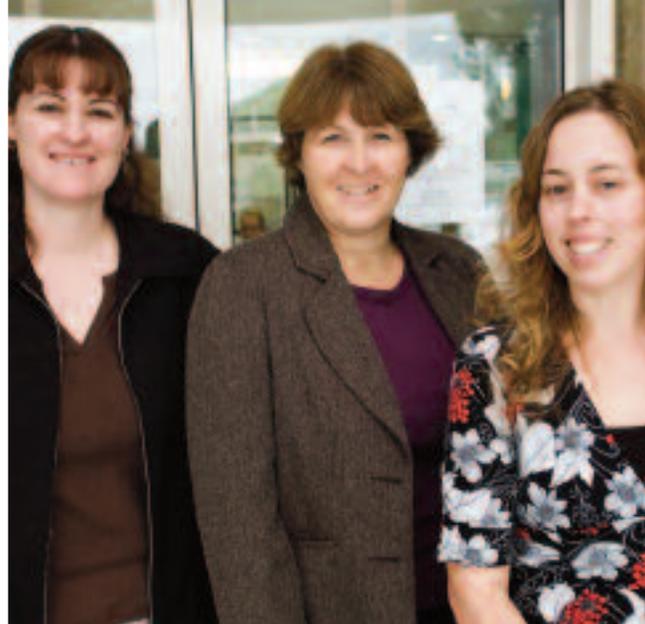
### Morwell

65 Church Street  
Morwell Vic 3840  
Ph: 03 5133 9998  
Fax: 03 5133 9601

### Warragul

Suite 2, 3 Barkly Street  
Warragul Vic 3820  
Ph: 03 5622 2810  
Fax: 03 5622 1610

162 Commercial Road,  
Morwell Vic 3840  
Ph: 03 5135 9555  
Fax: 03 5135 9595



## Program summary

	Bairnsdale	Leongatha	Morwell	Warragul	Traralgon
Camping & respite			•		
Children's contact centre			•		
Community development & parish liaison	•	•	•	•	
Disability support	•	•	•	•	
Families First	•	•	•	•	
Family Options	•	•	•	•	
Financial counselling	•	•	•	•	
Foster care		•	•	•	
Friends for Kids			•		
Gamblers help	•	•	•	•	
Gippsland Community Legal Service	•	•	•	•	
Indigenous support programs		•			
Integrated family services		•	•	•	
Kid's biz after school and vacation care			•		•
Latrobe Valley Rights Centre	•	•	•	•	
No-interest loans scheme		•	•	•	
Parentzone	•		•		
Permanent care & adoption	•	•	•	•	
Victims Assistance Program	•	•	•	•	
Youth justice group conferencing	•	•	•	•	



### Between 1 July 2006 and 30 June 2007

**261** foster care placements were co-ordinated.

**59** foster carers supported our foster care program.

**2,500** people were supported through financial counselling.

**400** children were provided with childcare and after school care.

**393** families were supported through family services programs.

**3,163** people were provided with legal advice, casework and community education.

**450** victims of crime received support services.

### During the year ...

- Our Gippsland area has recently restructured to form two areas, made up of South-West Gippsland (Baw Baw, South Gippsland and Bass Coast Shires) and Central-East Gippsland (Latrobe City, Wellington and East Gippsland Shires). The new area structure has increased our capacity to advocate, network and develop partnerships in local areas.
- The Hon. Daniel Andrews MP, visited Anglicare Gippsland to talk with problem gambling counsellors and financial counsellors. The Minister asked staff a range of questions in relation to the programs and how client needs are better met through an integrated approach between problem gambling and financial counselling programs.
- The Harmony Day mural located at the Justice Precinct at Morwell was officially launched by Lisa Proctor, Mayor of the City of Latrobe, and Brendan Jenkins MLA for Morwell, in October 2006. The project, which was developed by the Gamblers Help Community Outreach team, involved local schools each producing a panel of artwork on the theme of cultural harmony. Each panel was then integrated to form a major art piece that has been permanently displayed in the foyer of the Morwell Court complex.
- Ms Nicole LeSage, from our Latrobe Koori Youth Justice program, was honoured with an Indigenous Community Justice Award. The award, presented by the Attorney-General Rob Hulls, recognised Nicole's outstanding contribution toward improved social justice for the Gippsland Koori community.
- The Minister for Community Services, Gavin Jennings, launched the South Coast Child and Family Services Innovations program in Leongatha in June 2007. Anglicare Victoria is a partner in this family support program, along with Davey House and Berry Street, with Kilmany Uniting Care as the lead agency.

# Knox Area

Estimated population in service area	412,000
Staffing	51
Service Sites	2
Annual Budget	\$3.8 million

## Sites at

### Bayswater

666 Mountain Highway  
Bayswater Vic 3153  
Ph: 03 9721 3688  
Fax: 03 9720 3698

### Croydon

22 Croydon Road  
Croydon Vic 3136  
Ph: 03 9725 1622  
Fax: 03 9723 7308

## Program summary

	Bayswater	Croydon
Adolescent support	•	
Alcohol/drug counselling	•	
'ChildFIRST'		•
Disability placement	•	
Family violence support	•	
Foster care		•
Integrated family services	•	•
Parent education	•	•



## Between 1 July 2006 and 30 June 2007

**12,647** days of foster care were provided to 66 children in care.

**610** people were supported with treatment and prevention programs for drug and alcohol related issues.

**829** families were supported through family services programs.

**1,355** parents and 684 professionals were provided with parenting advice and support.

**136** volunteers supported all programs, providing a total of 10,400 hours of assistance.

**174** people were provided with emergency relief, including food and clothing.



## During the year ...

- In addition to the annual camp, the disability program organised a weekend away to Phillip Island for a group of four young adults with an intellectual disability. This enabled the program to provide a fun weekend away, tailored to meet the specific needs of the adults who were all of similar abilities and interests.
- The Anglicare Greater Eastern Drug and Alcohol Service (AGEnDAS) received a quality accreditation for outstanding quality management. AGEnDAS provides counselling, support, education, information and consultation to individuals and families impacted by problematic substance use.
- Our Croydon Office underwent renovations during the year to allow for the location of the Outer East 'Child FIRST' (Family Information, Referral, Support Team). This team provides a referral and Information point for families in Maroondah, Knox and Yarra Ranges.
- 'Fathering after Separation' was run in conjunction with Relationships Australia. Separation brings many difficult issues, particularly when there is hostility between the parents. Our focus on the best interests of the child helped men to concentrate on their relationships with their children.
- A number of parent support groups were conducted during the year for parents and caregivers who are living with a person who is using alcohol and/or drugs. Support and behaviour change provided parents with an opportunity to learn new techniques and share personal experiences with others who are living with similar situations and difficulties.

# Preston Area

Estimated population in service area	263,364
Staffing	79
Service Sites	2
Annual Budget	\$4.9 million

## Sites at

### Preston

239 Murray Road  
Preston Vic 3072  
Ph: 03 8470 9999  
Fax: 03 9471 0859

### Glenroy

32 Widford Street  
Glenroy Vic 3046  
Ph: 03 9306 0000  
Fax: 03 9306 6307

## Program summary

	Preston	Glenroy
Adolescent Community Placement	•	
Adolescent residential care	•	
Adolescent support	•	•
Alcohol/drug counselling	•	
Crisis accommodation for homeless youth	•	
Disability support	•	
Education and training		•
Family counselling	•	
Family/in-home support	•	
Financial counselling	•	
Foster care	•	
Homework Club		•
Multicultural support groups	•	•
Parent education	•	
Youth activity service		•
Youth mediation	•	
Young women's refuge	•	



## Between 1 July 2006 and 30 June 2007

**116** foster care placements were co-ordinated.

**55** caregivers supported our foster care programs, providing a total of 10,127 days of care.

**57** young people were supported through residential care and adolescent community placement.

**46** people received support with treatment and prevention programs for drug and alcohol issues.

**1,934** people were provided with parenting advice and support.

**1,290** people took part in financial counselling.

**45** people were assisted with services targeting refugees and newly arrived immigrants.



## During the year ...

- A 13-year-old boy, who has been in care since he was two months old, has moved in to live with his uncle with assistance from the adolescent support service, which provides support, respite care and access to brokerage funds.
- Nine young people from Anglicare's lead tenant and Adolescent Community Placement program were given a chance to have a 'family' holiday in January when they visited Tasmania with staff. The group travelled on the Spirit of Tasmania, visited Hobart, Port Arthur and the Cadbury factory, and went walking and canoeing at Cradle Mountain before flying back to Melbourne. The trip enabled the young people to share in some experiences many have never had previously.
- In light of the redevelopment of Home-Based Care, the HBC and CASS program (adolescent foster care) in Preston were integrated under one manager. This will ensure a greater level of specialised support and management for adolescent Out-of-Home Care services.
- The redeveloped Northern Residential Care program has seen the achievement of all targets, the recruitment of staff to all vacant positions and an improved relationship with the Department of Human Services.
- Workshops that captured the interest of professionals and parents alike, were organised by the staff of Preston Parentzone in June. A one-day seminar run by Ruth Schmidt Neven, a child psychotherapist from the Camberwell Centre for Child and Family Development, was attended by over 35 social workers and welfare workers. The focus of the day was understanding the meaning behind children's behaviour. Following this, a two-hour seminar on the same theme was run by Ms Schmidt Neven for approximately 40 parents at the Northcote Town Hall.

# Werribee Area

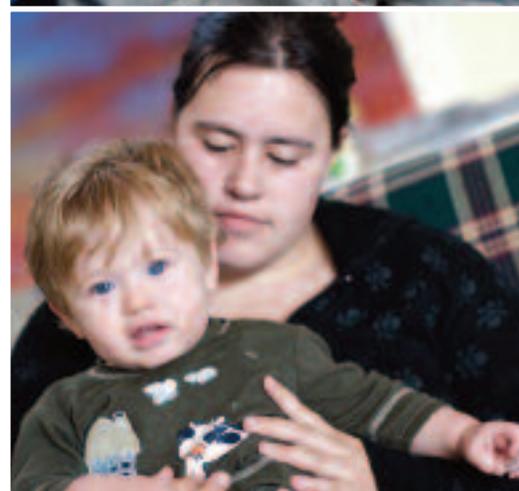
Estimated population in service area	150,253
Staffing	55
Service Sites	2
Annual Budget	\$3.1 million

## Sites at

<b>Werribee</b>	<b>Yarraville</b>
2 Market Road	41 Somerville Road
Werribee Vic 3030	Yarraville Vic 3013
Ph: 03 9731 2500	Ph: 03 9396 7400
Fax: 03 9741 0542	Fax: 03 9689 6110

## Program summary

	Werribee	Yarraville
Adolescent specialist support	•	
Adoption and permanent care		•
Alcohol/drug counselling	•	
Family services	•	
Financial counselling	•	•
Foster care		•
Kinship support		•
Sexual assault services	•	
Young parent education and support (Choices)		•
Youth counselling and support services	•	



## Between 1 July 2006 and 30 June 2007

**121** foster care placements were co-ordinated.

**22** adoption and permanent care placements were co-ordinated.

**109** foster carers provided care in their homes.

**1,052** people received support through financial counselling.

**126** young people were supported through youth counselling and sexual assault counselling.

**116** volunteers supported all programs.

**55** young parents were supported through the Choices program.



## During the year ...

- Wyndham City Council continued to make a significant contribution to the youth counselling service at Werribee. This has included funding for two full-time positions for the youth counselling service and the 'Garage Project', a local youth drop in centre.
- A financial counselling service was established in Sunshine and is run in partnership with the Anglican parish. The service operates from an op shop called 'Goss 'n' Shop' in the heart of Sunshine. It has been welcomed by many people in the area who were seeking financial assistance but were previously unable to access an appropriate service.
- Our Kinship service plays a lead role in convening a statewide kinship network. This network is attended by workers in kinship programs across the state, sharing practice and ideas and experiences, as well as discussing ways to further profile kinship support.
- The Adolescent Specialist Support Service continued to co-ordinate a holiday program for young people at risk. It operates during school holidays and is well attended by many young people who would not normally participate in programs. Activities have included swimming with dolphins, surfing at Anglesea and gold-class movies, which were organised to build young people's self-esteem and confidence, and enhance communication skills.
- Anglicare Victoria has been successful in obtaining funding to enhance its family services team in Wyndham. This additional funding has been provided by the Department of Human Services to provide intensive family support to vulnerable families in the City of Wyndham.

# Yarra Ranges Area

Estimated population in service area	143,228
Staffing	75
Volunteers	200
Service Sites	3
Annual Budget	\$3.6 million

## Sites at

### Healesville

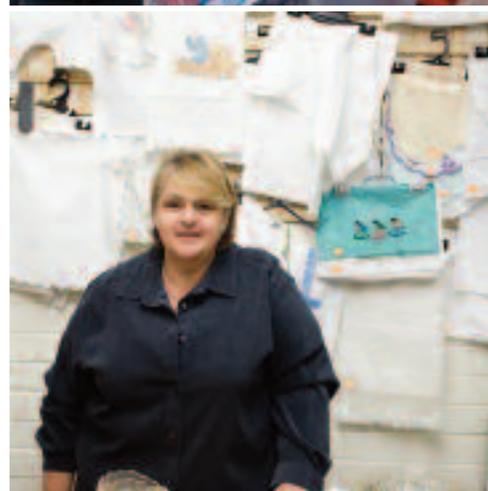
282–284 Maroondah Highway  
Healesville Vic 3777  
Ph: 03 5962 3255  
Fax: 03 5962 3244

### Lilydale

47–51 Castella Street  
Lilydale Vic 3140  
Ph: 03 9735 4188  
Fax: 03 9735 5782

## Program summary

	Healesville	Lilydale
Alcohol/drug counselling	•	•
Family and individual counselling	•	•
Family/in home support	•	•
Family violence support		•
Financial counselling	•	•
Emergency Relief		•
Foster care	•	•
Friends volunteer support	•	•
Groupwork	•	•
Indigenous juvenile justice program	•	•
Integrated family services (Innovations)	•	•
Men and Boys program	•	•
Op shop		•
Parent education	•	•



## Between 1 July 2006 and 30 June 2007

**441** foster care placements were co-ordinated with the support of 88 caregivers.

**1,165** people were provided with parenting advice and support.

**117** men took part in programs targeting family violence.

**1,561** people were provided with emergency relief, including food and clothing.

**606** people received financial counselling support.

**460** families were supported through family services programs.

**236** volunteers supported all programs.



## During the year ...

- The opening of the Yarra Ranges Family Centre redevelopment, by the Hon. James Merlino MP, took place in April with a Blessing and Dedication by the Archbishop of Melbourne, Dr Philip Freier. The Lilydale site provides comfortable accommodation for 60 staff and is the base for over 200 volunteers. The facility incorporates three excellent training rooms which are available to Anglicare programs and to organisations and members of the local Yarra Ranges community.

- During the past year the general volunteer pool at Yarra Ranges has increased by 50 per cent. The Treasure Chest Opportunity Shop now has 32 volunteers. The shop expanded in December to enable the sale of second-hand furniture with gross income for the year exceeding \$100,000. Our volunteer 'Friends' of Kids in Care travelled 30,000 kilometres to support children in foster care or to prevent foster care placements, and counselling 'interns' provided over 600 hours of counselling to Anglicare clients.

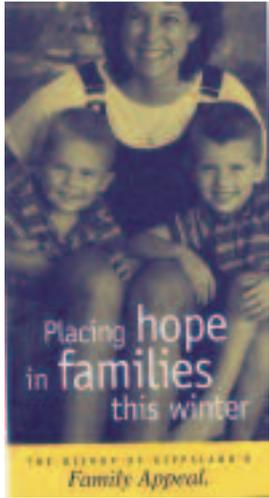
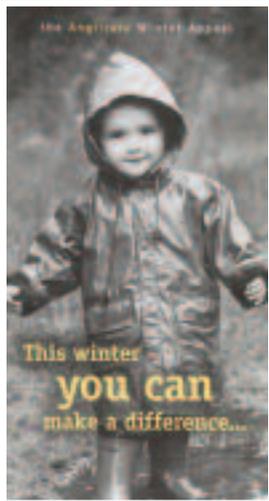
- The Men's and Boys' program ran a trial 'Shed' project. The men and boys built two small row boats which were launched at Lilydale Lake as part of the Anglicare Victoria 10-year celebrations.

- Lilydale foster carer Ron Mullen received an Order of Australia Medal for services to foster care. Ron has been providing foster care for over 12 years.

- The development of START (Short Term Assessment and Response Team) in the Yarra Ranges Family Services program was able to eliminate waiting lists. This response to vulnerable families resulted in all families receiving an active service response and was successful in reducing notifications and re-notifications to the Department of Human Services Protective Services.



*From Left; Chairman, Dr Graeme Blackman, CEO, Dr Ray Cleary, Yarra Ranges Area Manager, Marg Kearsley and Archbishop Dr Philip Freier at the official opening.*



## Fundraising

Anglicare Victoria is built upon the support and generosity received from many loyal supporters that enables us to undertake our work with vulnerable children, young people and families.

There was a 6.2 per cent increase in donations made to our four public appeals during the year. Once again it was pleasing to see a number of new donors coming on board. We welcome them and look forward to a long and mutually rewarding relationship.

With the ongoing water crisis, we responded to the needs of families and individuals in the state's rural areas by launching a Water Relief Appeal. We received a very positive response from our donors, raising almost \$100,000 and providing much-needed relief to those living in areas most affected by the drought.

We were very fortunate to have the support of many individuals and organisations selling Christmas cards and angel merchandise on our behalf. A special thank you to the staff from Bunnings and Bi-Lo who assisted with the sale of our angel merchandise throughout their stores.

Through the support of 101 Collins Street, we were able to provide toys and food hampers at Christmas, and through the support of Federation Square, we worked with primary schools to help them celebrate Christmas and raise valuable funds for our work.

Another relationship we are extremely proud of is our partnership with the Friends of Anglicare Victoria. Their contribution through the Friends Wine Club, public-speaking engagements and support with our events, provides a valuable community service.

Philanthropic trusts and foundations were supportive again in 2006/07 and we have acknowledged their contribution in the Major Contributors page of this report, along with other organisations who have made a significant contribution.

Similarly, we appreciate the continued support of the former St John's Children's Foundation, the Community Services Trust, the Trustees of the Hindson Trust and the Opportunity Youth Services Trust.

The 'Dinner with the Angels' event, which was held in November at the Grand Hyatt Melbourne, again received the support of many individuals and organisations.

Regular giving is another effective way to help us to continue our work with those in need. Our regular giving program, Care Partners, provides donors with the opportunity to choose to support specific areas of our work.

On behalf of all our staff and clients we thank the individuals, families, philanthropic trusts and foundations, community groups, businesses, schools, churches, auxiliaries and other organisations who provided support to us in 2006/07.

# Anglicare Victoria Board

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Dr Graeme Blackman (Chairman)  
Mr Peter Horsburgh (Deputy Chairman)  
Mrs Beth Delzoppo OAM (Board Secretary)  
Dr Barbara Fary OAM  
Mr Andrew Guy  
The Reverend Barry Martin AM  
Ms Sue McCarthy

Ms Liz Prideaux  
Dr Winsome Roberts  
Mr David Stewart  
Mr Richard Tudor  
Mr Gary Underwood (until April 2007)  
Ms Angie Were



Back row: Mr David Stewart, Mr Richard Tudor, Mr Peter Horsburgh, Dr Graeme Blackman, Revd Barry Martin AM  
Front Row: Dr Barbara Fary OAM, Ms Liz Prideaux, Ms Angie Were, Mrs Beth Delzoppo OAM, Ms Sue McCarthy  
Absent: Mr Andrew Guy, Dr Winsome Roberts

## Board Committees

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### ● Audit Committee

Ms Sue McCarthy (Chair)  
Mr Chris Baring-Gould  
Ms Jane Harvey  
Mr David Stewart

### ● Ethics Committee

Associate Professor Ruth Webber (Chair)  
Mrs Thelma Castles  
The Reverend Dr Helen Granowski  
Dr Clem Gruen  
Ms Margaret Harrison  
Dr Suzanne Hood  
Dr Cas O'Neill  
Ms Jane Sullivan  
Ms Jenny Potten  
Dr Con Tsingas  
Ms Angie Were

### ● Finance Committee

Mr Andrew Guy (Chair)  
Mr Chris Baring-Gould  
Dr Graeme Blackman  
Mr John Blewonski  
Dr Ray Cleary  
Mr Peter Horsburgh  
Ms Sue McCarthy  
Mr David Stewart  
Mr Gary Underwood (until April 2007)

### ● Friends Committee

Ms Liz Prideaux (President)  
Mr John Blewonski  
Mr Malcolm Boyce  
Mrs Jenny Disney  
Mr Dennis Sherwell  
Mr Ian Smith  
Ms Katrina Southwood

### ● Social Policy and Research Committee

Dr Winsome Roberts (Chair)  
Dr Ray Cleary  
Mrs Beth Delzoppo OAM  
Dr Barbara Fary OAM  
The Reverend Barry Martin AM  
Ms Jenny Potten  
Dr Con Tsingas  
Ms Angie Were

## Senior Management Team

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- Dr Ray Cleary

Chief Executive Officer

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- Mr Chris Baring-Gould

Chief Financial Officer

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- Mr John Blewonski

Deputy Chief Executive Officer

Corporate Services

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- Ms Marg Chipperfield

General Manager Placement and Support

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- Fr Michael Hopkins

General Manager Parish Partnerships and Community Development

---

- Ms Wendy Pascoe

Executive Assistant

---

- Ms Rosie Pizzi

General Manager Family Services

---

- Ms Jenny Potten

Deputy Chief Executive Officer

Community Services

---

- Mr David Sandison

General Manager Leadership Training and Organisational Development

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From left: John Blewonski, Dr Ray Cleary, Rosie Pizzi, Marg Chipperfield, Wendy Pascoe, Chris Baring-Gould, Fr Michael Hopkins, David Sandison  
Absent: Jenny Potten

## Council

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The Most Reverend Dr Philip Freier (President)

The Reverend Dr Stephen Ames

Mrs Helen Baddeley

Mr Chris Baring-Gould

Dr Graeme Blackman

Mr Malcolm Boyce

Archdeacon Keith Brice

Mrs Beryl Camp

The Reverend Bruce Charles

Mr Ron Clark

The Reverend Barbara Colliver

Ms Beryl Coombe

Dr Denise Cooper-Clarke

Ms Marjorie Cummins

Mrs Beth Delzoppo OAM

Mrs Jenny Disney

The Right Reverend David Farrer

Dr Barbara Fary OAM

Mr Ian Foster

The Reverend Cecilia Francis

Ms Jacqueline Gleeson

Ms Lillian Harrington

The Reverend Margaret Hartley

Mr Peter Horsburgh

The Right Reverend Michael Hough

The Right Reverend Philip Huggins

Ms Bev Lacock

The Reverend Barry Martin AM

Ms Sue McCarthy

The Reverend Rachael McDougall

The Right Reverend John McIntyre

The Reverend Murray Morton

The Venerable Robert Newton

Archdeacon Andrew Oddy

Ms Heather Pearson

Ms Jenny Potten

The Venerable David Powys

Ms Liz Prideaux

Mr Colin Reilly

Dr Winsome Roberts

Mr Ian Smith

The Reverend Stuart Soley

Mr Richard Tudor

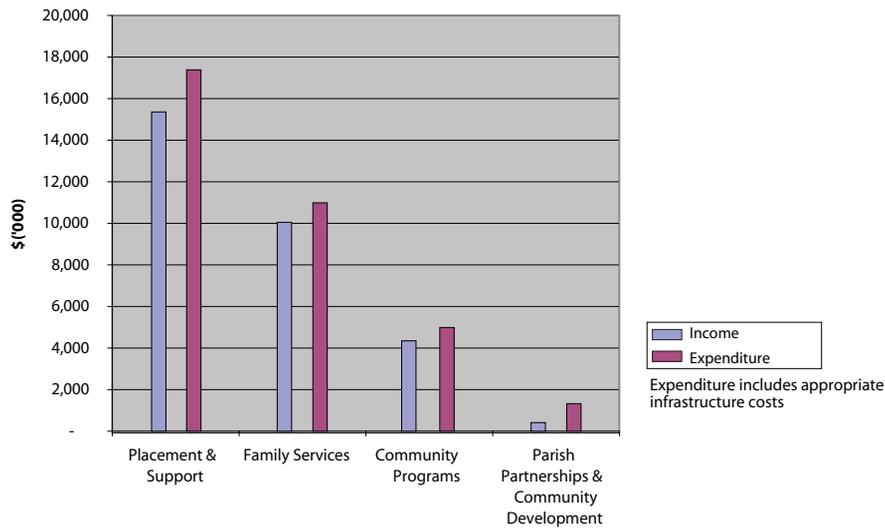
Ms Angie Were

Mr David Woods

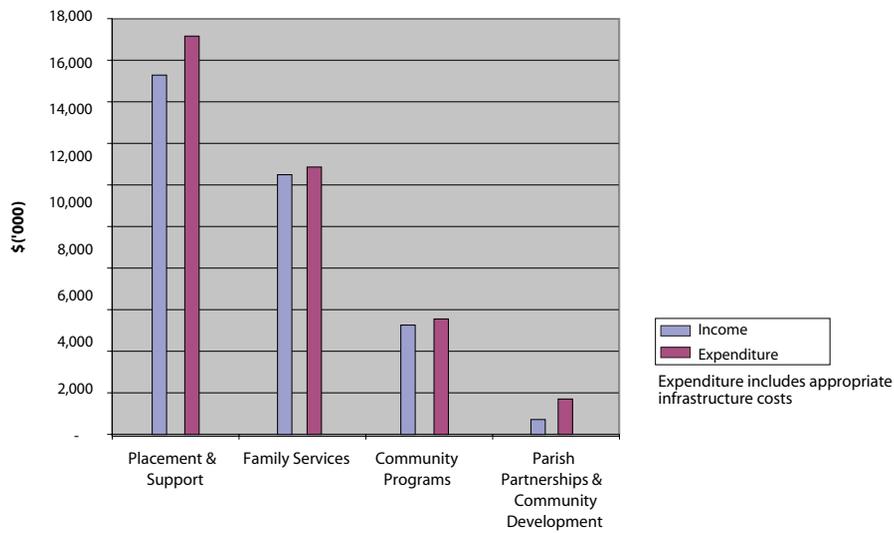
## INCOME STATEMENT

	2007 \$'000's	2006 \$'000's
<b>Revenue and Income</b>		
<b>Government funds and client fees</b>		
State government funding	29,399	28,030
Commonwealth government funding	2,137	1,958
Local government funding	504	430
Client & other fees	1,195	739
<b>Funds raised by Anglicare Victoria</b>		
Tied fundraising income	1,317	4,095
Untied fundraising income	2,283	2,200
Bequests	855	774
Net investment income	2,593	2,078
Net gain on sale of property & investments	3,128	2,737
<b>Total Revenue and Income</b>	<b>43,411</b>	<b>43,041</b>
<b>Expenditure</b>		
<b>Services provided to children, young people &amp; families</b>		
Placement & support	17,068	17,384
Family services	11,479	10,994
Community programs	4,942	4,982
Parish partnerships & community development	1,490	1,334
<b>Infrastructure, support and governance costs</b>		
Quality assurance, audit & other legislative compliance costs	231	176
Property (rents & maintenance), vehicles & technology infrastructure	1,359	1,218
<b>Staff wellbeing, advocacy and community relations</b>		
Investment in staff development and training	282	349
Research and advocacy	291	345
Building relationships with community, schools, parishes and media	1,790	1,567
<b>Other</b>		
Grant to Anglicare Victoria Childrens Foundation	4,007	-
Write down of property	-	162
<b>Total Expenditure</b>	<b>42,939</b>	<b>38,511</b>
<b>Surplus for the year</b>	<b>472</b>	<b>4,530</b>
Represented by:		
<b>Operating activities</b>		
Provision of direct services to children, young people and families, including infrastructure and support services	(5,075)	(6,634)
<b>Non-operating activity</b>		
Impairment of property	-	(162)
<b>Anglicare Victoria's contribution of resources</b>		
Net gain on sale of property and investments	3,128	2,737
Net fundraising income	2,978	5,737
Net investment income	2,593	2,078
Bequests received	855	774
Grant to Anglicare Victoria Childrens Foundation	(4,007)	-
<b>Surplus for the year</b>	<b>472</b>	<b>4,530</b>

### Comparison of Service Delivery in 2006



### Comparison of Service Delivery in 2007



A full set of the audited Anglicare Victoria accounts will be made available on request.

#### Our Mission

The Agency exists to create a more just society by expressing God's love through service, education and advocacy.

#### Our Vision

Anglicare Victoria exists to resource and empower children, young people and families to achieve their full potential through the promotion of social justice, the strengthening of local communities and the provision of quality innovative services.

# Major Contributors

The Board, management and into saff of Anglicare Victoria are extremely grateful to all our donors for their ongoing support.

Alfred Edments Estate  
All Saints Anglican Parish, Rosebud  
All Saints Anglican Parish, Clayton  
Altona- Laverton Council of Churches  
Amelia Eliza Holland Trust  
Andrews Foundation  
Anglican Diocese of Gippsland  
Anglican Diocese of Melbourne  
Anglican Diocese of Wangaratta  
Anglican Parish of St Andrew's, Brighton  
Anglican Parish of Clifton Hill/North Fitzroy  
Anglican Parish of St James', Dandenong  
Anglican Parish of St John's, Diamond Creek  
Anglican Parish of St John's, Camberwell  
Anglican Parish of St John's, Malvern East  
Anglican Parish of St John's, Sorrento with St Andrew's, Rosebud  
Anglican Parish of St Stephen's and St Mary's, Mt Waverley  
Anglican Parish of Wandin/Seville  
Anglicare Victoria Camberwell Auxiliary  
Anglicare Victoria Eltham Auxiliary  
Anglicare Victoria Rosanna Auxiliary  
Anglicare Victoria Strathmore Auxiliary  
Anglicare Victoria Sunshine Auxiliary  
Anglicare Victoria Vermont Auxiliary  
A G Birch Bequest  
ANZ Charitable Trusts  
Bell Charitable Fund  
Bird Family Charitable Trust  
Brenda Lesly Thompson Estate  
Broughton Hall Hostel  
CEBS Anglican Boys Society  
Christ Church Anglican Church, Berwick  
Christ Church Anglican Church, Brunswick  
Collier Charitable Fund  
Community of the Sisters of the Church  
Deaconess Sheila Payne Estate  
Department of Victorian Communities  
Dorothy Woe Estate  
Edith Grace Kemp Estate  
Edna Curwen-Walker Estate  
Equity Trustees Ltd  
Fletcher Jones Australia Support  
Flora & Frank Leith Charitable Trust  
Florence & Melville Hughes Trust  
Frances May Mackay Estate  
Frederick B Shepherd Estate  
G Hemmings Estate  
Grace & Herbert Foulkes Charitable Trust  
Greenlight Foundation Ltd  
Grosvenor Foundation  
Henry B Smith Charitable Trust  
Hindson Trust  
Invergowrie Foundation  
Jack Brockhoff Foundation  
Jean Alice Ball Estate  
John & Thirza Daley Charitable Trust  
Joy S M Stansfeld Estate  
Kathleen Louisa Curwen-Walker Estate  
Kilwinning Trust  
Kimberley Foundation  
Lily Maude Payne Estate  
L I Roach Estate  
L R Cazaly Trust Fund  
Llewellyn Evans Estate  
Lord Mayor's Charitable Fund  
Marian and E H Flack Trust  
Marrich Charitable Foundation  
Melbourne Community Foundation  
Morris Family Trust  
Myee Codrington Foundation for Homeless Women  
N J Horton Charitable Fund  
N J Horton & Grace Horton Charitable Fund  
Opportunity Youth Services  
Order of St Lazarus of Jerusalem  
Perpetual Trustee Company  
Percy Baxter Charitable Trust  
Phyllis Jean Allen Estate  
Reichstein Foundation  
R E Ross Trust  
Ricketson Foundation  
Rita May Harris Kindergarten  
Robert Philip Clucas Estate  
St Andrew's Opportunity Shop, Hampton  
Stanley Charles Stockton Estate  
St John's Mothers Union, Brunswick  
St John's Village Inc, Wangaratta  
St Mary's Community Store, Sunbury  
St Mary's Opportunity Shop, Morwell  
Sunshine Foundation  
Tivey Memorial Fund  
Trust Company of Australia Ltd  
Tyler House Trust  
Uniting Church of Australia, Ringwood  
Uniting Church Synod of Victoria  
Vera Moore Foundation  
Walter Campbell Memorial Trust  
William Buckland Foundation  
William Angliss (Vic.) Charitable Fund  
William Henry Pawsey Estate



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